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Allen College Goals 2020-2024

1. Prepare outstanding healthcare practitioners who are committed to lifelong learning.

2. Develop and implement accessible academic programs of excellence that are responsive to the workforce needs of Iowa and the nation.

3. Recruit and retain highly qualified and engaged students, faculty, and staff who represent diverse populations and who embrace diversity, cultural and global awareness, and the inclusion of all its members.

4. Promote a commitment by all members of the Allen College community to lives of service.

5. Adopt management practices that demonstrate outstanding stewardship of all resources to our constituents.

Allen College Goals Achievement Report



2019-2020 Reporting Year

College Goals 2020-2024

College Goal 1 - Allen College is committed to preparing outstanding healthcare practitioners who are committed to lifelong learning.

Admin - Administration

AU Outcome: Admin 4.0

Allen College has appropriate technology for facilities, resources, and education services. **Outcome Status:** Active

Measures	Results	Actions
 AD: Report - Internal - Number of FTEs allocated for instructional technology, media services, and, instructional, designer. Target: College provides at least 2.0 FTEs to support faculty technology needs. Timeframe: Annually Responsible Parties: DOBAS 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The college currently has 3.0 full time equivalents (FTEs) to support the college technology needs which meets the target of 2 FTEs. Two are specifically instructional technology, one is an instructional designer and the other an AV specialist, and both are supervised by the Provost. There is one SIS coordinator that writes scripts for our student information system, CAMS who is supervised by the Executive Director of Business & Finance. The SIS Coordinator also assists with behind the scenes scripts as needed for Blackboard. In 2018-19 total FTEs were 3.0. For 2019-20, the Provost completed the action recommended in the 2018-2019 plan of reviewing the instructional design and AV work volume and did not have sufficient need to request additional personnel for the upcoming 2021 calendar year. The Executive Director of Business & Finance concurs with this assessment of sufficient college technology personnel given the workload of the SIS Coordinator as well. (11/11/2020)	Action: Monitor work load of current technology staff and review prior to budget cycle 2022 and budget additional staff for calendar year 2022 if deemed necessary. (11/11/2020)
AD: Report - Internal - Number of major requests by Allen College for hardware-software Target: 50% of requests approved Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 21/21 hardware/software request forms were approved for the 2019-20 academic year. This is 100%. When compared to the number of hardware/software requests for 2017-18, this is a 10.5% increase, which is consistent with prior year requests given the low volume. The results when compared to 2017-18 remained the same at 100%. Both years are still over the	Action: Centralize hardware/software ticket entry through the SIS Coordinator, and review college IT compliance committee work and how it relates to this measure. (11/11/2020)

Admin - Administration

AU Outcome: Admin 4.0

Measures	Results	Actions
	50% approval target. (11/11/2020)	

Admin - Teaching & Learning Committee

AU Outcome: TLC 1.0

Allen College courses will reflect Quality Matters standards.

Outcome Status: Active

Start Date: 07/01/2015

Measures	Results	Actions
SL: Survey - Mean rating of all 8 items on course evaluation tool completed by students (1.0 = strongly disagree, 2.0 = disagree, 3.0 = agree, 4.0 = strongly agree). The mean rating of each item will be averaged for an overall mean rating for each course. Target: 100% of courses will have a mean rating for all 8 items of at least a 3.0 (agree) on a 4.0 (strongly agree) scale. Timeframe: Health Sciences courses based on evaluation cycle. Nursing courses based on curriculum course review schedule. Responsible Parties: TLC Chair and Committee Members Related Documents: Allen College Course Evaluation Criteria.pdf	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 100% (9/9) of Graduate Nursing courses reviewed achieved a 3.0 or above, compared to 2018-2019 when 100% (10/10) of courses reviewed achieved a 3.0 or above. This demonstrates no change, but at the top performance. 96% (24/25) of Undergraduate Nursing courses reviewed achieved a 3.0 or above, compared to 2016-2017 when 100% (4/4/) of courses reviewed achieved a 3.0 or above. This demonstrates a decline from the previous performance 98% (63/64) of Health Science Graduate Courses Reviewed achieved a 3.0 or above compared to 2018-2019 when 94% (29/31) of courses reviewed had achieved a 3.0 or above. This demonstrated improvement. EdD 100% (4/4) OT 95% (20/21) PH 100% (11/11) MLS 100% (11/11) MLS 100% (11/11) ASR 100% (17/17) 98% of the Allen College courses reviewed during this cycle achieved a 3.0 or above on the eight-item course evaluation tool. Results demonstrate the need to continue to evaluate the effectiveness of the courses in meeting the standards. Goal has not been met. Refer to action plan. As promised in the 2018-2019 action plan for this measure, during the 2019-2020 academic	Action: As usual, the results of the 2019-2020 assessment of this measure will be shared with Deans of School of Nursing and Health Sciences. During the 2020-2021 academic year, TLC will additionally review the future of Quality Matters (QM) integration into the curriculum for all programs. Faculty will be surveyed to determine if QM is perceived as a beneficial quality standard. TLC will continue to identify a plan to incorporate QM into all programs. (10/19/2020)

Admin - Teaching & Learning Committee

AU Outcome: TLC 1.0

Measures	Results	Actions
	year, TLC kept its CAP on meeting agendas under current business to address progress towards CAP data collection and CAP completion during each meeting. Additionally, TLC gathered evaluations at the end of the academic year, prior to the beginning of the next (i.e., prior to instructor end-of-contract). This allowed for gathering the data sooner and evaluation of the data, which did not have any impact on the addressing the goal, but did allow for quicker turn around of evaluation of the data. TLC shared the assessment results with the Dean of Nursing and Dean of Health Sciences, it is unknown what their action was with this information. This action plan did assure that the data was able to be collected and distributed to the Deans; however, the action plan did not affect the course evaluations. (10/19/2020)	

AU Outcome: TLC 3.0

Graduates will demonstrate commitment to lifelong learning **Outcome Status:** Active

Measures	Results	Actions
AD: Survey - Alumni survey lifelong learning item: Which of the following activities have you been involved in since graduating from Allen College? Select all that apply. Target: 100% of alumni will report at least one lifelong learning activity since graduating from Allen College. Timeframe: Annually Responsible Parties: Evaluation and Study Committee/TLC Committee	 Reporting Year: 2019 - 2020 (Year 2) Target Met: No Of the 2018-2019 alumni surveys that included some type of item to assess lifelong learning activities, 13/33 (33.3%) reported one or more lifelong learning activities. This is a new measure, and previous data collected to assess the previous measure of lifelong learning is not comparable. Per the 2018-2019 action plan for the previous measure of lifelong learning item was to be included on future alumni surveys. The item was to have been created based on the narrative descriptions of lifelong learning activities that have been provided by past respondents. The item was created and distributed to program directors for inclusion on their alumni surveys instead of the previous open-ended question that was used to assess lifelong learning activities, but due to the timing of the distribution of the new item, not all surveys included it. Furthermore, alumni in some programs were either not surveyed or the survey did not include any items to measure lifelong learning. (02/02/2021) Related Documents: 	Action: Measurement of lifelong learning and reporting the data is a regular item on Evaluation and Study Committee agendas and reports to College Faculty Organization. The importance of including the lifelong learning item on alumni surveys will continue to be reinforced in this way during the 2020-2021 academic year. However, simply reporting the data will not instill the value of lifelong learning in Allen College students and ensure that the value is carried forward into students' lives. This goal will be further discussed in TLC to evaluate which committee

Admin - Teaching & Learning Committee

AU Outcome: TLC 3.0

Measures	Results	Actions
	Alumni Lifelong Learning Activities Report 2018-2019 Graduates.docx	should be responsible for this. (02/02/2021)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.1

Students will practice proper radiation protection **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA: 135 Competency Testing/CCE Part II, numbers 5, 7, 9, 15, 17 Target: Average score of >= 3 (0-4 pt. scale) Timeframe: Level 1-Fall Semester Responsible Parties: Lab Instructor/ Program Faculty/ Health Sciences(HS) Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.91 (n=19) Previous data: 2018 = 3.90 (n=13) 2017=3.97(n=14) 2016 = 3.89 (n=13) 2015 = 3.95 (n=16) 2014 = 3.97 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the instructors continued to have students practice radiation protection in each lab and in the clinical settings with each new cohort. A slight increase of .01 in 2019 from 2018 results. Students demonstrate clinical competence by applying proper radiation protection. A variety of radiation protection practices and principles are emphasized throughout the curriculum and students continue to evidence the application of this knowledge in the clinical setting. (07/21/2020)	Action: To continue to exceed the target/ benchmark instructors will continue to have student practice radiation protection in each lab and in the clinical settings. The program will continue to assess for trends with each new cohort. (07/21/2020)
SL: Clinical evaluation tool - RA: 275 Final Clinical Competency Testing/ CCE Part II, numbers 5,7,9,15,17 Target: Average score of >= 3 (0-4 pt. scale)	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess, this program requirement was waived for this cohort due to COVID- 19. Previous data: 2019 = 4 (n=12)	Action: Assessment of this measure tool will resume for the Sp21 cohort. (07/21/2020)

AU Outcome: ASR 1.1

Measures	Results	Actions
Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/Program Faculty/HS Curriculum Committee	2018 = 3.96 (n=12) 2017 = 3.96 (n=15) 2016=3.96 (n=17) 2015=3.96 (n=15) (07/21/2020)	

AU Outcome: ASR 1.2

Students will apply correct positioning skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 145 Certification Testing/ Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 3.92 (n=16) 2019 = 3.88 (n=13) 2018 = 3.86 (n=14) 2017 = 4 (n=12) 2016 = 3.96 (n=16) 2015=3.79 (n=17) 2014=3.86 (n=15) The action plan from the 2018-2019 for 2019-2020 was successful to use the assessment of certification testing at various clinical sites and with different clinical instructors. A slight increase of .04 in 2019 from 2018 results. Students continue to exceed target. The one item that received some point deductions was line 15. This item refers to the student performing the exam without assistance from the instructor and only one exam performed by one student received a 2 "below average" on this item. Overall, the students overwhelming demonstrated the ability to apply correct positioning skills and apply knowledge of positioning in relation to their in the program. (08/26/2020)	Action: Course instructors recommend continuing to assess this item since certification testing is completed at various clinical sites and with different clinical instructors. To continue to meet or exceed this target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors and faculty will provide the students the instruction and supervision to apply correct positioning skills. (08/26/2020)
<pre>SL: Didactic - RA: 265 Certification Testing/Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale)</pre>	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.9 (n= 10) Previous data: 2018=3.95 (n=12)	Action: To continue to exceed this target for the 2020-2021 year, the faculty will communicate to the clinical instructors to select from

AU Outcome: ASR 1.2

Measures	Results	Actions
Timeframe: Level II-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	2017=3.90 (n=12) 2016=3.97 (n=15) 2015=3.99 (n=17) 2014= 3.96 (n=15) The action plan for the 2018-2019 was effective as the instructors continued to assess the students' positioning skills on more advanced procedures appropriate to their level in the program. The target of 3.0 was exceeded to achieve a 3.9. This is the second cohort that excluded some basic level 1 exams and encouraged the clinical instructors to select from more advanced and challenging exams. The procedural exam difficulty correlates with the student's level in the program and students continue to demonstrate clinical competence by applying correct positioning skills on these more advanced procedures. Students are well prepared in the classroom and lab which permits success in the clinical setting. (07/21/2020)	more advanced and challenging exams to correlate with the student's level in the program. Faculty will continue to provide effective instruction in the classroom and lab which permits success in the clinical setting. (07/21/2020)

AU Outcome: ASR 2.1

Students will demonstrate effective communication skills in the clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/ Preceptor Evaluations/ Numbers 3, 6, 10,11 Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.47 (n=19) Previous data: 2018 3.67 (n=13) 2017 3.68 (n=14) 2016 3.56 (n=13) 2015 3.81 (n=16) The action plan from the 2018-2019 was effective for the 2019-2020 as the student evaluations are completed on Trajecsys by the clinical instructors. This allowed the students to have immediate access to the completed evaluations on Trajecsys. The students' average scores decreased in all areas of the performance criteria; patient care, interpersonal relationships, multicultural diversity and age appropriate care. Some of the comments on the evaluations were; there is room for improvement when it comes to communication with	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will deliver prompt feedback to students when issues arise concerning patient care and interpersonal relationships. Faculty continue to discuss and review the correct way to communicate with the patient and fellow students, technologists and radiologists. (07/21/2020)

AU Outcome: ASR 2.1

Measures	Results	Actions
	patient and assessing the patient's condition, student has difficulty working with patients of varying ages. (07/21/2020)	
SL: Clinical evaluation tool - RA:275 Clinical Instructor/ Preceptor Evaluations/Numbers 3, 6,10,11 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II -Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.86 (n=10) Previous data: 2018-2019 3.9 (n=12) 2017-2018 3.78 (n=12) 2016-2017 3.95 (n=15) 2015-2016 3.97 (n=17) The action plan from the 2018-2019 was successful for 2019-2020 as the clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their communication skills. The target of 3.0 was exceeded to achieve a 3.86.This result is a slight decrease in the overall score compared to the last year The student scores were higher than the previous year in areas of; interpersonal relationships, multicultural diversity and age appropriate care. There was a slight decrease in the area of patient care. (07/21/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to instruct students by exhibiting effective communication in the clinical environment. (07/21/2020)
SL: Clinical evaluation tool - RA:135 Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6- 8 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructor/Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.94 (n=19) Previous data: 2018 = 3.95 (n=13) 2017=3.98 (n=14) 2016=3.92 (n=13) 2015=3.99 (n=16) 2014=3.98 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the clinical instructors provided effective instruction, supervision and feedback to the students in the clinical settings. The target of 3.0 was exceeded to achieve a 3.94. The students are demonstrating communication skills reflective of their level in the program. (07/22/2020)	Action: To continue to exceed the target for this measure during the 2020-2021 academic year, clinical instructors will continue to deliver instruction, supervision, and feedback to the students in the clinical environment. (07/22/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
SL: Clinical evaluation tool - RA:275	Reporting Year: 2019 - 2020 (Year 2)	Action: Assessment of this item will
Final Clinical Competency	Target Met: NA	resume for the Sp21 cohort.
Evaluation/	2020 no data to assess. This program requirement was waived for this cohort due to COVID-	(07/22/2020)
Part I – Number 4	19.	
Part III- Numbers 1,3,6-8	Previous cohort data:	
	2019 = 4 (n=12)	
Target: Average score >= 3.5 (0-4 pt.	2018=3.98 (n= 12)	
scale)	2017=4 (n=15)	
Timeframe: Level II- Spring Semester	2016=4 (n=17)	
Responsible Parties: Clinical	2015=3.99 (n=15)	
Instructor/ Program Faculty/ HS	(07/22/2020)	
Curriculum Committee		

AU Outcome: ASR 2.2

Students will practice written communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)Previous data:2018=98% (n=13)2017=98% (n=14)2015=98.01% (n=16)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements on the first day of the semester. Theinstructor instructed the students to the Allen College website and displayed to all studentswhere the academic resources page is located and the APA resource information for APAreview. The target continued to be exceeded. The results remained the same from theprevious year at 98%. Three of the nineteen students had deductions on the reference	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/22/2020)

AU Outcome: ASR 2.2

Measures	Results	Actions
	page; no hanging indents and the spacing of references. (07/22/2020)	
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=10)2018=96% (n=12)2017=96% (n=12)2016=97% (n=15)2015=98.01% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The instructor reviewedthe APA format and reminded students that the APA resources information is located on theAllen College website. An increase of 2% in 2019 from 2018 results. Each student completestwo papers during the course. Eight of the papers had deductions on the title page due tospacing and incorrect font size. Eight of the papers had deductions on the reference page; nohanging indents, spacing of references, and proper titling of the reference page.(07/27/2020)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/27/2020)

AU Outcome: ASR 2.3

Students will demonstrate oral communication skills

Outcome Status: Active

Measures	Results	Actions
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=99% (n=10)2018=99% (n=12)2017=97% (n=12)2016=95% (n=15)2015=98.82% (n=17)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements the first day of class to this cohort. Theresults remained the same from the previous year at 99%. Each student completes two	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills.

AU Outcome: ASR 2.3

Measures	Results	Actions
	papers during the course. One student had deductions in their oral presentation due to their oral presentation did not meet the time length. (07/27/2020)	(07/27/2020)
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)2018=99% (n=13)2017 =99% (n=14)2016=99% (n=13)2015=94.53% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The course instructorexplained the paper requirements the first day of class. The target of >=85% was exceeded toachieve a 98%. Four students had deductions in their oral presentation portion due to voicelevel and words not stated correctly during the presentation. (12/01/2020)	Action: To meet or exceed the benchmark for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (12/01/2020)

AU Outcome: ASR 3.1

Students will appropriately critique radiographic images **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 255 Radiographic image analysis worksheets Target: Average score of >= 80% Timeframe: Level II-Summer	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 92.72% (n=11) 2018 = 93.75% (n=12)	Action: The textbook for this assignment will use the new 5th edition for the 2020 cohort. No changes recommended. Continue to assess this item. (07/27/2020)
Semester	2017=87.75% (n=12) 2016: 90.19% (n=16)	
Responsible Parties: RA: 255 Course Instructors/ Program Faculty/HS Faculty Org. Committee	2015: 89.88% (n=17) The action plan from the 2018-2019 was effective for 2019-2020. The course instructor continued the extension of the due date for the shoulder chapter. This allowed two additional weeks for this more difficult chapter. Students demonstrated the ability to apply critical thinking skills while correctly analyzing radiographic images. (07/27/2020)	
SL: Didactic - RA: 265 Radiographic	Reporting Year: 2019 - 2020 (Year 2)	Action: Next year's cohort will

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.1

Measures	Results	Actions
image analysis worksheets Target: Average score of >= 80% Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/ Program Faculty/HS Faculty Org. Committee	Target Met: Yes2019 = 88.8% (n = 10)Previous data:2018 = 93.33% (n=12)2017 = 88.83% (n=12)2016 = 91.66% (n=15)2015= 90.71% (n=17)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorprovided the appropriate radiographs to critique and effective feedback. This year's smallercohort demonstrated similar results when compared to the 2017 cohort. Students continueto exceed target. Students continue to demonstrate the ability to critique and criticallyanalyze radiographic images. (07/27/2020)	utilize the 5th edition textbook for this assessment item. No changes recommended. Continue to assess this item. (07/27/2020)

AU Outcome: ASR 3.2

Students will demonstrate ability to practice critical thinking **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:145 Scientific Exhibit Evaluation Target: Average score of >= 80% Timeframe: Level I- Spring Semester Responsible Parties: RA: 145 Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 91.90 (n = 11 posters, 16 students) 2019 = 87% N = 9 posters (13 students) 2018 = 91.5% N= 8 posters (14 students) 2017 = 92.14% N= 7 posters (12 students) 2016 = 92.6% N= 10 posters (16 students) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors continued to provide effective feedback to the students on their exhibits. Scores for 2020 continue to demonstrate the students' ability to practice critical thinking skills when developing their scientific exhibits. Many reductions occurred in line item #2 for quality of visuals and charts. Multiple students only used a few or did not support the visuals well. Item #5 also received quite a few reductions since many posters lacked in-depth research. Average scores continue to exceed the target. (07/27/2020)	Action: The course instructors have decided to move this assessment item to RA275 beginning in the Spring of 2022 to better coincide with the student educator seminar where the posters are entered in a competition. This measurement tool will be replaced with RA154 CT Topic Presentation as the new measurement tool starting in the 2020-2021 academic year. (07/27/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.2

Measures	Results	Actions
SL: Exam/Quiz - Standardized - RA: 203B Corectec exams Target: > 80% of the students will achieve a score of 70 or greater on one of the four exams. Timeframe: Level II- Spring Semester Responsible Parties: RA: 203B Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 90% (n=10) Previous data: 2019 = 100% (n=12) 2018 = 100% (n=12) 2017 = 93% (n=15) 2016 = 100% (n=17) 2015 = 93% (n=15) The action plan from the 2018-2019 was effective for 2019-2020. The instructor reduced the % reduction to 1% and was reevaluated in 2020 with no additional changes. 9 out of 10 students achieved a 70 or greater on one of the four Corectec exams. There was a total course grade reduction applied for 2 of the 10 students as a result of their below 70 overall average Corectec scores. This grade reduction policy was implemented to encourage students to put forth their best effort on each of the 4 Corectec exams. (07/27/2020)	Action: Overall, the ASR Program curriculum continues to prepare the students for mock board exams. Overall, students continue to demonstrate the ability to practice critical thinking. Will update the target to remove the word "passing" from future year's assessment plans. (07/27/2020)

AU Outcome: ASR 3.3

Students will be able to critically think in the clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:145 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: RA: 145 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.6 (N=16) 2018-2019 3.36 (N=13) 2017-2018 3.53 (N=14) 2016-2017 3.63 (N=12) 2015-2016 3.63 (N-16) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting continued to provide excellent instruction and supervision of students to assess their critical thinking skills. This result is an increase compared to the previous year. The student scores were higher than the previous year in all	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to provide the needed instruction and supervision of the students to evaluate their critical thinking skills in the clinical setting. (07/27/2020)

AU Outcome: ASR 3.3

Measures	Results	Actions
	areas; which are application of knowledge, ability to follow directions, self-image for level in the ASR program, and composure and adaptability. (07/27/2020)	
SL: Clinical evaluation tool - RA:265 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.86 (n=11) 2018 3.81 (n=12) 2017 3.79 (n=12) 2016 3.86 (n=15) 2015 3.81 (n=17) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to their evaluations on their critical thinking. The students' scores increased in three performance criteria areas; application of knowledge, ability to follow directions, and composure and adaptability. The area of self image for the level in the ASR program average score remained the same. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors continue to demonstrate and explain to students how to practice critical thinking skills in the clinical environment. (07/27/2020)

AU Outcome: ASR 4.1

Students will integrate leadership skills and construct professional practices **Outcome Status:** Active

Measures	Results	Actions
SL: Service - RA:135 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level I-Fall Semester Responsible Parties: RA: 135 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 87.71% (n=19) 2018: 83.69% (n=13) 2017: 94.78 (n=14) 2016: 72% (n=13) 2015: 92.56% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors made a few editorial changes to the assignment instructions for emphasis and clarification based on last year's recommendations. The overall average score increased slightly when compared to last year. Again, the majority of point deductions occurred in the overall writing	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, ASR faculty will assess their rubric that are contributing to exceed the target on service-learning and make modifications accordingly. Will continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.1

Measures	Results	Actions
	and the research categories of the assessment rubric. Some students did not research the organization as directed. All students performed service learning through a variety of organizations. Students demonstrated leadership skills and professionalism through their involvement in service learning activities. (07/27/2020)	
SL: Service - RA: 265 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level II-Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 85.6% (n = 10) 2018: 76.75% (n=12) 2017: 93.33% (n=12) 2016: 93.4% (n=15) 2015: 82.47% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructors made a few editorial changes to the assignment instructions to better emphasize and clarify the expectations for the assignment. Improved average scores this year may be the result of implementing the 2018 recommended changes. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, the course instructors will continue to assess the assignment instructions and make modifications accordingly. Continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.2

Students will practice professionalism **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I- Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.51 (n=19) 2018 3.68 (n=13) 2017 3.68 (n=14) 2016 3.6 (n=13) 2015 3.83 (n=16) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to the completed evaluations. Clinical instructors continued to provide effective and timely feedback to students. The students' average scores decreased in all areas of the	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to deliver prompt feedback to students when issues arise concerning initiative and professionalism. Faculty continue to discuss the importance of initiative and professionalism in the

AU Outcome: ASR 4.2

Measures	Results	Actions
	performance criteria, organization of assignments, initiative, appearance, policies and procedures, ethical and professional behaviors. Some of the comments on the evaluations were; student lacks initiative to be involved in the exams, there were a lot of exams that the student was not involved in-this student has no initiative, needs to work on professionalism with patients and technologists. (07/27/2020)	clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.88 n=10) 2018-2019 3.83 (n=12) 2017-2018 3.76 (n=12) 2016-2017 3.96 (n=15) 2015-2016 3.98 (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their professionalism. This result is an increase compared to the previous year. The student scores were higher in areas of organization of assignments, initiative, appearance, and ethical and professional behaviors. The scores were lower in only one area which was policies and procedures. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to be positive role models for students by practicing professionalism in the clinical setting. (07/27/2020)

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.2

Students will assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations through the educational preparation and graduation of health science and nursing professionals. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - EdD 710: Leading a Health Sciences Learning Organization – Case Study: Making Changes in Higher Education	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes One student earned above 85%, with a course average of 95%.	Action: This target will be maintained for the next time the course is taught. Faculty will

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.2

Measures	Results	Actions
Target: 100% of students will receive a score of >=85% Timeframe: When course is taught (e.g., 2015, 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	 2018 = 92% (average – 6 students) 2015 = 91.8% (average – 7 students) This assignment was offered during a module on Shared Governance. This course was last taught during the 2017-2018 academic year. The action plan at that time indicated no changes would be made for the next course offering, so the current structure helped support students to be successful on this measure. (07/31/2020) 	continue to facilitate student work on this assignment and provide necessary feedback. No changes will be made as it is difficult to make any judgments based on one student. (07/31/2020)
SL: Didactic - EdD 730: Professional, Ethical and Legal Issues and Trends in Health Professions Education – Literature Review Target: Each student will receive an average score of >80% Timeframe: When course is taught Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019 - 2 students100% of students received a score of > 80%Overall average score = 95% (sum of students' scores equal 285 out of a cumulative 300points).For the Fall 2016 semester, 87.5% of students (n=7 out of 8) received an average score of>80% on the literature review.The action plan from the 2016-2017 CAP indicated students would be informed of the writingresources available to them both before and during the class. This plan has beenincorporated into the entire program since the last time the course was taught, and helpedthe students be successful on this measure.This assignment was the comprehensive project from the course that required the studentsto apply their knowledge obtained through previous course activities. For this course, thestudents were required to frame their learning through the lens of someone with legal orethical expertise. Specifically, this activity relates to the stated assessment outcome ofassuming leadership roles in interprofessional collaboration because of the complexities oflegal situations in higher education that require working closely with the institution's legalrepresentatives. This assessment activity also relates to Goal #1 because it is preparing theEdD students to adapt to situations that may arise across a variety of educational settings.	Action: Even though his assignment exceeded the stated target of individual scores being >80%, some changes will be incorporated for the next time the course is offered. A component of the literature review is the addition of a literature map. The literature map was a separate assignment due in the 10th week of the course. This limited the amount of time students had to revise the literature map prior to incorporating it into the literature review. It is recommended to move the due date of the literature map to no later than 8 weeks in the course (out of 16 weeks). (07/31/2020)

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.2

Measures	Results	Actions
SL: Service - EdD 740: Today's Health Sciences Student: Trends, Issues and Challenges – Service Learning Project Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught (e.g., Fall 2016) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

AU Outcome: EdD 2.1

Students will facilitate curriculum design, development, and evaluation of program and learner outcomes using evidence-based strategies. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - EdD 750: Curriculum Theory and Design in the Health Professions – Final Project Target: 100% of students will receive an average score of >=85% Timeframe: When course is taught Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 – 1 student 100% of students received a score of >85% Overall average score = 100% (100/100) This project required students to assemble a portfolio to showcase development of a unit of instruction that aligned with topics associated with curriculum development. (07/31/2020)	Action: This assignment will be included the next time this course is taught with no revisions. Students will assemble a portfolio that showcases their ability to developed a unit of instruction. Faculty will support student work by providing feedback on assignments that feed into the final project. Subsequent sections will be assessed on this measurement tool to ensure the target continues to be met. (07/31/2020)
SL: Didactic - EdD 760: Pedagogy in Health Professions Education – Teaching Evaluation Target: 100% of students will receive	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 – 3 students	Action: Students will complete a peer review with their evaluation. A rubric helped guide students on completing this assignment, and

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 2.1

Measures	Results	Actions
a score of >=85% Timeframe: When course is taught	100% of students received a score of >85%	that will continue to be used. Subsequent sections will be
(e.g., 2014, 2017, etc.) Responsible Parties: Program	Overall average score = 100% (50/50)	assessed on this item to ensure the target continues to be met.
Chair/HS Graduate Curriculum Committee	New measurement tool and target.	(07/31/2020)
	Within each module, students evaluated an existing teaching evaluation tool against the learning theories covered in that module. By the end of the course, each student had created a unique teaching evaluation to use for a peer review. Due to COVID-19, students were not able to complete peer reviews, so a reflection on creating the document was added as a substitute. (07/31/2020)	
SL: Didactic - EdD 790: Practicum in		
Health Professions Education –	Target Met: NA	
Project Conferences	Course not offered. (07/31/2020)	
Target: Students will receive an average score of >80%		
Timeframe: When course is taught		
(e.g., Spring 2017)		
Responsible Parties: Program		
Chair/HS Graduate APG Committee		

AU Outcome: EdD 4.1

Students will apply analytical methods and research to develop best practices and practice guidelines. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - EdD 760: Pedagogy in Health Professions Education – Personal Statement of Teaching Philosophy Target: 100% of students will receive an average score of >=85% Timeframe: When course taught (e.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 – 3 students 100% of students received a score of >85% Overall average score = 97.6% (48.8/50)	Action: A guidance document with assignment expectations provides information to students, and that will continue to be used. Subsequent sections will be assessed on this measurement tool to ensure the target continues to

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 4.1

Measures	Results	Actions
g., spring, Year 1) Responsible Parties: Program Chair/HS Graduate APG Committee	New measurement tool and target. Within each module, students completed a journal entry to help capture information about their teaching style to use in the final assignment. Students were allowed flexibility in the format of their submission, and one turned in an art form while the others completed essays. (07/31/2020)	be met. (07/31/2020)
SL: Didactic - EdD 800: Evidence Based Practice in the Health Professions – Final Written Report Target: 100% of students will receive a score of >=85% Timeframe: When course is taught (e.g., 2015, 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Course not offered. (07/31/2020)	
SL: Didactic - EdD 810: Methods of Inquiry – Collaborative Group Activity: Mock Qualitative Research Project Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught (e.g., 2021, 2024, etc.) Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Course not offered. (07/31/2020)	
SL: Didactic - EdD 820: Methods of Inquiry - Quantitative Research – Research Proposal Target: Students will receive an average score of at least 80% Timeframe: When course is taught	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (11/19/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 4.1

Measures	Results	Actions
(e.g., 2016, 2019, etc.) Responsible Parties: Program Chair/HS Graduate APG Committee		
SL: Didactic - EdD 830: Dissertation Seminar – Prospectus Target: Students will receive an average score of >80% Timeframe: When course is taught (e.g., summer 2016, summer 2017) Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 2019 - 2 students 100% of students received a score of >85% Overall average score = 100% (20/20) Overall Averages 2016 - 100% 2017 - 100% 2018 - 100% This course was set to be retired, but a planned curriculum revision is pending, so students who entered the program under the original curriculum plan were allowed to take this course. There was no action plan created at that time, so the course was not altered from the previous offering. The goal of this course is for students to examine potential dissertation topics as well as explore the dissertation process - establish a research question, work on a literature review, and consider methodology. The structure of this course supported the students in their work contributing to progress on a dissertation, so this helped them to be successful on this measure. (07/31/2020)	Action: Under the curriculum revision plan that is pending but planned for fall 2021, this course will no longer be offered. This measurement tool will be retired. (07/31/2020)

AU Outcome: EdD 5.1

Students will advance the scholarship of education in a variety of health science and nursing professions. **Outcome Status:** Active

	Measures	Results	Actions
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Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 5.1

Measures	Results	Actions
SL: Didactic - EdD 780: Integrating Evolving Technology in Health Professions Education –Tech Topic Assignment Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught (e.g., 2015, 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	
SL: Didactic - EdD 790: Practicum in Health Professions Education – Course Discussions Target: Students will receive an average score of >80% Timeframe: When course is taught (e.g., spring 2017) Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 1.1 Case Study Report

Students will use critical reasoning skills to successfully develop a case study report.

Measures	Results	Actions
 SL: Didactic - OT 602 – OT School System Practice Case Report Assignment Target: Minimum of 80% on case report assignment Timeframe: When course taught 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 19/23 (83%) students attained a minimum of 80% on the case report assignment in the Fall of 2019 compared to 18/22 (82%) in Fall of 2018 demonstrating an increase in student success in this outcome. Fall of 2017 and 2016 the students who scored a minimum of 80% were 16/19 (84%) and 14/14 (100%) respectively.	Action: Additional resources to allow for increased experiences with clinical reasoning, case analysis, problem-solving, and decision-making will be used by faculty to address case study

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 1.1 Case Study Report

Measures	Results	Actions
(year 2 of program, e.g., Fall 2016) Responsible Parties: OT 602 Instructor/ Program Faculty/ HS Grad Curriculum Committee	Per the 2018-2019 action plan, more case studies that involved writing up an evaluation report were done in class to better prepare students to do this individual assignment. The fact that 19/23 students scored at least 80% demonstrates an increase in student success with the outcome measure. However, due to the change in assessment of this measure caused by COVID-19, the contribution of the 2018-2019 action plan cannot be accurately assessed. (08/28/2020)	critical reasoning skills. The assignment instructions and template will also be reviewed and revised as needed to ensure clear expectations. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (08/28/2020)

AU Outcome: MS in OT 1.2 Therapeutic Intervention

Students will accurately use critical reasoning skills in development of therapeutic intervention.

Measures	Results	Actions
 SL: Didactic - OT 611 – Written final: Initial evaluation note and intervention plan Target: All students will achieve a minimum score of 80% on initial evaluation note and intervention plan Timeframe: When course taught (Year 2 of program, e.g., Spring 2017) Responsible Parties: OT 611 Instructor/ Program Faculty/HS Grad 	 Reporting Year: 2019 - 2020 (Year 2) Target Met: No Due to complications from COVID-19 this outcome was split into 2 separate graded tasks for the students. Initial Evaluation Note: 24/24 students attained 80% on the final initial evaluation which was completed online through Simucase due to COVID -19; this does indicate meeting the evaluation part of this goal. This is consistent with 22/22 achieving 80% in the spring of 2019 and continues to be up from the two years prior with 18/19 and 13/14 meeting this goal. Per the 2018-2019 action plan, faculty continued to provide opportunities to plan interventions for a variety of clients to promote student success with the development of therapeutic interventions, which appears to have facilitated an increase in student success in 2019-2020. 	Action: This measurement tool was modified due to COVID-19 to include the use of an online platform for the evaluation and a written component for the intervention plan. We will continue to integrate online simulations into the curriculum as well as in-class opportunities for students to develop critical reasoning skills for successful completion of intervention plans. Due to newly

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 1.2 Therapeutic Intervention

Measures	Results	Actions
Curriculum Committee	Intervention Plan: 23/24 attained 80% on the intervention plan written portion of the final. The student who did not achieve 80% scored 79% on the assignment. The intervention plan of this measure was not met. The two parts were not separated in the past to have a comparison for this section independent of the evaluation. Per the 2018-2019 action plan, it was determined that no program changes were needed to facilitate achievement of the target. Faculty continued to provide opportunities to plan interventions for a variety of clients to promote student success with the development of therapeutic interventions; however, changes to the assessment of this measure due to COVID-19 prevent assessment of the effectiness of the 2018-2019 action plan. (09/22/2020)	revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (09/22/2020)

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 1.1

Students will demonstrate appropriate patient preparation for imaging procedures. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - MI: 460 Competency Evaluation/CCE Part I, numbers 4, 5, 6, 7 and CCE Part II, numbers 1, 2 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ Health Sciences(HS) Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In spring 2020, the MI 460 Competency Evaluation/CCE Part 1, numbers 4, 5, 6, 7 and CCE Part II, numbers 1, 2 average score is 3.88. The spring 2019 average score was slightly higher at 3.96. Although this year's average score was lower, the average score was still significantly high when compared to the target benchmark. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial to student learning and growth in the clinical environment. The students demonstrated the ability to provide education to the patient, appropriately screen patients, document history, and position the patient on the MRI table. The procedures that the students were evaluated on coincide with the procedures being taught in other courses this semester. The students have the opportunity to gain effective feedback on patient preparation during the evaluation process. Clinical competence was demonstrated.	Action: Clinical instructors will continue to educate the students on the importance of patient preparation and safety as it relates to MRI in the clinical environment. Clinical instructors will continue to guide students through the process of patient preparation while providing direct patient care in the clinical setting. The instructor will continue to use the competency evaluation forms as it proves to be beneficial to student learning and

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 1.1

Measures	Results	Actions
	2020 = 3.88 (n=3) 2019 = 3.96 (n=1) (09/04/2020)	growth within the clinical environment. (09/04/2020)
 SL: Didactic - MI: 445 Competency Evaluation/CCE Part I, numbers 4, 5, 6 and CCE Part II, numbers 1, 2 Target: Average score of >= 3 (0-4 pt. scale). Timeframe: Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee 	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 445 course in the next academic year. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial to student learning and growth in the clinical environment. 2020 (n=0) 2019 = 3.81 (n=1) (09/04/2020)	Action: Clinical instructors will continue to educate the students on the importance of patient preparation and safety as it relates to CT in the clinical environment. Clinical instructors will continue to guide students through the process of patient preparation while providing direct patient care in the clinical setting. The instructor will continue to use the competency evaluation forms as it proves to be beneficial to student learning and growth within the clinical environment. (09/04/2020)

AU Outcome: MI 1.2

Outcome: Students will demonstrate appropriate protocol and parameter selection for imaging procedures. **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - MI: 460 Competency Evaluation/CCE Part II, numbers 3, 4, 5 Target: Average score of >= 3 (0-4 pt. scale). Timeframe: Spring Semester Responsible Parties: Clinical 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In spring 2020, the MI 460 Competency Evaluation/CCE Part II, numbers 3, 4, 5 average score is 3.88. The spring 2019 average score was slightly higher at 3.98. Although this year's average score was lower, the average score was still significantly high when compared to the target benchmark. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial to student learning and growth within the clinical environment. The students demonstrated the ability to select appropriate protocols,	Action: The clinical instructors will continue to work with the students in the clinical environment. Clinical instructors, along with their preceptors, will continue to educate students on proper protocol, coil, and scan parameters selections while they provide direct

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 1.2

Measures	Results	Actions
Instructors/ Program Faculty/ HS Curriculum Committee	coils, and scan parameters when working directly with patients in the clinical environment. The students have the opportunity to gain effective feedback on appropriate protocol and parameter selections during the evaluation process. Clinical competence was demonstrated 2020 = 3.88 (n=3) 2019 = 3.98 (n=1) (09/08/2020)	patient care. The instructor will continue to use the competency evaluation forms as it proves to be beneficial to student learning and growth within the clinical environment. (09/08/2020)
SL: Didactic - MI: 445 Competency Evaluation/CCE Part II, numbers 3, 4 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 445 course in the next academic year. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial to student learning and growth in the clinical environment. 2020 (n=0) 2019=3.82 (n=1) (09/08/2020)	Action: The clinical instructors will continue to work with the students in the clinical environment. Clinical instructors, along with their preceptors, will continue to educate students on proper protocol and scan parameter selections while they provide direct patient care. The instructor will continue to use the competency evaluation forms as it proves to be beneficial to student learning and growth within the clinical environment. (09/08/2020)

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 1.1

Students will apply theory and principles related to laboratory testing **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - Exam scores – MLS 440: Clinical Hematology and Hemostasis 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Fall 2019 – 7 students	Action: A new edition of the textbook will be incorporated for Fall 2020 and new exams will be

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 1.1

Measures	Results	Actions
Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS Curriculum Committee	 28.6% (2/7) earned an average score of >80%. Overall average score = 71.2% Fall 2018 = 69.2% Fall 2017 = 88.3% Fall 2015 = 91.3% This course helps students to apply theory and principles related to hematology. This course followed the new curriculum plan with students taking a precursor course to Hematology. Four proctored exams were given. A new assignment, hematology cases, was incorporated into the course this year to help students review. This plan from the 2018-2019 CAP was not successful in helping students achieve the target. An optional 50 question practice final exam was offered to students, 5 out of 7 students utilized this. (07/31/2020) 	written. The course will continue to have 4 proctored exams. Microsoft Teams will be utilized to offer synchronous sessions with students to help aid in learning course material. (07/31/2020) Action: This course will continue to include four exams (two proctored, two unproctored) and a competency exam prior to clinical rotation hours for the next academic year. Additionally, following clinical rotations, a proctored comprehensive exam will be given. Student outcomes will be assessed with the same target. (07/31/2020)
SL: Didactic - Clinical Microbiology Exam Scores (formerly Exam Scores – MLS 460: Clinical Microbiology) Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS APG Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoSpring 202033.3% (2/6) of students earned average scores of >80% on five exams.Overall average score = 80.5%, 200.5 out of 249 pointsSpring 2019100% (14/14)Overall average score = 88.1%Spring 201855.5% (5/9)Overall average score = 81.6%This course helps students to apply theory and principles related to microbiology. Five exams were given in this course (three proctored, two unproctored). Together, the multiple-choice exams and the hands-on competency exam help prepare students for clinical rotations, where theory and principles of microbiology are applied. This measurement tool is the same as the previous year, but the target was changed from 100% to 75% of students in 2019, to align with the benchmarks set forth by the MLS program accreditor. This plan from the 2018-2019 CAP was not successful in helping students achieve the target. A portion of all exam questions were updated in 2020 after discovering exam questions from the textbook were available online. Overall, this cohort scored lower compared to the previous cohort.	

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 1.1

Measures	Results	Actions
	(07/31/2020)	

AU Outcome: MLS 1.2

Students will apply concepts and principles of laboratory operations in a clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - Case study discussions – MLS 460: Clinical Microbiology Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesSpring 2020100% (6/6) studentsearned average score of >80% on case study assignments.Overall average score = 100%, out of 40 pointsSpring 2019 - 95.4% (overall average score)Spring 2018 - 97.2% (overall average score)This assignment is required to cover bacteriology and tests included in the knowledge basefor the BOC exam. Students demonstrated knowledge of microorganism identity through fourcase presentations during onsite lab only, instead of also using a discussion board format,which is a change from 2018. This measurement tool is the same as the previous two years,but the target was changed from 100% to 75% of students in 2019, to align with thebenchmarks set forth by the MLS program accreditor. This plan from the 2018-2019 CAP wassuccessful in helping students achieve the target. All students completed the assignment in2020, and no scores of zero were assigned for missing or late work. (07/31/2020)	Action: This assignment will continue to be offered within this course with no changes to delivery or format for the next academic year to help student master microorganism identification. The same target will be used. (07/31/2020)
SL: Exam/Quiz - Standardized - MediaLab Exam Simulator Scores – MLS 465: Clinical Management and Review Target: 75% of students will achieve a CAT difficulty of 5.0	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Spring 2020 – 6 students 16.7% (1/6) of students achieved a CAT difficulty level of 5.0 on proctored CAT exams (n=2) Average level of difficulty = 4.5	Action: Next academic year, we will continue to require some of the CAT attempts to be proctored and we will include additional remediation activities for students who do not meet benchmarks for

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 1.2

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Program Chair/HS APG Committee	 83.3% (5/6) of students achieved a CAT difficulty level of 5.0 on non-proctored CAT exams (n=3) Average level of difficulty = 5.8 2018 – 90%; 5.3 2019 – 83.3%; 5.9 Exam Simulator (ES) is a preparatory resource we purchase for students to help them prepare for the BOC exam. Students took 5 CAT exams (3 non-proctored; 2 proctored) during the last 8 weeks of the semester. Performance on the proctored CATs correlated with performance on the program final. Due to COVID-19, we were unable to perform additional face-to-face remediation activities indicated in the 2018-2019 CAP action plan for this measurement tool, and this led to students not being successful on this measure. (07/31/2020) 	each CAT attempt. The curriculum revision that goes into effect for the 2020-2021 academic year includes a separate review course, so we will continue to monitor this item. An additional proctored CAT exam will be included in the course. (07/31/2020)

AU Outcome: MLS 2.2

Students will assess the accuracy of laboratory test results by correlating laboratory data with clinical diagnoses **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical - MLS 440: Clinical Hematology and Hemostasis - Case Simulator Assignments Target: 75% of students will complete all assignments Timeframe: Annually Responsible Parties: Program Chair/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019 - 7 students100% (7/7) of students completed all assignmentsNew item this year.A new resource was used to offer Hematology case studies and differential practice.Students were allowed to repeat work on cases and appeared to use this resource to helpsupport their learning. Points were awarded upon completion of the assigned cases andsome cases were completed together in lab as a group. Evidence shows students used thisresource without any technical issues.(07/31/2020)	Action: Continue to use this resource to support Hematology and differential topics. Create a new assignment to grades students' accuracy and correctness of cases, not just completion points. Create a new CAP measurement tool with a target of 75% of students will receive a score of >80% to assess during the 2020- 2021 academic year. (07/31/2020)
SL: Didactic - MLS 465: Clinical Management and Review - Final	Reporting Year: 2019 - 2020 (Year 2) Target Met: No	Action: At least 50% of the final exam will be updated for next

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 2.2

Measures	Results	Actions
Exam Target: 75% of students will receive an average score of >=80% Timeframe: Annually Responsible Parties: Program Chair/HS Faculty Org Committee	Spring 2020 – 6 students 0% of students (0/6) received a score of >80% Overall average score = 51.2/100 points; 51.2% New item this year. The final exam was rewritten for this year due to finding previous versions of the exam online. This cohort of students struggled with exams throughout the entire program. Additionally, COVID-19 occurred during the final semester of this cohort's program, and likely had an effect on the scores. (07/31/2020)	academic year. This exam will be offered within a new course for the 2020-2021 academic year. We will consider lowering this target but will evaluate the next cohort prior to making that decision. (07/31/2020)

AU Outcome: MLS 3.1

Students will maintain competency in the laboratory field of study **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - Annotated Bibliographies – MLS 426: Evidence- Based Laboratory Medicine Target: 75% of students will receive an average score of >80% Timeframe: Annually Responsible Parties: Program Chair/HS APG Committee 	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019 - 6 students100% (6/6) earned an average score of >85%.Overall average score = 91.7%2018-2019 = 91.1% (overall average) - target not met2017-2018 = 88.4% (overall average)2016-2017 = 96.2% (overall average)2015-2016 = 90.9% (overall average)The action plan from last academic year stated additional explanation about the assignmentrequirements would be included for this cycle. Sections titled What I want to see were added	Action: This assignment will be included the next time this course is taught. An additional resource will be provided to students to help support their preparation of the final project submission. Subsequent sections will be assessed on this measurement tool to ensure the target continues to be met. (07/31/2020)

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 3.1

Measures	Results	Actions
	to the outline for the final project to clarify what needed to be included in each section of the final project submission. The What I want to see sections complemented the expectations for each section and related back to material taught earlier in the course. (07/31/2020)	

Program (HS) - Public Health (PH)

AU Outcome: PH 1.1

Student will be able to identify determinants of health and illness **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 430 Final exam Target: Average score of >80% Timeframe: Fall Semester Responsible Parties: Program faculty / HS APG committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, two students took the course and earned an average of 79.3% on the final exam. In Fall 2018, seven students took the course and received an average of 81.3% on the final exam. This was the second year for a new curriculum and while results were worse, this may be attributable to a smaller cohort. Last year's action plan of putting more emphasis on biostatistics does not seem to have been effective. (02/04/2020)	Action: Based on these results, more emphasis will be put on using Excel and online calculators rather than hand-computing math problems. Additionally, the program director who currently teaches this course will consider bringing in an adjunct or other expert help for this course in Fall 2020. (02/04/2020)
 SL: Didactic - Community needs assessment as part of mid-term project. Target: Average score of >80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee 	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, students (n=3) scored an average of 91% with all students scoring above the 80% student. In Spring 2019, all (n=7) students scored above 80%, with an average score of 93.33%. In Spring 2018, four students had an average score of 92.25%. Student achievement on this project appears to be consistent year-over-year due to a detailed outline for the project. Per the 2018-2019 action plan, students were required to gather reputable health data sources in an assignment prior to the midterm project to ensure that they had good 	Action: This measurement will remain in the assessment plan since it is valuable for the students to find data relevant to their community and then make an action plan based on the information they find. By focusing on relevant data sources prior to the assignment it improved the paper by honing in on community-

Program (HS) - Public Health (PH)

AU Outcome: PH 1.1

Measures	Results	Actions
	information to write their community assessments. A grading rubric was made available to students when they started the project to inform them of how the project would be evaluated. Students have consistently scored > 80% on the assignment, suggesting the action plan is effective in facilitating target achievement. (05/18/2020)	level data. However, the assignment may move to a new course due to a plan to bring on an adjunct to teach this course in Spring 2021. (09/15/2020)

AU Outcome: PH 1.2

Student will be able to identify sources of public health data and information **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - Community needs assessment as part of mid-term project. Target: Successful completion of report Average score of >80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesIn Spring 2020, students (n=3) scored an average of 91% with all students scoring above the80% student. In Spring 2019, all (n=7) students scored above 80%, with an average score of93.33%. In Spring 2018, four students had an average score of 92.25%. Student achievementon this project appears to be consistent year-over-year due to a detailed outline for theproject.In line with last year's action plan, students gathered reputable health data sources in anassignment prior to the midterm project, ensuring they have good information to write theircommunity assessments. A grading rubric was made available to students when they startthe project.(09/15/2020)	Action: This measurement will remain in the assessment plan since it is valuable for the students to find data relevant to their community and then make an action plan based on the information they find. Students have found the use of a rubric and having their sources reviewed prior to the assignment improves the process. However, the assignment may move to a new course due to a plan to bring on an adjunct to teach this course in Spring 2021. (09/15/2020)

AU Outcome: PH 2.1

Student will be able to gather information on policy **Outcome Status:** Active

Measures	Results	Actions

Program (HS) - Public Health (PH)

AU Outcome: PH 2.1

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH 495 Final Exam Target: Average score >= 80% Timeframe: Summer semester Responsible Parties: PH 495 Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Summer 2019, 12 students took the final exam and received an average of 83.41%. This is the first time the course was offered. (09/03/2019)	Action: Next year students will be allowed to take the exam twice. While they will not have the correct answers the second time, they will be able to take notes over items they are uncertain about and reattempt the exam. (09/03/2019)

AU Outcome: PH 2.2

Student will be able to identify mechanism to evaluate programs for their quality and effectiveness **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH 480 Final Exam. (Public Health Research and Evaluation) Target: Average score > 80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, eight students took the final exam and scored an average of 83.3%. Eleven students took the course with an average score of 88.1% on the final exam. The previous year, two students took the course with an average score of 83.33%. While the standard was met in Spring 2020, this was with the advantage of being able to take the test twice, per the 2018-2019 action plan. The standard was only met this time since students were offered a second chance to take the final exam. The four students who opted to do so raised their scores an average of 7.25 points, or 10%. (05/18/2020)	Action: It is planned that a new instructor will be brought on to teach the course in Spring 2021, resulting in all new course materials including the exam. (09/15/2020)

AU Outcome: PH 3.2

Student should be able to describes the role of governmental and non-governmental organizations in the delivery of community health services **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH:	Reporting Year: 2019 - 2020 (Year 2)	Action: Despite test questions
410 Final exam	Target Met: No	being reviewed for fairness as
Target: Average score of >80%	In Fall 2019, seven students earned an average of 74.4% on the final exam. In Fall 2018,	stated in the 2018-2019, scores
Timeframe: Fall semester	eleven students received an average of 82.6% on the final exam. There is a significant drop in	decreased rather than increased.

Program (HS) - Public Health (PH)

AU Outcome: PH 3.2

Measures	Results	Actions
Responsible Parties: Program faculty / HS Faculty Org. committee	scores, likely due to a change in curriculum including a more difficult textbook. (02/04/2020)	The plan to allow students to take the exam twice was paused in hope that the question review process would be adequate to raise scores above the target without making the course too easy. Allowing a retake will be considered for the 2020-2021 academic year. (02/04/2020)

AU Outcome: PH 4.1

Student should be able to describe the scientific foundation of the field of public health **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 400 Identify prominent events in the history of public health Midterm Exam and assignments Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Curriculum committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoIn Fall 2019, three students earned an average of 77.1% on the midterm exam. In Fall 2018, seven students earned an average of 91.8% on the midterm exam.Per the 2018-2019 action plan, the 2019-2020 results for this measure reprsent a third year of data to guide future decisions about this measure. However, this action plan could not reasonably be expected to facilitate student success on the assignment. (02/04/2020)	Action: In Fall 2020, students will be allowed to take the final exam twice to study concepts they may have otherwise missed during test preparation. (02/04/2020)
SL: Exam/Quiz - Teacher-made - PH: 430 Final exam Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Faculty Org. committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, two students took the course and earned an average of 79.3% on the final exam. In Fall 2018, seven students took the course and received an average of 81.3% on the final exam. (02/04/2020)	Action: Based on these results, more emphasis will be put on using Excel and online calculators rather than hand-computing math problems. (02/04/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 1.0 Lead

Provide basic organizational and systems leadership. Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Didactic - NU 251 & NU 252 Nursing Leadership Reflection Target: 100% of students achieve at least 73% on nursing leadership reflection paper. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No This is a new measure for 2019-2020. NU251- Fall 2019, 81% (26/32) and Spring 2020, 87% (27/31) of the students achieved at least 75% on the Nursing Leadership Reflection paper. NU252-Summer 2019, 90% (36/40) and Fall, 2019, 95% (36/38) of the students achieved at least 75% on the Nursing Leadership Reflection paper. (11/23/2020) Related Documents: Outcome 1 NU 251 & 252 Nursing Leadership Reflection.docx	Action: Faculty will focus on clarifying written assignment criteria in class. (11/23/2020)
SL: Didactic - NU 460 Change Proposal Team Assignment Target: 100% of students achieve at least 73% on change proposal team assignment. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 2020, H: 100% (5/5), A: (20/20), Fall 2019 (49/49), Spring 2020 (48/48) . 100% of students achieved a 100% in all cohorts. The assignment was changed to a team assignment and worksheet as indicated on the course plan from 2019. (11/23/2020) Related Documents: Outcome 1 NU 460 Change Proposal Worksheet Rubric.docx	Action: In order to continue to meet this outcome, faculty will talk about this assignment the first day of class. After students complete the change module, faculty will review in detail the worksheet and give them specific examples to assist in their understanding of these concepts. (11/23/2020)
SL: Didactic - RN NU 462 Change Proposal Paper Target: 100% of students achieve at least 73% on change proposal paper. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 100 % of students that finished the course achieved at least 73% on the change proposal paper. We will be changing this assignment to reduce the redundancy in the RN- BSN program related to Quality Improvement assignments. (11/23/2020) Related Documents: Outcome 1 NU 462RN Change Proposal Rubric (1) (3)(1).docx	Action: This paper will be changed to eliminate redundant content in the RN-BSN program. The Cause and Effect - Root Cause Analysis assignment will be used for this measure. The target will be that 100% of students achieve at least 80% on this assignment. (11/23/2020)
AD: Survey - Alumni Survey Item: How well BSN education prepared	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Survey 2019-2020

AU Outcome: BSN 1.0 Lead

Measures	Results	Actions
you to provide basic organizational and systems leadership (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to provide basic organizational and systems leadership. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN Education prepared them well (37.5%) or very well (62.5%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (42.11%) or very well (57.89%) to perform this outcome. 100% of 2016-2017 alumni survey respondents (n = 57) reported their BSN education prepared them well (61.40%) or very well (38.60%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: <u>Report 2018-2019 BSN Alumni Survey.pdf</u>	graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey Item: How well BSN graduate provides basic organizational and systems leadership (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that the BSN graduate provides basic organizational and systems leadership well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes>80% of employers of 2018-2019 alumni (n = 12) reported BSN graduate demonstrated the outcome well (50%) or very well (33.33% of the time. Results are consistent with previousemployer surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the 2017-2018 BSN program graduate performs this outcome very well.Survey of employers of 2016-2017 BSN graduates: 78% of employers who responded to the survey of 2016-2017 graduates (n = 9) reported the BSN program graduate performs this outcome well (22.22%) or very well (55.56%). (poorly = 1 [11.11%]; not applicable = 1 [11.11%) Previous action plan to survey employers of 2018-2019 graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
 SL: Didactic - NU 460 Change Proposal Paper Target: 100% of students will achieve at least 75% on change 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 2020, H: 100% (5/5), A: (20/20), Fall 2019 (49/49), Spring 2020 (48/48) . 100% of students achieved a 100% in all cohorts. The assignment was changed to a team assignment	Action: In order to continue to meet this outcome, faculty will talk about this assignment the first day

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 1.0 Lead

Measures	Results	Actions
proposal paper. Timeframe: Year 3 Responsible Parties: BSN Curriculum Committee	and worksheet as indicated on the course plan from 2019. (11/14/2020) Related Documents: Outcome 1 NU 460 Change Proposal Rubric.docx	of class. After students complete the change module, faculty will review in detail the worksheet and give them specific examples to assist in their understanding of these concepts. (11/14/2020)

AU Outcome: BSN 2.0 EBP

Integrate evidence-based practice in nursing care.

Outcome Status: Active

Start Date: 08/01/2014

Measures	Results	Actions
SL: Didactic - RN-NU 380 Research Analysis Paper Target: 100% of students will achieve at least 73% on the Research Analysis Paper. Timeframe: Annually (starting with 2019-2020 reporting year; year 4 prior to 2019-2020). Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Fall 2019, 4/5 of students (80%) achieved at least 73% on the Research Analysis Paper. Although the target was not met this academic year, it has been met in previous years. Students used a Research Analysis Worksheet to assist in preparation for writing the paper. The student who did not achieve at least 73% on the paper received a 8/10 on the worksheet. (11/23/2020) Related Documents: Outcome 2 NU 380 Rubric Research Analysis Paper.docx	Action: The Research Analysis Worksheet was eliminated from the assignment preparation. To assist in students achieveing this outcome, a folder with APA resources was created and specific announcements were made to the class regarding importance and use of citations in text. Students will also be assigned articles to use for the paper which may assist in their understanding of the content. To better evaluate this outcome, this target will be changed to the Evidence Appraisal assignment. The measure will achieve at least 73% on the Evidence Appraisal assignment. (11/23/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 2.0 EBP

Measures	Results	Actions
SL: Didactic - NU 380 Research Analysis Worksheet Target: 100% of students achieve at least 73% on research analysis worksheet. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is a new measure for 2019-2020. Fall 2019, 100% 45/45, Spring 2020 100% 55/55 (11/23/2020) Related Documents: Outcome 2 NU 380 Reseach Analysis Worksheet.docx	Action: In order for students to continue to meet this outcome, faculty will review the worksheet and provide student feedback on this submission before the student revise and submit the information in a formal paper. To better evaluate this outcome, this target will be changed to the Evidence Appraisal assignment. The measure will be that 100% of students will achieve at least 73% on the Evidence Appraisal assignment. (11/23/2020)
AD: Survey - Alumni Survey item: How well BSN education prepared you to integrate evidence-based practice in nursing care (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to integrate evidence-based practice in nursing care. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (45.83%) or very well (54.17%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (52.63%) or very well (47.37%) to perform this outcome. 95% of 2016-2017 alumni survey respondents (n = 57) reported their BSN education prepared them well (52.63%) or very well (42.11%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation or positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey item: How well BSN graduate integrates evidence-based practice in nursing care (1= very poorly, 2 = poorly, 3 =	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of employers of 2018-2019 alumni (n = 12) reported BSN graduate demonstrated the outcome well (50%) or very well (50%).	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation or positive trend in alumni responses.

AU Outcome: BSN 2.0 EBP

Measures	Results	Actions
well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate integrates evidence-based practice in nursing care well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Results are consistent with previousemployer surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the 2017-2018 BSN program graduate performs this outcome very well. Survey of employers of 2016-2017 BSN graduates: 78% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (33.33%) or very well (44.44%). (poorly = 1, 11.11%; not applicable = 1, 11.11%) Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: <u>Report Employers of 2018-2019 BSN Alumni.pdf</u>	(11/16/2020)

AU Outcome: BSN 3.0 Informatics

Manage healthcare data, information, knowledge, and technology. Outcome Status: Active Start Date: 08/01/2015

Measures	Results	Actions
SL: Clinical evaluation tool - NU335 Clinical Evaluation tool Target: 100% of students will achieve rating of "S" in Informatics Competencies on the Clinical Evaluation tool. Timeframe: Annually (as of 2019- 2020 reporting year; assessed in Year 1 prior to 2019-2020 reporting year) Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019: 100% (33/33) Spring 2020: 100% (31/31) Focusing on the Spring 2020 semester, the clinical experience was terminated at mid-term due to COVID-19. Each student completed EPIC/Omnicell training, but practice of both of these data recording systems was decreased due to the unprecedented time. (11/14/2020) Related Documents: Outcome 3 NU 335 Level I and II Clinical Evaluation Tool.docx	Action: In order for students to continue to meet this outcome, students will be assigned to complete EPIC and Omnicell modules in NetLearning in preparation for their clinical experiences as well as review this information in a "live" format. Additionally, EHR Tutor will be used in the laboratory and simulation settings for additional practice using informatics. (11/14/2020)
SL: Didactic - RN-NU447B	Reporting Year: 2019 - 2020 (Year 2)	Action: In order for students to

AU Outcome: BSN 3.0 Informatics

Measures	Results	Actions
informatics competencies paper Target: 100% of students will achieve at least 73% on informatics competencies paper Timeframe: Annually (starting 2019- 2020; assessed Year 4 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee	Target Met: Yes In Summer 2019: 28/28 (100%) of students completed this assignment with a 73% or greater. Will continue to use this assignment as an outcome marker as it reflects each piece of the BSN program outcome #3. (11/14/2020) Related Documents: Outcome 3 NU 447B Quality Measures and Informatics Competencies Assignment.docx	continue to meet this outcome, faculty will use a rubric to guide the students in examining the competencies and completing this assignment. Faculty will provide the rubric to students well in advance of the assignment deadline. (11/14/2020)
SL: Didactic - NU 460 ATI Informatics and Technology Module Target: 100% of students will achieve at least 75% on the ATI informatics and technology module. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is a new measure for 2019-2020. SU 19A, 100% 20/20, SU 19AH 100% 5/5, FA19 100% 50/50, SP20 100% 48/48 (11/23/2020)	Action: In order for students to continue to meet this outcome, faculty will assign these modules as part of the course and monitor for completion, providing adequate time for completion during the semester. (11/23/2020)
AD: Survey - Alumni Survey Item: How well your BSN education prepared you to manage healthcare data, information, knowledge, and technology (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to manage healthcare data, information, knowledge, and technology. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (37.5%) or very well (62.5%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. >95% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (50%) or very well (47.37%) to perform this outcome. 91% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (58.93%) or very well (32.14%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey Item: How well BSN graduate manages	Reporting Year: 2019 - 2020 (Year 2)	Action: Survey employers of 2019-

AU Outcome: BSN 3.0 Informatics

Measures	Results	Actions
healthcare data, information, knowledge, and technology (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate manages healthcare data, information, knowledge, and technology well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Target Met: Yes100% of employers of 2018-2019 alumni (n = 12) reported BSN graduate demonstrated the outcome well (58.33%) or very well (41.67%) of the time. Results are consistent with previous employer surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the 2017-2018 BSN program graduate performs this outcome very well.Survey of employers of 2016-2017 BSN graduates: 89% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (44.44%) or very well (44.44%). Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

AU Outcome: BSN 4.0 HC Policy & Finance

Demonstrate understanding of healthcare policy, finance, and regulatory environments. Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Didactic - NU 251 & NU 252 Health Care Policy and Finance Quiz Target: 100% of students will achieve at least 75% on the health care policy and finance quiz. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoThis is a new measure for 2019-2020. In NU251 -Fall, 2019 81% (26/32) and Spring, 2020 84%(26/31) of the students achieved at least 75% on the Health Care Policy and finance quiz. InNU252- Summer, 2019 83% (33/40) and Fall, 2019 97% (37/38) achieved at least 75% on theHealth Care Policy and Finance quiz. (11/23/2020)Related Documents:Outcome 4 NU251 & 252. Health Care Financeassignment.docx	Action: In order for students to meet this outcome in the future, faculty will develop a study guide/worksheet to complete in class in preparation to take the quiz. (11/23/2020)
SL: Didactic - NU 415 & NU 425 Health Care Issues Presentation	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Will revaluate the

AU Outcome: BSN 4.0 HC Policy & Finance

Measures	Results	Actions
Target: 100% of students will achieve at least 75% on the Health Care Issues Presentation Timeframe: Annually Responsible Parties: BSN Curriculum Committee	This is a new measure for 2019-2020. For NU 415: In Fall 2019, 100% (49/49) of the students and in the Spring of 2020, 100% (24/24) of the students achieved at least 75% on the Health Care Issues Assignment. For NU 425: 425A SU19- 27/27, 425A SP20- 29/29, and 425AH SP20- 8/8. (11/23/2020) Related Documents: Outcome 4 NU415 Health Issues Assignment.docx Outcome 4 NU 425 Infographic Presentation Directions.docx	assignment to establish the effectiveness of the project. Will continue review the instructions of the assignment and the Panopto instructions to ensure they are clear and concise. Will continue to remind students of the due dates for the project. (11/23/2020)
SL: Didactic - RN-NU 421 Health Care Delivery and Finance Paper Target: 100% of the students will achieve at least 73% on the NU 421 Health Care Delivery and Finance Paper Timeframe: Annual Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In the Spring 2020, 100% (7/7) of the students achieved at least 75% on the Healthcare Delivery and Finance Paper. Reviewed the assignment details and questions related to the paper. Continued to give detailed instructions about the assignment and the due dates. Encouraged students to email instructor with any questions. (11/14/2020) Related Documents: <u>Outcome 4 RN NU 421 Health Care Delivery and Finance</u> <u>Paper.pdf</u>	Action: Continue to give detailed instructions about the assignment and the due dates. Encourage students to email instructor with questions about details of assignment and due dates. Continue to send students reminders of due dates. (11/14/2020)
AD: Survey - Alumni Survey Item: How well BSN education prepared you to demonstrate understanding of healthcare policy, finance, and regulatory environments (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their How well BSN education prepared them well or very well to demonstrate understanding of healthcare policy, finance, and regulatory environments.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >95%% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (45/83%) or very well (50.0%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. >90% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (6.053%) or very well (31.58%) to perform this outcome. 80% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (58.93%) or very well (21.43%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 4.0 HC Policy & Finance

Measures	Results	Actions
Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee		
AD: Survey - Employer Survey Item: How well BSN graduate demonstrates understanding of healthcare policy, finance, and regulatory environments (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate demonstrates understanding of healthcare policy, finance, and regulatory environments well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >80% of employers of 2018-2019 alumni (n = 12) reported BSN graduate demonstrated the outcome well (50%) or very well (33.33%). Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the 2017-2018 BSN program graduate performs this outcome very well. Survey of employers of 2016-2017 BSN graduates: 67% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (33.33%) or very well (33.33%). (poorly = 2, 22.22%; 1 = not applicable, 11.11%). Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

AU Outcome: BSN 5.0 Teamwork & Collaboration

Facilitate inter-professional communication and collaboration in healthcare teams.

Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
AD: Report - Internal - BSN Simulation Summary Report Target: 100% of students completing simulation will achieve at least 73% on the simulation rubric. Timeframe: Annual	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of students completing simulation during the 2019-2020 academic year achieved at least 73% on the simulation rubric. (11/23/2020) Related Documents:	Action: In order to continue to meet this target, students will be provided an orientation to the simulation lab before completing their simulation experience and will

AU Outcome: BSN 5.0 Teamwork & Collaboration

Measures	Results	Actions
Responsible Parties: BSN curriculum Committee	BSN CAP Simulation Summary 2019-2020.docx	be provided with adequate resources to prepare before the simulation so that they may complete the simulation successfully. (11/23/2020)
SL: Didactic - RN-NU 497 EBP Summary Target: 100% of students will achieve at least 76% on EBP Summary. Timeframe: Annually (starting 2019- 2020; assessed Year 4 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020 75% (3/4) of the students achieved at least 75% on the EBP summary project. Use of sequential assignments that are directly related to each step of the IOWA Model with instructor feedback allowed students to be successful with each step of the EBP model. This led to them being successful in completing the required EBP summary paper. All assignments had a rubric developed during the 2019-2020 academic year to clearly indicate to the student the required components and grading criteria. One student fell below the target achievement and directly relate their work had been affected by the COVID-19 pandemic and was granted a grade of "credit" for the course. (11/14/2020) Related Documents: Outcome 5 RN NU 497 EBP Project Summary.doc	Action: Will continue to use assignments in each module that are directly related to each step of the IOWA Model. Instructor feedback from each assignment will allow the students to revise and or correct any errors or missteps before they complete the EBP project and write the summary for instructor grading. Additional video recordings will be developed specific to the EBP summary to offer more detailed information and instructor expectations. (11/14/2020)
AD: Survey - Alumni Survey Item: How well BSN education prepared you to facilitate inter-professional communication and collaboration in healthcare teams (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to facilitate inter-professional communication and collaboration in healthcare teams.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >95% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (41.67%) or very well (54.17%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. >75% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (52.63%) or very well (42.11%) to perform this outcome. >90% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (57.14%) or very well (41.07%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020)	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 5.0 Teamwork & Collaboration

Measures	Results	Actions
Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	
AD: Survey - Employer Survey Item: How well BSN graduate facilitates inter-professional communication and collaboration in healthcare teams (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate facilitates inter-professional communication and collaboration in healthcare teams well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes>80% of employers of 2018-2019 alumni (n = 12) reported BSN graduate demonstrated the outcome well (33.3%) or very well (50%).Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded.Survey of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well.Survey of employers of 2016-2017 BSN graduates: 89% of employers who responded to the survey (n = 9) reported the BSN program graduate performs this outcome well (44.44%) or very well (44.44%). (poorly = 1, 11.11%).Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020)Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

AU Outcome: BSN 8.0 QI

Use data to monitor outcomes and improve care. Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Didactic - NU320 Nursing Safety Assignment Target: 100% of students will achieve at least 73% on Nursing Safety Assignment Timeframe: Annually (starting 2019- 2020; assessed Year 1 prior to 2019-	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In the fall 2019 and spring 2020 100% (146/146)achieved a 73% or higher on the medication safety assignment. Students tend to do well on this assignment, it is a group assignment and groups are determined by course faculty. Spring 2020 was the first time that students made specific comments about this assignment; comments were positive and indicated that this is	Action: This assignment will continue in it's current form, but the addition of a required article titled "Human Factors and medication errors: a case study" will be implemented and students

AU Outcome: BSN 8.0 QI

Measures	Results	Actions
2020) Responsible Parties: BSN Curriculum Committee	a beneficial assignment that required the students to apply patient data to determine the root cause of a medication error. This target has consistently been met since it's implementation. (11/14/2020) Related Documents: <u>Outcome 8 NU 320 Patient Safety Assignment.docx</u>	will be asked 2-3 exam questions based on this reading related to medication errors and human factors. (11/14/2020)
SL: Didactic - RN NU 441 Quality Improvement Project Plan Target: 100% of students will achieve at least 75% on the quality improvement project plan. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No This is a new measure for 2019-2020. In Fall 2019, 89% of students achieved 75% on quality improvement plan . (11/23/2020) Related Documents: Outcome 8 NU441 Quality improvement Project plan FA19.docx	Action: In order to meet this outcome in the future, faculty will continue to follow up with students on a regular basis - assisting them in identifying a quality improvement project, looking at a rough draft of the project, and assisting with preparation of their project presentation. (11/23/2020)
SL: Didactic - NU 460 IHI Quality Improvement Modules Target: 100% of students will complete the IHI Quality Improvement modules. Timeframe: Annually Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is a new measure for 2019-2020. SU19A 100% 20/20, SU19H 100% 5/5, FA19 100% 50/50, SP20 100% 48/48. (11/23/2020)	Action: Will continue to assign IHI QI Modules 101-105. Students also complete the IHI 5 Why's Root Cause Analysis related to quality. Students must complete the modules and submit certificates as proof of completion. (11/23/2020)
AD: Survey - Alumni Survey Item: How well BSN education prepared you to use data to monitor outcomes and improve care. Target: 75% of respondents will report that their BSN education prepared them well or very well to use data to monitor outcomes and improve care (1= very poorly, 2 = poorly, 3 = well, 4 = very well).	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (50%) or very well (50%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. >95% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (42.11%) or very well (55.26%) to perform this outcome. 94% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (51.79%) or very well (42.86%) to perform this outcome.	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

AU Outcome: BSN 8.0 QI

Measures	Results	Actions
Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	
AD: Survey - Employer Survey Item: How well BSN graduate uses data to monitor outcomes and improve care. Target: 75% of respondents will report that the BSN graduate uses data to monitor outcomes and improve care (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes>90% of employers of 2018-2019 alumni (n = 11) reported BSN graduate demonstrated the outcome well (36.36%) or very well (54.55%).Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded.Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well.Survey of employers of 2016-2017 BSN graduates: 67% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (22.22%) or very well (44.44%). (poorly = 1, 11.11%; NA = 1, 11.11%; if the NA response were excluded, the percentage of grads who performed this measure well or very well would be 6/8= 75%).Previous action plan to survey employers of 2018-2019 graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020)Related Documents:Report Employers of 2018-2019 BSN Alumni.pdf	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

AU Outcome: BSN 9.0 Safe Care

Deliver safe care through system effectiveness and individual performance. Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Didactic - NU 320 Nursing Safety Assignment Target: 100% of students will achieve at least 73% on Nursing Safety Assignment	Reporting Year: 2019 - 2020 (Year 2) Target Met: No This is a new measure for 2019-2020. In the fall 2019 62.5% (45/72) students achieved a 75% or higher on the first safety check; and 63.8% (46/72) achieved a 75% or higher on the second safety check. In the spring 2020 82.6% (62/75) achieved a 75% or higher on the first safety	Action: The number of safety checks will increase from 2 to 4 based on feedback from students. Students comment in course

AU Outcome: BSN 9.0 Safe Care

Measures	Results	Actions
Timeframe: Annually Responsible Parties: BSN Curriculum Committee	check; 85.3% (64/75) achieved a 75% or higher on the second safety check. The spring students performed much better on the safety checks, this was likely due to the assignments moving to an online format in Blackboard (due to COVID-19) and course faculty allowing students to use their notes/books to help them answer the safety assignment questions. The fall students struggled with these assignments, they are application based assignments that require students to answer questions based on a patient scenario. (11/23/2020) Related Documents: Outcome 9 NU 320 Safety Check #1 FA19 & SP 20.docx Outcome 9 NU 320 Safety Check #2 FA 19 & SP 20.docx	evaluations indicate they would like more course points to assist with improving their overall grade. The safety check assignments will move from a classroom assignment to an online format (Blackboard assignment) and students will be allowed to utilize notes/books on these assignments. As these assignments are application based, students may not have enough actual clinical experience to be able to answer the questions without the assistance of their notes/resource books. (11/23/2020)
SL: Clinical - NU405 Safety assessment activity Target: 100% of students will achieve at least 80% on safety assessment activity Timeframe: Annually (starting 2019- 2020; assessed Year 3 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes For Summer 2019, 19/19 students met target; For fall 2019, 28/28 students met target; for spring this assignment was not completed as service learning project was discontinued prior to spring break due to restrictions visiting older adults. Assignment was moved to the theory portion of class and completed on student's own environment for the accelerated students. This worked well and will be continued. (11/14/2020) Related Documents: Outcome 9 NU 405 safety assessment tool.xlsx	Action: Beginning fall, 2020, traditional students will transition from service learning assignment to theory assignment to match points for accelerated students. (11/14/2020)
 SL: Clinical evaluation tool - RN- NU450 Safety clinical competencies on clinical evaluation tool Target: 100% of students will receive "S" rating for Safety clinical competencies on clinical evaluation 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This course was taught in the Spring 2020 semester. Only 1/2 of the students completed this course during the term due to the COVID-19 pandemic. Of the students who completed the course, 100% received "S" rating for Safety clinical competencies on the clinical evaluation tool. Students are consistently meeting this target. (11/14/2020) Related Documents:	Action: In order to continue to meet this outcome, students will be oriented to the expectations for the completion of the clinical component of this course. (11/14/2020)

AU Outcome: BSN 9.0 Safe Care

Measures	Results	Actions
tool. Timeframe: Annually (starting 2019- 2020; assessed Year 4 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee	Outcome 9 RN NU 450 Clinical Evaluation Tool.docx	
AD: Survey - Alumni Survey Item: How well BSN education prepared you to deliver safe care through system effectiveness and individual performance (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to deliver safe care through system effectiveness and individual performance. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (41.67%) or very well (58.33%) to perform this outcome.Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (36.84%) or very well (63.16%) to perform this outcome. 100% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (43.64%) or very well (56.36%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey Item: How well BSN graduate delivers safe care through system effectiveness and individual performance (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate delivers safe care through system effectiveness and individual performance well or very well.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >90% of employers of 2018-2019 alumni (n = 11) reported BSN graduate demonstrated the outcome well (18.18%) or very well (72.73%). Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates:100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well. Survey of employers of 2016-2017 BSN graduates: 89% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (44.44%) or very well (44.44%). Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020)	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 9.0 Safe Care

Measures	Results	Actions
Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	
SL: Didactic - NU400 home safety assessment assignment Target: 100% of students will achieve a 80% of home safety assessment assignment Timeframe: Year 3 Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Fall 2019, 24/24, 100% of students achieved 100% on the safety evaluation. Fall 2019 was the last semester for NU 400. Theory instructor was again used to grade project so no new action plan was implemented. (11/14/2020) Related Documents: Outcome 9 NU 400 Safety Evaluation Checklist.pdf	Action: This measure will be discontinued as this course will no longer be taught. (11/14/2020)

AU Outcome: BSN 10.0 Synthesis of Knowledge

Synthesize knowledge from liberal and baccalaureate nursing education to guide generalist practice.

Outcome Status: Active

Start Date: 08/01/2014

Measures	Results	Actions
AD: Report - Internal - ATI Summary Report Target: 100% of Allen College BSN cohorts will exceed the norming data set by ATI on the ATI Content Mastery proctored assessments. Timeframe: Annual Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of Allen College BSN cohorts exceeded the ATI norming data on the ATI Content Mastery proctored assessments. (11/14/2020) Related Documents: Outcome 10 ATI Summary Report 2019-2020.docx	Action: In order to continue to meet this target, faculty will continue to evaluate the effectiveness of the current ATI policy where 5% of the course grade is awarded to students who meet the benchmark on the ATI Content Mastery Proctored Assessments. (11/14/2020)
 SL: Didactic - RN-NU 497 EBP Project Target: 100% of students will achieve at least 73% on EBP project Timeframe: Annually (starting 2019-2020; assessed Year 4 prior to 2019- 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Spring 2020 75% (3/4) of the students achieved at least 73% on the EBP summary paper. Sequential assignments that followed the steps of the IOWA Model were utilized in each module. This allowed students to receive feedback and make any necessary corrections or	Action: Continued sequenced assignments will be utilized along with instructor feedback to walk students through the application of the IOWA Model to a clinical

AU Outcome: BSN 10.0 Synthesis of Knowledge

Measures	Results	Actions
2020) Responsible Parties: BSN Curriculum Committee	adjustments to the EBP project prior to submitting their final graded report which continued to achieve the target goal. (11/14/2020) Related Documents: <u>Outcome 10 RN NU 497 EBP Project Summary.doc</u>	practice question. The addition of video recordings specific to the EBP project and written summary will be used to enhance students understanding of the paper requirements and instructor grading expectations. (11/14/2020)
 AD: Survey - Alumni Survey Item: How well BSN education prepared you to synthesize knowledge from liberal and baccalaureate nursing education to guide generalist practice (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to synthesize knowledge from liberal and baccalaureate nursing education to guide generalist practice. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (41.67%) or very well (58.33%) to perform this outcome.Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (42.11%) or very well (57.89%) to perform this outcome. 92% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (55.36%) or very well (42.86%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey Item: How well BSN graduate synthesizes knowledge from liberal and baccalaureate nursing education to guide generalist practice (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >90% of employers of 2018-2019 alumni (n = 11) reported BSN graduate demonstrated the outcome well (18.18%) or very well (72.73%) . Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well.	Action: Survey employers of 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 10.0 Synthesis of Knowledge

Measures	Results	Actions
not applicable to current role). Target: 75% of respondents will report that BSN graduate synthesizes knowledge from liberal and baccalaureate nursing education to guide generalist practice well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Survey of employers of 2016-2017 BSN graduates: 89% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (44.44%) or very well (44.44%). Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: <u>Report Employers of 2018-2019 BSN Alumni.pdf</u>	

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 1.0

Practice at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education **Outcome Status:** Active

Measures	Results	Actions
 SL: Summative Evaluation - Practice at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee 	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/22/2020)	Action: Evaluate results as students complete program. (09/22/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 1.0

Measures	Results	Actions
SL: Didactic - NU805 Educational Concepts for Advanced Nursing Practice Patient Educational Materials Critique Part II assignment Target: 100% of students will achieve 73% or higher on the Patient Educational Materials Critique Part II assignment Timeframe: Annually Responsible Parties: Graduate Curriculum Committee, Course Faculty	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA This course not offered during the reporting year 2019-2020. (09/22/2020)	Action: Evaluate results at next course offering. (09/24/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to practice at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to practice at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two alumni responded to the survey and reported they performed this outcome well (50%) and very well (50%). Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two graduates responding to survey reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performingoutcome very well. The 2018-2019 action plan was to survey 2018-2019 DNP graduates during 2020 and monitor trends in response to this measure, which is appropriate for this measure. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey of 2019-2020 DNP graduates spring/summer of 2021. Assess for continuation of positive trend in alumni perceptions. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Survey employers of 2019- 2020 DNP graduates during 2021

AU Outcome: DNP 1.0

Measures	Results	Actions
how well graduates practice at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduate practices at the highest level of nursing through integration and application of nursing science in clinical practice, management, and education well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported graduates performed outcome very well (100%). Results are consistent with previous DNP alumni surveys: No employer responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: Nine of nine employers reported DNP graduate performed program outcome very well. 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: <u>Report Employers of 2018-2019 DNP Alumni.pdf</u>	and monitor for continuation of positive response trends. (11/12/2020)

AU Outcome: DNP 2.0

Demonstrate organizational and systems leadership to advance quality improvement and systems change **Outcome Status:** Active

Measures	Results	Actions
SL: Summative Evaluation - Demonstrate organizational and systems leadership to advance quality improvement and systems change Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)

AU Outcome: DNP 2.0

Measures	Results	Actions
SL: Didactic - NU720 Quality Outcomes for Organizations and Systems CQI Analysis Paper Target: 100% of students will achieve 73% or higher on CQI Analysis Paper Timeframe: Each time course is offered Responsible Parties: Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Unable to measure due to assignment being eliminated. A new measure was not identified by course faculty. Therefore it cannot be compared to previous year's data. (09/24/2020)	Action: Follow up with course faculty to identify a target to measure this outcome for the 2020-2021 academic year. (09/24/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to demonstrate organizational and systems leadership to advance quality improvement and systems change (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them well or very well to demonstrate organizational and systems leadership to advance quality improvement and systems change Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two of five respondents reported performing outcome well (50%) or very well (50%). Results are consistent with previous DNP Alumni Surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing this outcome well (33.33%) or very well (66.67%). The 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor trends in responses to this measure was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates demonstrate organizational and systems leadership to advance quality improvement and systems	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported graduates performed outcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates.	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

AU Outcome: DNP 2.0

Measures	Results	Actions
change (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates demonstrate organizational and systems leadership to advance quality improvement and systems change well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported DNP graduate performed program outcome very well. 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: <u>Report Employers of 2018-2019 DNP Alumni.pdf</u>	

AU Outcome: DNP 3.0

Apply analytical methods and research to develop best practices and practice guidelines **Outcome Status:** Active

Measures	Results	Actions
SL: Summative Evaluation - Apply analytical methods and research to develop best practices and practice guidelines Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)
Curriculum Committee		
SL: Didactic - NU741 Analytic Methods for Evidence-Based Practice I Literature Synthesis Table Target: 100% of students will achieve 83% or higher on the	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 86% (6/7) of DNP students achieved 83% or higher on the Synthesis of Literature Review Table. This was a new measure for the reporting year, so no direct comparison to last year's data is possible. (09/24/2020)	Action: In order to meet the target with all students at the next course offering, course faculty will add a Panopto recording to provide

AU Outcome: DNP 3.0

Measures	Results	Actions
Literature Synthesis Table Assignment. Timeframe: Each time course is offered Responsible Parties: Graduate Curriculum Committee		additional information on concepts needed to complete the Synthesis of Literature Review Table. (09/24/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to apply analytical methods and research to develop best practices and practice guidelines (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to apply analytical methods and research to develop best practices and practice guidelines well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two alumni responded to the survey and reported they performed this outcome very well. Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome well (66.67%) or very well (33.33%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates apply analytical methods and research to develop best practices and practice guidelines (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates apply analytical methods and research to develop best practices and practice guidelines well or very well.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported DNP graduates performed outcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates: 9/9 employers reported DNP graduate performed program outcome well (22.22%) or very well (77.78%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report Employers of 2018-2019 DNP Alumni.pdf	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 3.0

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE		

AU Outcome: DNP 4.0

Use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations

Outcome Status: Active

Measures	Results	Actions
SL: Summative Evaluation - Use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)
SL: Didactic - NU541 Health Care Informatics Annotated Bibliography and Critical Response assignment Target: 100% of students will achieve 85% or higher on the Annotated Bibliography and Critical Response assignment. Timeframe: Each time course is offered Responsible Parties: Graduate	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% (3/3) Students achieved 85% or higher on the Annotated Bibliography and Critical Response assignment. This was a new measure during the 2019-2020 academic year so there is no previous data to compare. (09/24/2020)	Action: To meet this target with all groups next year, course faculty will provide a thorough explanation of the assignment instructions. The assignment instructions will be review for clarity. (09/24/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 4.0

Measures	Results	Actions
Curriculum Committee		
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two alumni responded to the survey and reported they performed this outcome very well. Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome well (66.67%) or very well (33.33%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations (very poorly, poorly, well, very well).	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported DNP graduates performed outcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported DNP graduate performed program outcome well (11.11%) or very well (88.89%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020)	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 4.0

Measures	Results	Actions
Target: 75% of respondents will report that DNP graduates use information systems and technology-based resources to support clinical and administrative decision making and to improve the health care of individuals, families and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Related Documents: Report Employers of 2018-2019 DNP Alumni.pdf	

AU Outcome: DNP 5.0

Advocate for healthcare change through policy development and evaluation.

Outcome Status: Active

Measures	Results	Actions
SL: Summative Evaluation - Advocate for healthcare change through policy development and evaluation. Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)
Curriculum Committee		
SL: Didactic - NU520 Policy, Organization, and Financing of Health Care Paper III: Health Care Policy Brief Target: 100% of students will	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% (1/1) achieved 83% or higher on Paper III: Health Care Policy Brief. This is a new measure for the 2019-2020 academic year so there is no previous data to compare. (09/24/2020)	Action: In order to meet this target with all groups next year, course faculty will continue to use the Issue Brief template and rubric. In

AU Outcome: DNP 5.0

Measures	Results	Actions
achieve 83% or higher on Paper III: Health Care Policy Brief Timeframe: Annually Responsible Parties: Graduate Curriculum Committee		addition, Panopto recordings will be consistently used to clarify assignment expectations and faculty will consider placement of information on written assignments earlier in the semester to facilitate earlier student choice of topics. (09/24/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to advocate for healthcare change through policy development and evaluation (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to advocate for healthcare change through policy development and evaluation well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two of two respondents reported performing outcome very well. Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome well (66.67%) or very well (33.33%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates advocate for healthcare change through policy development and evaluation (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates advocate for healthcare change through policy	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported graduates performed this outcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported that the DNP graduate performed program outcome well (33.33%) or very well (66.67%).	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 5.0

Measures	Results	Actions
development and evaluation well or very well.	2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020)	
Timeframe: Annually	Related Documents:	
Responsible Parties: Evaluation & Study Committee/CIRE	Report Employers of 2018-2019 DNP Alumni.pdf	

AU Outcome: DNP 6.0

Assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations **Outcome Status:** Active

Measures	Results	Actions
SL: Summative Evaluation - Assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/25/2020)
Curriculum Committee SL: Didactic - NU750 Leadership and Collaboration Service-Learning Project assignment Target: 100% of students will achieve 80% or higher on the Service-Learning Project assignment Timeframe: Each time course is offered Responsible Parties: Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% (4/4) students achieved 80% or higher on the Service Learning project assignment. Results are consistent with 2018-2019 academic year when 3 of 3 students (100%) achieved 80% or higher on the Service-Learning project assignment. Faculty included announcements detailing Service Learning project based as a result of the recommendation from the previous academic year (2018-2019) to offer 1-2 synchronous class offerings to discuss course content or course assignments. (09/25/2020)	Action: In order to continue to meet the target, course faculty will add Panopto and lectures to meet students' needs. Group assignments will be added to facilitate collaboration and learning for the next academic year (2020- 2021). (09/25/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 6.0

Measures	Results	Actions
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: 100% (2/2) respondents reported performing outcome very well (100%). Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome very well (100%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations well or very well. Timeframe: Annually	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported DNP graduates performedoutcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported DNP graduate performed program outcome well (11.11%) or very well (88.89%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report Employers of 2018-2019 DNP Alumni.pdf	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 6.0

Measures	Results	Actions
Responsible Parties: Evaluation & Study Committee/CIRE		

AU Outcome: DNP 7.0

Incorporate a firm conceptual foundation for clinical prevention and population health. **Outcome Status:** Active

Measures	Results	Actions
SL: Summative Evaluation - Incorporate a firm conceptual foundation for clinical prevention and population health. Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)
 SL: Didactic - NU731 Epidemiology and Biostatistics Epidemiology Application Brief written assignment #2 Target: 100% of students will achieve 73% or higher on Epidemiology Application Brief written assignment. Timeframe: Each time course is offered Responsible Parties: Graduate Curriculum Committee 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% (8/8) of students achieved 73% or higher on the Epidemiology Application Brief written assignment. This was the first time the course was taught, so there is no previous data to compare. (09/24/2020)	Action: To continue to meet this target with the next course offering, course faculty will add Panoptos to provide explanations for module assignments and differentiate between Brief written assignment 1 and 2 expectations to provide increased student interest in the assignment. (09/24/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 7.0

Measures	Results	Actions
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to incorporate a firm conceptual foundation for clinical prevention and population health (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to incorporate a firm conceptual foundation for clinical prevention and population health well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two of two respondents reported performing outcome well (50%) and very well (50%). Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome well (33.33%) or very well (66.67%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates incorporate a firm conceptual foundation for clinical prevention and population health (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates incorporate a firm conceptual foundation for clinical prevention and population health well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported DNP graduates performed outcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported DNP graduate performed program outcome well (22.22%) or very well (77.78%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report Employers of 2018-2019 DNP Alumni.pdf	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

AU Outcome: DNP 8.0

AU Outcome: DNP 8.0

Synthesize advanced practice nursing knowledge and competencies into the practice role. **Outcome Status:** Active

Measures	Results	Actions
SL: Summative Evaluation - Synthesize advanced practice nursing knowledge and competencies into the practice role. Target: 100% of students achieve an acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/24/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to synthesize advanced practice nursing knowledge and competencies into the practice role (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to synthesize advanced practice nursing knowledge and competencies into the practice role well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: Two of two respondents reported performing outcome well (50%) and very well (50%). Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported that performing outcome very well (100%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates synthesize advanced practice nursing knowledge and competencies into	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers responded to the survey and reported graduates performed this outcome very well (100%). Results are consistent with previous DNP alumni employer surveys:	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 8.0

Measures	Results	Actions
the practice role (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates synthesize advanced practice nursing knowledge and competencies into the practice role well or very well.	No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduate: Nine of nine respondents reported that the DNP graduate performs the program outcome well (11.11%) or very well (88.89%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents:	
Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Report Employers of 2018-2019 DNP Alumni.pdf	

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 1.0

Synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-Critical thinking" criterion Target: 95% of students achieve an acceptable level (1) on all criteria on "Critical thinking" criterion on the faculty clinical evaluation tool. Timeframe: Annually Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report - 2019-2020 CAP Summary MSN Outcomes 1,3,7,8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.(09/14/2020)Related Documents:2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	Action: Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
SL: Didactic - NU696 Graduate Seminar II Paper 3	Reporting Year: 2019 - 2020 (Year 2)	Action: Faculty will continue to

AU Outcome: MSN 1.0

Measures	Results	Actions
Target: 95% of students achieve 73% or higher on Paper 3 (Draft of MSN Graduate Project Proposal). Timeframe: Annually Responsible Parties: Graduate Curriculum Committee	 Target Met: Yes Summer 19: 100% (16 of 16) achieved at least 73% Fall 19: 96% (22 of 23) achieved at least 73% Spring 2020: 100% (24 of 24) achieved at least 73% Reflection on results and action plan from previous year: Results are consistent with previous reporting year (2018-2019). The timeline for return of graded assignments was emphasized to faculty, and a 1:5 faculty mentor-to-student ratio was maintained. In addition, assignment instructions and rubrics were all reviewed and revised. (07/27/2020) 	focus on regular review and revision of assignment instructions and rubrics to assure they are clear, concise, and in alignment with most recent grad project proposal processes. In addition, the timely student feedback will be emphasized so students have time to use feedback in written assignments. Finally, will work to maintain mentor-to-student ratio of 1:5 or less. (07/27/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 16/16 2018-2019 graduates reported their MSN education prepared them well (5; 31.25%) or very well (111 68.75%) to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice. These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): >90% reported MSN education prepared them well (57.14%) or very well (35.71%) to perform outcome. 2016-2017 alumni survey respondents (n = 23): 100% reported MSN education prepared them well (60.87%) or very well (39.13%) to perform outcome. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Graduate Employer SurveyHow well employers perceive that MSN	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates: 100% of employers who responded to the survey (n =	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of

AU Outcome: MSN 1.0

Measures	Results	Actions
graduates synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice (very poorly, poorly, well, very well). Target: 75% of employers will report that MSN graduates provide organizational and systems leadership in practice, service, and scholarship well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee, CIRE	10) reported the MSN program graduate performs this outcome well (10%) or very well (90%). This result is consistent with previous employer surveys. Employers of 2016-2017 and 2015-2016 graduates: 100% (n=6) reported the graduate performed the outcome well (16.67%) or very well (83.33%) in current professional practice. 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: <u>Report Employers of 2018-2019 MSN Alumni.pdf</u>	positive response trends. (11/14/2020)
SL: Didactic - NU536 EBP II Paper Target: 95% of students achieve 73% or higher on Paper II Timeframe: Annually Responsible Parties: Course Faculty, MSN Program Director	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 19 : N/A -Course not taught Fall 19: N/A - Course not taught Spring 20: 100% (5 of 5) achieved an 80% This is the first year course was taught, so there are no results from a previous reporting year to compare and no action plan to evaluate. (12/14/2020)	

AU Outcome: MSN 2.0

Provide organizational and systems leadership in practice, service and scholarship. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - NU505 Nursing Leadership for Advanced Practice Leadership Development paper Target: 95% of students will achieve 80% or better on Leadership Development paper. (Target increased from 73% to 80% for 2020-	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 19- N/A Course not taught Fall 19 - 100% (30 of 30) achieved at least 73% on Leadership Development Paper Spring 2020- 100% (18 of 18)achieved at least a 73% on Leadership Development Paper Target was met and continues to be met we did not change the measure but we made changes to the requirements of the paper (08/04/2020)	Action: To meet this target with all groups next year, course faculty will plan to modify the leadership development paper in the fall of 2020. (08/04/2020)

AU Outcome: MSN 2.0

Measures	Results	Actions
2021) Timeframe: Annually Responsible Parties: Graduate Curriculum Committee		
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to provide organizational and systems leadership in practice, service and scholarship (very poorly, poorly, well, very well). Target: 75% of MSN graduates will report being well or very well prepared by their MSN education to provide organizational and systems leadership in practice, service and scholarship. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 alumni survey respondents (n = 16): 100% reported MSN program prepared them well (50%) or very well (50%) to provide organizational and systems leadership in practice, service and scholarship. These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): > 90% reported their MSN education prepared them well (71.43%) or very well (21.43%) to provide organizational and systems leadership in practice, service and scholarship. 2016-2017 alumni survey respondents (n = 23): 100% reported their MSN education prepared them well (60.87%) or very well (39.13%) to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Employer Survey How well employers perceive that MSN graduates provide organizational and systems leadership in practice, service and scholarship (very poorly, poorly, well, very well). Target: 75% of employers will report that MSN graduates provide organizational and systems leadership in practice, service and scholarship well or very well. Timeframe: Annually Responsible Parties: Evaluation &	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates (n = 10): 100% reported the MSN program graduate performs this outcome well (20%) or very well (80%). This result demonstrates continued positive trend in employer survey responses. Employers of 2017-2018 graduates: 100% of employers who responded to the survey (n = 5) reported the MSN program graduate performs this outcome well (60%) or very well (40%). Employers of 2015-2016 graduates: 100% of employers who answered this item on the survey of 2015-2016 and 2016-2017 MSN graduate employers (n = 6) reported the graduate performed the outcome well (16.67%) or very well (83.33%) in current professional practice. 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents:	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 2.0

Measures	Results	Actions
Study Committee	Report Employers of 2018-2019 MSN Alumni.pdf	

AU Outcome: MSN 3.0

Apply quality principles to promote patient safety and positive individual and systems outcomes. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-"Safety/Outcomes" criterion Target: 95% of students achieve an acceptable level (1) on "Safety/Outcomes" criterion on Faculty Clinical Evaluation Tool Timeframe: Annually Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report - 2019-2020 CAP Summary MSN Outcomes 1,3,7,8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.(09/14/2020)Related Documents:2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	Action: Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
AD: Report - Internal - Graduate Project Evaluation Form - Item #3 Apply quality principles to promote patient safety and positive outcomes Target: 100% of students achieve an acceptable level (1) on both paper and presentation Timeframe: Annually Responsible Parties: Assistant Dean, Graduate Nursing / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 49 of 49 (100%) of students achieved an acceptable level (1) on both paper and presentation. This is consistent with outcomes from all previous academic years and as expected for an end-of-program project that is guided by a faculty mentor and approved prior to the final presentation. (12/08/2020)	Action: In order to continue to meet this target for all students, graduate project faculty advisers will maintain close working relationships with students as they plan their evidence-based practice/quality improvement project proposals. This should ensure a high-quality presentation and summary paper at the end of the process. This is still perceived to be a valuable measure of student attainment of this outcome; maintain measure and

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 3.0

Measures	Results	Actions
		target. (12/08/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to apply quality principles to promote patient safety and positive individual and systems outcomes. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2029 alumni survey respondents (n =16): >90% reported their MSN education prepared them well (5; 31.5%) or very well (11; 68.75%) to apply quality principles to promote patient safety and positive individual and systems outcomes. These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): > 90% reported their MSN education prepared them well (50.00%) or very well (42.86%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2016-2017 alumni survey respondents (n = 23): 100% reported their MSN education prepared them well (65.22%) or very well (34.78%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Alumni Employer SurveyHow well MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates: 100% of employers (n = 10) reported MSN graduates performed this outcome well (10%) or very well (90%). This result is consistent with previous alumni surveys. 100% of employers of 2017-2018, 2016-2017, and 2015-2016 graduates reported the MSN program graduates perform this outcome well or very well. 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: Report Employers of 2018-2019 MSN Alumni.pdf	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

AU Outcome: MSN 4.0

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 4.0

Use scholarly inquiry and evidence to advance the practice of nursing. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - NU535: Evidence- Based Practice I: Finding and Appraising Evidence, Evidence Synthesis Assignment Target: At least 95% of student will achieve a score of 80% or higher on the Evidence Synthesis Assignment. (Target increased from 73% to 80% for 2020-2021) Timeframe: Annual Responsible Parties: NU535 Course Instructor, Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 19: NA-course was not taught. Fall 19: 92.3% (12 of 13) achieved at least 73%. Spring 20: 100% (21 of 21) achieved at least 73%. This is the first academic year this course was taught, so there's no previous action plan or results on which to reflect. (05/20/2020)	Action: To continue to meet this target with all groups during the 2020-2021 academic year, course faculty will 1. Refine lecture about the types of sources that provide each level of evidence. 2. Omit the Evidence Determination Worksheet (EDW) because students are relying on it to determine what type of source they are working with rather than learning the characteristics of different types of evidence. 3. Provide a lecture about common statistical tests. (05/20/2020)
SL: Didactic - NU536: Evidence- Based Practice II: Applying Evidence for Practice Change Target: 95% of students will achieve 80% or better on Paper 3: First Draft of MSN Grad Project Proposal. Timeframe: Annual Responsible Parties: NU536 Course Instructor, Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 19 : N/A -Course not taught Fall 19: N/A - Course not taught Spring 20: 100% (5 of 5) achieved an 80% This is the first year course was taught, so there are no results from a previous reporting year to compare and no action plan to evaluate. (07/27/2020)	Action: Faculty will keep the same general course structure. However, based on student feedback, will consider individual or group meeting by midterm to assure each student is on track with their practice change ideas. Also provide Panopto overview of graduate project process, course expectations, and expectations for graduate project proposal. (07/27/2020)
SL: Didactic - NU540 Preliminary	Reporting Year: 2019 - 2020 (Year 2)	Action: Faculty will offer

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 4.0

Measures	Results	Actions
Literature Review assignment Target: 95% of students achieve 73% or better on Preliminary Literature Review assignment Timeframe: Annually Responsible Parties: Graduate Curriculum Committee	Target Met: YesSummer 2019 - N/A Course not offeredFall 2019 - 100% (14 of 14) achieved at least 73%Spring 2020 - 100% (11 out 11) achieved at least 73%Reflection on previous year results and action plan:Results are consistent with previous year.The action plan from last year (offering the assignments in written and oral format) wasappropriate as indicated by student success. (07/16/2020)	assignments in written format with updated rubrics that are streamlined with all other assignments. (07/16/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to use scholarly inquiry and evidence to advance the practice of nursing (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to use scholarly inquiry and evidence to advance the practice of nursing. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 alumni survey respondents (n = 16): >90% reported their MSN education prepared them well (3; 18.75%) or very well (12; 75%) to use scholarly inquiry and evidence to advance the practice of nursing; 1 respondent reported "poorly." These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): >90% reported their MSN education prepared them well (28.57) or very well (64.29%) to use scholarly inquiry and evidence to advance the practice of nursing. 2016-2017 alumni survey respondents (n = 23): 100% reported their MSN education prepared them well (56.52%) or very well (43.48%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates use scholarly inquiry and evidence to advance the practice of nursing (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates use	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates: 100% of employers (n = 10) reported MSN graduates performed this outcome well (10%) or very well (90%). This result is consistent with previous alumni surveys. 100% of employers of 2015-2016, 2016-2017, and 2017-2018 graduates reported graduates performed this outcome well or very well.	Action: Survey employers of 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 4.0

Measures	Results	Actions
scholarly inquiry and evidence to advance the practice of nursing well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: <u>Report Employers of 2018-2019 MSN Alumni.pdf</u>	

AU Outcome: MSN 5.0

Use informatics and healthcare technologies to enhance patient care and to improve healthcare systems. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - NU541 Health Care Informatics Annotated Bibliography and Critical Response assignment Target: 95% of students will achieve an average of 80% or higher on the Annotated Bibliography and Critical Response assignment. (Target increased from 73% to 80% for 2020- 2021) Timeframe: Annually Responsible Parties: Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 19- N/A Course was not taught Fall 19 - 100% (16 of 16) achieved at least 73% Spring 2020 - 97.4% (38 of 39) achieved at least a 73% This is the first reporting year for the measure so there are no previous results to compare and not previous action plan to evaluate. (07/15/2020)	Action: To meet this target with all groups next year, course faculty will provide a thorough explanation of the assignment instructions. The assignment instructions will be reviewed for clarity. (07/15/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to use informatics and healthcare technologies to enhance patient care and to improve healthcare systems (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 alumni survey respondents (n = 16): 100% reported their MSN education prepared them well (43.75%) or very well (56.25%) to use informatics and healthcare technologies to enhance patient care and to improve healthcare systems. These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): 75% reported their MSN education prepared them well (28.57%) or very well (50.00%) to use informatics and healthcare technologies to enhance patient care and to improve healthcare systems. 	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 5.0

Measures	Results	Actions
prepared to use informatics and healthcare technologies to enhance patient care and to improve healthcare systems. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	2016-2017 alumni survey respondents (n = 23): >88% reported their MSN education prepared them well (60.87%) or very well (26.09%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: <u>Report 2018-2019 MSN Alumni Survey.pdf</u>	
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates use informatics and healthcare technologies to enhance patient care and to improve healthcare systems (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates use informatics and healthcare technologies to enhance patient care and to improve healthcare systems well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	the Allen College MSN graduate consistently meet or exceed the target. Employers of 2017-2018 graduates: 100% of employers (n = 5) reported the graduate performs this outcome well (40%) or very well (60%). Employers of 2015-2016 and 2016-2017 graduates: 83% of employers (n = 6) reported the graduate performed the outcome well (0%) or very well (83.33%) in current professional	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

AU Outcome: MSN 6.0

Employ advocacy strategies to influence health policy and to improve outcomes of care. **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - NU520 Policy,	Reporting Year: 2019 - 2020 (Year 2)	Action: Faculty will continue to use
Organization, and Financing of	Target Met: Yes	the Issue Brief template and rubric.
Health Care Paper III: Health Care	Summer 19: 95% (19 of 20) achieved at least 73%	In addition, Panopto recording will
Policy Brief	Fall 19: 97% (35 of 36) achieved at least 73%	be consistently used to clarify

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 6.0

Measures	Results	Actions
Target: 95% of students achieve 80% or higher on Paper III: Health Care Policy Brief. (Target increased from 73% to 80% for 2020-2021) Timeframe: Annually Responsible Parties: Graduate Curriculum Committee	Spring 20: 100% 916 of 16) achieved at 73% Reflection on previous year results and action plan: Results similar to previous year. Overall 97.2% of students met the established target. Faculty used the newly developed Issue Brief (Paper III) template and rubric, which students found helpful. Students also commented on helpfulness of feedback on written assignments. (07/27/2020)	assignment expectations, and faculty will consider placement of info on written assignments earlier in the semester to facilitate earlier student choice of topics. (07/27/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to employ advocacy strategies to influence health policy and to improve outcomes of care (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to employ advocacy strategies to influence health policy and to improve outcomes of care. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 alumni survey respondents (n = 16): 87.5% reported their MSN education prepared them well (37.5%) or very well (50%) to employ advocacy strategies to influence health policy and to improve outcomes of care. 2 reported "poorly." These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): >88% reported their MSN education prepared them well (28.57%) or very well (50.00%) to employ advocacy strategies to influence health policy and to improve outcomes of care. 2016-2017 alumni survey respondents (n = 23): >90% reported their MSN education prepared them well (52.177%) or very well (39.13%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates employ advocacy strategies to influence health policy and to improve outcomes of care (very poorly, poorly, well, very well). Target: 75% of respondents will that MSN graduates employ advocacy strategies to influence health policy	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesEmployers of 2018-2019 graduates (n = 10): 100% reported graduates perform outcome well(10%) or very well (90%).These results and the results of previous employer surveys indicate employers' perceptions ofthe Allen College MSN graduate consistently meet or exceed the target.Employers of 2015-2016, 2016-2017, and 2017-2018 graduates: 100% of employersreported the MSN program graduate performs this outcome well or very well .2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 andmonitor for continuation of positive response trends was appropriate. (11/14/2020)	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 6.0

Measures	Results	Actions
and to improve outcomes of care well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Related Documents: Report Employers of 2018-2019 MSN Alumni.pdf	

AU Outcome: MSNO 7.0

Collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-Collaboration Criterion Target: 95% of students achieve an acceptable level (1) on "Collaboration" criterion on Faculty Clinical Evaluation tool. Timeframe: Annually Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report - 2019-2020 CAP Summary MSN Outcomes 1,3,7,8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.(09/14/2020)Related Documents:2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	Action: Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
AD: Report - Internal - Graduate Project Evaluation Form - Item #7 Collaborate within interprofessional teams. Target: 100% of students achieve an acceptable level (1) on both paper and presentation Timeframe: Annually Responsible Parties: Assistant Dean, Graduate Nursing / Graduate	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 49 of 49 (100%) of students achieved an acceptable level (1) on both paper and presentation. This is consistent with outcomes from all previous academic years and as expected for an end-of-program project that is guided by a faculty preceptor and approved prior to the final presentation. (12/08/2020)	Action: In order to continue to meet this target for all students, graduate project faculty advisers will maintain close working relationships with students as they plan and develop their evidence- based practice/quality improvement project proposals. This should ensure a high-quality presentation and summary paper

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSNO 7.0

Measures	Results	Actions
Curriculum Committee		at the end of the process. This is still perceived to be a valuable measure of student attainment of this outcome; maintain measure and target. (12/08/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2017-2018 alumni survey respondents (n = 16): > 90% reported their MSN education prepared them well (25%) or very well (28.57%) to collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations. 1 reported "poorly." Results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): > 85% reported their MSN education prepared them well (57.14%) or very well (68.75%) to collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations. 2016-2017 alumni survey respondents (n = 23: >90% reported their MSN education prepared them well (52.17%) or very well (39.13%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates collaborate within inter-professional	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates (n = 10): 100% reported graduates perform outcome well (10%) or very well (90%). These results and the results of previous employer surveys indicate employers' perceptions of the Allen College MSN graduate consistently meet or exceed the target. Employers of 2015-2016, 2016-2017, and 2017-2018 graduates: 100% of employers reported the MSN program graduate performs this outcome well or very well . 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents:	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSNO 7.0

Measures	Results	Actions
teams to manage and improve health care services for individuals, families and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Report Employers of 2018-2019 MSN Alumni.pdf	

AU Outcome: MSN 8.0

Integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-"Clinical Interventions" criterion Target: 95% of students achieve an acceptable level (1) on "Clinical Interventions" criterion on Faculty Clinical Evaluation tool. Timeframe: Annually Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report- 2019-2020 CAP Summary MSN Outcomes 1, 3, 7, 8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.(09/14/2020)Related Documents:2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	Action: Reviewed with curriculum 9/2020. Criterion will change to Patient-Centered Care for 2020- 2021 Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
SL: Didactic - NU530 Population Health Issues Paper Target: 95% of students will achieve 80% or better on Population Health Issues Paper. (Target increased from 73% to 80% for 2020-2021) Timeframe: Annually	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer '19: 97% (38/39) achieved at least 73% (No PGC students this semester). Fall '19: 94% (15/16) achieved at least 73% (4 PGC students not counted). Spring '20: 100% (31/31) achieved at least 73% (No PGC students this semester). These results are consistent with achievement during the 2018-2019 academic year, when	Action: To meet this target during 2020-2021, faculty will continue thoroughly explaining the assignment instructions and expectations throughout the semester and providing prompt

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 8.0

Measures	Results	Actions
Responsible Parties: Graduate Curriculum Committee	 100% (40/40) and 89% (16/18) achieved at least 73% fall '18 and spring '19, respectively (course not taught summer '18). To facilitate achievement of the target during 2019-2020, faculty provided instruction and explanations of paper expectations throughout the semester and responded promptly to questions about the assignment in the "Ask the Professor" discussion forum. Consistent achievement of the target the past 3 semesters indicates this action plan was appropriate. (06/24/2020) 	responses to questions about the assignment in the "Ask the Professor" discussion forum. Faculty will also use student comments from the course evaluations to make adjustments intended to assist students in achieving at least 73%. The paper instructions will be reviewed for clarity and an example of a table will be provided. (06/24/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to integrate patient- centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2018-2019 alumni survey respondents (n = 16): 100% reported their MSN education preparedthem well (37.5%) or very well (62.5%) to integrate patient-centered and culturallyresponsive strategies into the delivery of clinical prevention, health promotion, andpopulation-focused services. These results are consistent with previous reporting years.2017-2018 alumni survey respondents (n = 14): > 75% reported their MSN educationprepared them well (42.86%) or very well (42.86%) to integrate patient-centered andculturally responsive strategies into the delivery of clinical prevention, health promotion, andpopulation-focused services.2016-2017 alumni survey respondents (n = 23): >90% reported their MSN education preparedthem well (56.52%) or very well (39.13%) to apply quality principles to promote patient safetyand positive individual and systems outcomes.2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, andmonitor for favorable and unfavorable trends was appropriate. (11/14/2020)Related Documents:Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers	Reporting Year: 2019 - 2020 (Year 2)	Action: Survey employers of 2019-

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 8.0

Measures	Results	Actions
perceive that MSN graduates integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population- focused services (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Target Met: Yes Employers of 2018-2019 graduates (n = 10): 100% reported graduates perform outcome well (20%) or very well (80%). These results and the results of previous employer surveys indicate employers' perceptions of the Allen College MSN graduate consistently meet or exceed the target. Employers of 2015-2016, 2016-2017, and 2017-2018 graduates: 100% of employers reported the MSN program graduate performs this outcome well or very well . 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: Report Employers of 2018-2019 MSN Alumni.pdf	2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 1.0

Synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical - Clinical evaluation tool Clinical Evaluations-"Critical Thinking" criterion Target: 95% of students achieve an acceptable level on all criteria on "Critical thinking" criterion on the Faculty Clinical Evaluation Tool. Timeframe: Annually	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is the first academic year for the measure. No previous results to compare or action plan to evaluate. Target met - See attached report- 2019-2020 CAP Summary PGC Outcomes 1,2,3,4 (09/14/2020) Related Documents:	Action: New measure - Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences.

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 1.0

Measures	Results	Actions
Responsible Parties: Director MSN Program / Graduate Curriculum Committee	2019-2020 CAP Summary PGC Outcomes 1,2 3, 4.pdf	Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 graduates: 100% of graduates reported their MSN education prepared them well (50%) or very well (50%) to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report 2018-2019 PGC Alumni Survey.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)
AD: Survey - MSN Graduate Employer SurveyHow well employers perceive that MSN graduates synthesize knowledge from nursing science and related disciplines in order to develop a foundation to guide practice (very poorly, poorly, well, very well).	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesSurvey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGCgraduate performs this outcome well.There are no previous results to compare. There is no previous action plan to evaluate.(11/15/2020)Related Documents:Report Employers of 2018-2019 PGC Alumni.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 1.0

Measures	Results	Actions
Target: 75% of employers will report that MSN graduates provide organizational and systems leadership in practice, service, and scholarship well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee, CIRE		

AU Outcome: PGC 2.0

Apply quality principles to promote patient safety and positive individual and systems outcomes **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical evaluation tool Clinical Evaluations- "Safety Outcomes" criterion Target: 95% of students achieve an acceptable level on "Safety/Outcomes" criterion on Faculty Clinical Evaluation Tool. Timeframe: Annually Responsible Parties: Director MSN Program / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is the first academic year for the measure. No previous results to compare or action plan to evaluate. Target met - See attached report- 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4 (09/21/2020) Related Documents: 2019-2020 CAP Summary PGC Outcomes 1,2 3, 4.pdf	Action: New measure - Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/21/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well,	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 graduates: 100% of graduates reported their MSN education prepared them very well to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents:	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 2.0

Measures	Results	Actions
very well). Target: 75% of respondents will report feeling well or very well prepared to apply quality principles to promote patient safety and positive individual and systems outcomes. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Report 2018-2019 PGC Alumni Survey.pdf	
AD: Survey - MSN Alumni Employer SurveyHow well MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGC graduate performs this outcome well. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report Employers of 2018-2019 PGC Alumni.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

AU Outcome: PGC 3.0

Collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical evaluation tool Clinical Evaluations-	Reporting Year: 2019 - 2020 (Year 2)	Action: New measure - Will review

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 3.0

Measures	Results	Actions
"Collaboration" criterion Target: 95% of students achieve an acceptable level on "Collaboration" criterion on Faculty Clinical Evaluation Tool. Timeframe: Annually Responsible Parties: Director MSN Program / Graduate Curriculum Committee	 Target Met: Yes This is the first academic year for the measure. No previous results to compare or action plan to evaluate. Target met - See 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4 (09/21/2020) Related Documents: 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4.pdf 	with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/21/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 graduates. 100% of graduates reported their MSN education prepared them very well to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report 2018-2019 PGC Alumni Survey.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates collaborate within interprofessional teams to manage and improve	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGC graduate performs this outcome very well. There are no previous results to compare. There is no previous action plan to evaluate.	Action: Survey employers of 2019-2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 3.0

Measures	Results	Actions
health care services for individuals,	(11/15/2020)	
families and populations (very	Related Documents:	
poorly, poorly, well,	Report Employers of 2018-2019 PGC Alumni.pdf	
very well).		
Target: 75% of respondents will		
report that MSN graduates		
collaborate within inter-professional		
teams to manage and improve		
health care services for individuals,		
families and populations well or very		
well.		
Timeframe: Annually		
Responsible Parties: Evaluation &		
Study Committee		

AU Outcome: PGC 4.0

Integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical evaluation tool Clinical Evaluations- "Clinical interventions" criterion Target: 95% of students achieve an acceptable level on all criteria on "Clinical interventions" criterion on the Faculty Clinical Evaluation Tool. Timeframe: Annually Responsible Parties: Director MSN Program / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is the first academic year for the measure. No previous results to compare or action plan to evaluate. Target Met - See 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4 (09/21/2020) Related Documents: 2019-2020 CAP Summary PGC Outcomes 1,2 3, 4.pdf	Action: New measure - Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/21/2020)
AD: Survey - MSN Alumni Survey	Reporting Year: 2019 - 2020 (Year 2)	Action: Survey employers of 2019-

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 4.0

Measures	Results	Actions
How well MSN graduates perceive that their MSN education prepared them to integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and populationfocused services (very poorly, poorly, well, very well) Target: 75% of respondents will report feeling well or very well prepared to integrate patient- centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Target Met: Yes 2018-2019 graduates:100% of graduates reported their MSN education prepared them very well to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report 2018-2019 PGC Alumni Survey.pdf	2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population- focused services (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates integrate patient-centered and culturally responsive strategies into the delivery of clinical prevention, health promotion, and population-focused services well or very well.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGC graduate performs this outcome very well. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report Employers of 2018-2019 PGC Alumni.pdf	Action: Survey employers of 2019 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 4.0

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Evaluation & Study Committee		

Admin - Administration

AU Outcome: Admin 4.0

Allen College has appropriate technology for facilities, resources, and education services. **Outcome Status:** Active

Measures	Results	Actions
AD: Report - Internal - Number of FTEs allocated for instructional technology, media services, and, instructional, designer. Target: College provides at least 2.0 FTEs to support faculty technology needs. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The college currently has 3.0 full time equivalents (FTEs) to support the college technology needs which meets the target of 2 FTEs. Two are specifically instructional technology, one is an instructional designer and the other an AV specialist, and both are supervised by the Provost. There is one SIS coordinator that writes scripts for our student information system, CAMS who is supervised by the Executive Director of Business & Finance. The SIS Coordinator also assists with behind the scenes scripts as needed for Blackboard. In 2018-19 total FTEs were 3.0. For 2019-20, the Provost completed the action recommended in the 2018-2019 plan of reviewing the instructional design and AV work volume and did not have sufficient need to request additional personnel for the upcoming 2021 calendar year. The Executive Director of Business & Finance concurs with this assessment of sufficient college technology personnel given the workload of the SIS Coordinator as well. (11/11/2020)	Action: Monitor work load of current technology staff and review prior to budget cycle 2022 and budget additional staff for calendar year 2022 if deemed necessary. (11/11/2020)
AD: Report - Internal - Number of major requests by Allen College for hardware-software Target: 50% of requests approved Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 21/21 hardware/software request forms were approved for the 2019-20 academic year. This is 100%. When compared to the number of hardware/software requests for 2017-18, this is a 10.5% increase, which is consistent with prior year requests given the low volume. The results when compared to 2017-18 remained the same at 100%. Both years are still over the 50% approval target. (11/11/2020)	Action: Centralize hardware/software ticket entry through the SIS Coordinator, and review college IT compliance committee work and how it relates to this measure. (11/11/2020)

AU Outcome: Admin 5.0

Classroom and Lab facilities are available for students **Outcome Status:** Active

Measures	Results	Actions
AD: Survey - Allen College Student Opinion SurveyClassrooms	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Continue to monitor and maintain classroom furniture and

Admin - Administration

AU Outcome: Admin 5.0

Measures	Results	Actions
Target: 80% of students report satisfied or very satisfied Timeframe: Annually Responsible Parties: Buildings & Grounds	Results from the Spring 2020 student opinion survey indicate 127/145 (87.59%) survey respondents indicated they were very satisfied or satisfied with the classrooms here at Allen College. This is an increase of 6.99% from 80.6% to 87.59% when compared to the spring 2018 student opinion survey. This indicates that the action plan proposed in 2018-2019 of continuing to monitor as we add new programs is effective. New classroom space is under construction for the DPT program at the time this report was submitted and those classrooms will be available for use in the 2020-2021 academic year (spring 2021 target). Other classrooms on campus are being evaluated for furniture and technology maintenance regularly to ensure they meet the needs of our students. (09/25/2020)	technology to ensure classrooms meet the needs of our students. (09/25/2020)
AD: Survey - Allen College Student Opinion SurveyLaboratories Target: 80% of students report satisfied or very satisfied Timeframe: Annually Responsible Parties: Buildings & Grounds	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Results from the Spring 2020 student opinion survey indicate 124/145 (85.52%) survey respondents indicated they were very satisfied or satisfied with the laboratories here at Allen College. When compared to the spring 2018 student opinion survey this is an increase of 10.52% from 75% to 85.52%. The Barrett Forum nursing skills lab was updated in 2019-20; a wall was removed, the flooring replaced, and new bedside tables and shades were installed. This indicates that the action plan for 2018-2019 of continuing to monitor and update labs and equipment as needed is effective. (09/25/2020)	Action: We will continue to monitor and update labs and equipment as needed. (09/25/2020)
AD: Survey - Allen College Student Opinion SurveyParking Facilities Target: 80% of students report satisfied or very satisfied Timeframe: Annually Responsible Parties: Buildings & Grounds	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA This question was not asked on the Spring 2020 student survey. (09/25/2020)	
AD: Survey - Allen College Student Opinion SurveyStudy Areas Target: 80% of students report satisfied or very satisfied Timeframe: Annually	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Results from Spring 2020 Student Opinion Survey indicate 105/145 (72.41%) survey respondents were aware of/had used the study areas were satisfied (73) or very satisfied (32) with the study areas provided on the Allen College campus. This is a decrease in satisfaction	Action: Although we identified private spaces on campus that the students can reserve and/or use on a first come first served basis for studying or projects, the student's

Admin - Administration

AU Outcome: Admin 5.0

Measures	Results	Actions
Responsible Parties: Buildings & Grounds	since the spring 2019 student opinion survey (96%) the spring 2018 student opinion survey (84%) and the previous survey in 2013-2014 (87%). The negative trend in satisfaction occurred despite offering students private study spaces that can be reserved for single or group use. Because the satisfaction scores decreased from the previous year, but new private spaces are being offered to students, this measure will be monitored closely in 2020-2021 to determine the effectiveness of the changes compare to the previous years. (09/25/2020)	satisfaction went down. This plan was initiated during the Fall 2019 term and continued through the Spring 2020 term. We will need to evaluate with the 2020-21 academic year what improvements or changes need to be made. (09/25/2020)

Admin - Teaching & Learning Committee

AU Outcome: TLC 1.0

Allen College courses will reflect Quality Matters standards. Outcome Status: Active Start Date: 07/01/2015

Measures	Results	Actions
SL: Survey - Mean rating of all 8 items on course evaluation tool completed by students (1.0 = strongly disagree, 2.0 = disagree, 3.0 = agree, 4.0 = strongly agree). The mean rating of each item will be averaged for an overall mean rating for each course. Target: 100% of courses will have a mean rating for all 8 items of at least a 3.0 (agree) on a 4.0 (strongly agree) scale. Timeframe: Health Sciences courses	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 100% (9/9) of Graduate Nursing courses reviewed achieved a 3.0 or above, compared to 2018-2019 when 100% (10/10) of courses reviewed achieved a 3.0 or above. This demonstrates no change, but at the top performance. 96% (24/25) of Undergraduate Nursing courses reviewed achieved a 3.0 or above, compared to 2016-2017 when 100% (4/4/) of courses reviewed achieved a 3.0 or above. This demonstrates a decline from the previous performance 98% (63/64) of Health Science Graduate Courses Reviewed achieved a 3.0 or above compared to 2018-2019 when 94% (29/31) of courses reviewed had achieved a 3.0 or above. This demonstrated improvement. EdD 100% (4/4) OT 95% (20/21)	Action: As usual, the results of the 2019-2020 assessment of this measure will be shared with Deans of School of Nursing and Health Sciences. During the 2020-2021 academic year, TLC will additionally review the future of Quality Matters (QM) integration into the curriculum for all programs. Faculty will be surveyed to determine if QM is perceived as a beneficial quality standard. TLC will continue

Admin - Teaching & Learning Committee

AU Outcome: TLC 1.0

Measures	Results	Actions
based on evaluation cycle. Nursing courses based on curriculum course review schedule. Responsible Parties: TLC Chair and Committee Members Related Documents: <u>Allen College Course Evaluation</u> <u>Criteria.pdf</u>	 PH 100% (11/11) MLS 100% (11/11) ASR 100% (17/17) 98% of the Allen College courses reviewed during this cycle achieved a 3.0 or above on the eight-item course evaluation tool. Results demonstrate the need to continue to evaluate the effectiveness of the courses in meeting the standards. Goal has not been met. Refer to action plan. As promised in the 2018-2019 action plan for this measure, during the 2019-2020 academic year, TLC kept its CAP on meeting agendas under current business to address progress towards CAP data collection and CAP completion during each meeting. Additionally, TLC gathered evaluations at the end of the academic year, prior to the beginning of the next (i.e., prior to instructor end-of-contract). This allowed for gathering the data sooner and evaluation of the data, which did not have any impact on the addressing the goal, but did allow for quicker turn around of evaluation of the data. TLC shared the assessment results with the Dean of Nursing and Dean of Health Sciences, it is unknown what their action was with this information. This action plan did assure that the data was able to be collected and distributed to the Deans; however, the action plan did not affect the course evaluations. (10/19/2020) 	to identify a plan to incorporate QM into all programs. (10/19/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.1

Students will practice proper radiation protection **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA: 135 Competency Testing/CCE Part II, numbers 5, 7, 9, 15, 17	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.91 (n=19)	Action: To continue to exceed the target/ benchmark instructors will continue to have student practice

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.1

Measures	Results	Actions
Target: Average score of >= 3 (0-4 pt. scale) Timeframe: Level 1-Fall Semester Responsible Parties: Lab Instructor/ Program Faculty/ Health Sciences(HS) Faculty Org. Committee	Previous data: 2018 = 3.90 (n=13) 2017=3.97(n=14) 2016 = 3.89 (n=13) 2015 = 3.95 (n=16) 2014 = 3.97 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the instructors continued to have students practice radiation protection in each lab and in the clinical settings with each new cohort. A slight increase of .01 in 2019 from 2018 results. Students demonstrate clinical competence by applying proper radiation protection. A variety of radiation protection practices and principles are emphasized throughout the curriculum and students continue to evidence the application of this knowledge in the clinical setting. (07/21/2020)	radiation protection in each lab and in the clinical settings. The program will continue to assess for trends with each new cohort. (07/21/2020)
SL: Clinical evaluation tool - RA: 275 Final Clinical Competency Testing/ CCE Part II, numbers 5,7,9,15,17 Target: Average score of >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess, this program requirement was waived for this cohort due to COVID- 19. Previous data: 2019 = 4 (n=12) 2018 = 3.96 (n=12) 2017 = 3.96 (n=15) 2016=3.96 (n=17) 2015=3.96 (n=15) (07/21/2020)	Action: Assessment of this measure tool will resume for the Sp21 cohort. (07/21/2020)

AU Outcome: ASR 1.2

Students will apply correct positioning skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 145 Certification	Reporting Year: 2019 - 2020 (Year 2)	Action: Course instructors

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.2

Measures	Results	Actions
Testing/ Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Target Met: Yes 2020 = 3.92 (n=16) 2019 = 3.88 (n=13) 2018 = 3.86 (n=14) 2017 = 4 (n=12) 2016 = 3.96 (n=16) 2015=3.79 (n=17) 2014=3.86 (n=15) The action plan from the 2018-2019 for 2019-2020 was successful to use the assessment of certification testing at various clinical sites and with different clinical instructors. A slight increase of .04 in 2019 from 2018 results. Students continue to exceed target. The one item that received some point deductions was line 15. This item refers to the student performing the exam without assistance from the instructor and only one exam performed by one student received a 2 "below average" on this item. Overall, the students overwhelming demonstrated the ability to apply correct positioning skills and apply knowledge of positioning in relation to their in the program. (08/26/2020)	recommend continuing to assess this item since certification testing is completed at various clinical sites and with different clinical instructors. To continue to meet or exceed this target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors and faculty will provide the students the instruction and supervision to apply correct positioning skills. (08/26/2020)
SL: Didactic - RA: 265 Certification Testing/Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Level II-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.9 (n= 10) Previous data: 2018=3.95 (n=12) 2017=3.90 (n=12) 2016=3.97 (n=15) 2015=3.99 (n=17) 2014= 3.96 (n=15) The action plan for the 2018-2019 was effective as the instructors continued to assess the students' positioning skills on more advanced procedures appropriate to their level in the program. The target of 3.0 was exceeded to achieve a 3.9. This is the second cohort that excluded some basic level 1 exams and encouraged the clinical instructors to select from more advanced and challenging exams. The procedural exam difficulty correlates with the student's level in the program and students continue to demonstrate clinical competence by	Action: To continue to exceed this target for the 2020-2021 year, the faculty will communicate to the clinical instructors to select from more advanced and challenging exams to correlate with the student's level in the program. Faculty will continue to provide effective instruction in the classroom and lab which permits success in the clinical setting. (07/21/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.2

Measures	Results	Actions
	applying correct positioning skills on these more advanced procedures. Students are well prepared in the classroom and lab which permits success in the clinical setting. (07/21/2020)	

AU Outcome: ASR 2.1

Students will demonstrate effective communication skills in the clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/ Preceptor Evaluations/ Numbers 3, 6, 10,11 Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.47 (n=19) Previous data: 2018 3.67 (n=13) 2017 3.68 (n=14) 2016 3.56 (n=13) 2015 3.81 (n=16) The action plan from the 2018-2019 was effective for the 2019-2020 as the student evaluations are completed on Trajecsys by the clinical instructors. This allowed the students to have immediate access to the completed evaluations on Trajecsys. The students' average scores decreased in all areas of the performance criteria; patient care, interpersonal relationships, multicultural diversity and age appropriate care. Some of the comments on the evaluations were; there is room for improvement when it comes to communication with patient and assessing the patient's condition, student has difficulty working with patients of varying ages. (07/21/2020)	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will deliver prompt feedback to students when issues arise concerning patient care and interpersonal relationships. Faculty continue to discuss and review the correct way to communicate with the patient and fellow students, technologists and radiologists. (07/21/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/ Preceptor Evaluations/Numbers 3, 6,10,11 Target: Average score >= 3 (0-4 pt.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.86 (n=10) Previous data:	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
scale) Timeframe: Level II -Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	2018-2019 3.9 (n=12) 2017-2018 3.78 (n=12) 2016-2017 3.95 (n=15) 2015-2016 3.97 (n=17) The action plan from the 2018-2019 was successful for 2019-2020 as the clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their communication skills. The target of 3.0 was exceeded to achieve a 3.86.This result is a slight decrease in the overall score compared to the last year The student scores were higher than the previous year in areas of; interpersonal relationships, multicultural diversity and age appropriate care. There was a slight decrease in the area of patient care. (07/21/2020)	will continue to instruct students by exhibiting effective communication in the clinical environment. (07/21/2020)
SL: Clinical evaluation tool - RA:135 Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6- 8 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructor/Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.94 (n=19) Previous data: 2018 = 3.95 (n=13) 2017=3.98 (n=14) 2016=3.92 (n=13) 2015=3.99 (n=16) 2014=3.98 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the clinical instructors provided effective instruction, supervision and feedback to the students in the clinical settings. The target of 3.0 was exceeded to achieve a 3.94. The students are demonstrating communication skills reflective of their level in the program. (07/22/2020)	Action: To continue to exceed the target for this measure during the 2020-2021 academic year, clinical instructors will continue to deliver instruction, supervision, and feedback to the students in the clinical environment. (07/22/2020)
SL: Clinical evaluation tool - RA:275 Final Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6-8	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess. This program requirement was waived for this cohort due to COVID- 19. Previous cohort data:	Action: Assessment of this item will resume for the Sp21 cohort. (07/22/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
Target: Average score >= 3.5 (0-4 pt.		
scale)	2018=3.98 (n= 12)	
Timeframe: Level II- Spring Semester	2017=4 (n=15)	
Responsible Parties: Clinical	2016=4 (n=17)	
Instructor/ Program Faculty/ HS	2015=3.99 (n=15)	
Curriculum Committee	(07/22/2020)	

AU Outcome: ASR 2.2

Students will practice written communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)Previous data:2018=98% (n=13)2017=98% (n=14)2016=97% (n=13)2015=98.01% (n=16)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements on the first day of the semester. Theinstructor instructed the students to the Allen College website and displayed to all studentswhere the academic resources page is located and the APA resource information for APAreview. The target continued to be exceeded. The results remained the same from theprevious year at 98%. Three of the nineteen students had deductions due to not doublespacing on the title page. Ten of the nineteen students had deductions on the referencepage; no hanging indents and the spacing of references. (07/22/2020)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/22/2020)
SL: Didactic - RA:258 Pathology Systems Presentation	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: To meet or exceed the target for this measure during the

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.2

Measures	Results	Actions
Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	2019=98% (n=10)2018=96% (n=12)2017=96% (n=12)2016=97% (n=15)2015=98.01% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The instructor reviewedthe APA format and reminded students that the APA resources information is located on theAllen College website. An increase of 2% in 2019 from 2018 results. Each student completestwo papers during the course. Eight of the papers had deductions on the title page due tospacing and incorrect font size. Eight of the papers had deductions on the reference page; nohanging indents, spacing of references, and proper titling of the reference page.(07/27/2020)	2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/27/2020)

AU Outcome: ASR 2.3

Students will demonstrate oral communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=99% (n=10)2018=99% (n=12)2017=97% (n=12)2016=95% (n=15)2015=98.82% (n=17)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements the first day of class to this cohort. Theresults remained the same from the previous year at 99%. Each student completes twopapers during the course. One student had deductions in their oral presentation due to theiroral presentation did not meet the time length. (07/27/2020)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (07/27/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.3

Measures	Results	Actions
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)2018=99% (n=13)2017 =99% (n=14)2016=99% (n=13)2015=94.53% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The course instructorexplained the paper requirements the first day of class. The target of >=85% was exceeded toachieve a 98%. Four students had deductions in their oral presentation portion due to voicelevel and words not stated correctly during the presentation. (12/01/2020)	Action: To meet or exceed the benchmark for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (12/01/2020)

AU Outcome: ASR 3.1

Students will appropriately critique radiographic images **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 255 Radiographic	Reporting Year: 2019 - 2020 (Year 2)	Action: The textbook for this
image analysis worksheets	Target Met: Yes	assignment will use the new 5th
Target: Average score of >= 80%	2019 = 92.72% (n=11)	edition for the 2020 cohort. No
Timeframe: Level II-Summer	2018 = 93.75% (n=12)	changes recommended. Continue
Semester	2017=87.75% (n=12)	to assess this item. (07/27/2020)
	2016: 90.19% (n=16)	
Responsible Parties: RA: 255 Course	2015: 89.88% (n=17)	
Instructors/ Program Faculty/HS	The action plan from the 2018-2019 was effective for 2019-2020. The course instructor	
Faculty Org. Committee	continued the extension of the due date for the shoulder chapter. This allowed two	
	additional weeks for this more difficult chapter. Students demonstrated the ability to apply	
	critical thinking skills while correctly analyzing radiographic images. (07/27/2020)	
SL: Didactic - RA: 265 Radiographic	Reporting Year: 2019 - 2020 (Year 2)	Action: Next year's cohort will

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.1

Measures	Results	Actions
image analysis worksheets	Target Met: Yes 2019 = 88.8% (n = 10)	utilize the 5th edition textbook for this assessment item. No changes
Target: Average score of >= 80% Timeframe: Level II- Fall Semester	Previous data: 2018 = 93.33% (n=12)	recommended. Continue to assess this item. (07/27/2020)
Responsible Parties: RA: 265 Course	2017 = 88.83% (n=12)	(1)3 ((07/27/2020)
Instructors/ Program Faculty/HS Faculty Org. Committee	2016 = 91.66% (n=15) 2015= 90.71% (n=17)	
	The action plan from the 2018-2019 was successful for 2019-2020. The course instructor provided the appropriate radiographs to critique and effective feedback. This year's smaller cohort demonstrated similar results when compared to the 2017 cohort. Students continue to exceed target. Students continue to demonstrate the ability to critique and critically	
	analyze radiographic images. (07/27/2020)	

AU Outcome: ASR 3.2

Students will demonstrate ability to practice critical thinking **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:145 Scientific Exhibit Evaluation Target: Average score of >= 80% Timeframe: Level I- Spring Semester Responsible Parties: RA: 145 Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 91.90 (n = 11 posters, 16 students) 2019 = 87% N = 9 posters (13 students) 2018 = 91.5% N= 8 posters (14 students) 2017 = 92.14% N= 7 posters (12 students) 2016 = 92.6% N= 10 posters (16 students) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors continued to provide effective feedback to the students on their exhibits. Scores for 2020 continue to demonstrate the students' ability to practice critical thinking skills when developing their scientific exhibits. Many reductions occurred in line item #2 for quality of visuals and charts. Multiple students only used a few or did not support the visuals well. Item #5 also received quite a few reductions since many posters lacked in-depth research. Average	Action: The course instructors have decided to move this assessment item to RA275 beginning in the Spring of 2022 to better coincide with the student educator seminar where the posters are entered in a competition. This measurement tool will be replaced with RA154 CT Topic Presentation as the new measurement tool starting in the 2020-2021 academic year. (07/27/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.2

Measures	Results	Actions
	scores continue to exceed the target. (07/27/2020)	
SL: Exam/Quiz - Standardized - RA: 203B Corectec exams Target: > 80% of the students will achieve a score of 70 or greater on one of the four exams. Timeframe: Level II- Spring Semester Responsible Parties: RA: 203B Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 90% (n=10) Previous data: 2019 = 100% (n=12) 2018 = 100% (n=12) 2017 = 93% (n=15) 2016 = 100% (n=17) 2015 = 93% (n=15) The action plan from the 2018-2019 was effective for 2019-2020. The instructor reduced the % reduction to 1% and was reevaluated in 2020 with no additional changes. 9 out of 10 students achieved a 70 or greater on one of the four Corectec exams. There was a total course grade reduction applied for 2 of the 10 students as a result of their below 70 overall average Corectec scores. This grade reduction policy was implemented to encourage students to put forth their best effort on each of the 4 Corectec exams. (07/27/2020)	Action: Overall, the ASR Program curriculum continues to prepare the students for mock board exams. Overall, students continue to demonstrate the ability to practice critical thinking. Will update the target to remove the word "passing" from future year's assessment plans. (07/27/2020)

AU Outcome: ASR 3.3

Students will be able to critically think in the clinical setting

Outcome Status: Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:145 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.6 (N=16) 2018-2019 3.36 (N=13) 2017-2018 3.53 (N=14) 2016-2017 3.63 (N=12)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to provide the needed

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.3

Measures	Results	Actions
Responsible Parties: RA: 145 Course Instructor/HS Faculty Org. Committee	2015-2016 3.63 (N-16) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting continued to provide excellent instruction and supervision of students to assess their critical thinking skills. This result is an increase compared to the previous year. The student scores were higher than the previous year in all areas; which are application of knowledge, ability to follow directions, self-image for level in the ASR program, and composure and adaptability. (07/27/2020)	instruction and supervision of the students to evaluate their critical thinking skills in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:265 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.86 (n=11) 2018 3.81 (n=12) 2017 3.79 (n=12) 2016 3.86 (n=15) 2015 3.81 (n=17) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to their evaluations on their critical thinking. The students' scores increased in three performance criteria areas; application of knowledge, ability to follow directions, and composure and adaptability. The area of self image for the level in the ASR program average score remained the same. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors continue to demonstrate and explain to students how to practice critical thinking skills in the clinical environment. (07/27/2020)

AU Outcome: ASR 4.1

Students will integrate leadership skills and construct professional practices **Outcome Status:** Active

Measures	Results	Actions
SL: Service - RA:135 Community Service/Service Learning Evaluation Target: Average score of >= 80%	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 87.71% (n=19)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, ASR

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.1

Measures	Results	Actions
Timeframe: Level I-Fall Semester Responsible Parties: RA: 135 Course Instructors/HS Curriculum Committee	2018: 83.69% (n=13) 2017: 94.78 (n=14) 2016: 72% (n=13) 2015: 92.56% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors made a few editorial changes to the assignment instructions for emphasis and clarification based on last year's recommendations. The overall average score increased slightly when compared to last year. Again, the majority of point deductions occurred in the overall writing and the research categories of the assessment rubric. Some students did not research the organization as directed. All students performed service learning through a variety of organizations. Students demonstrated leadership skills and professionalism through their involvement in service learning activities. (07/27/2020)	faculty will assess their rubric that are contributing to exceed the target on service-learning and make modifications accordingly. Will continue to assess this measure. (07/27/2020)
SL: Service - RA: 265 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level II-Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 85.6% (n = 10) 2018: 76.75% (n=12) 2017: 93.33% (n=12) 2016: 93.4% (n=15) 2015: 82.47% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructors made a few editorial changes to the assignment instructions to better emphasize and clarify the expectations for the assignment. Improved average scores this year may be the result of implementing the 2018 recommended changes. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, the course instructors will continue to assess the assignment instructions and make modifications accordingly. Continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.2

Students will practice professionalism **Outcome Status:** Active

Measures	Results	Actions

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.2

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I- Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.51 (n=19) 2018 3.68 (n=13) 2017 3.68 (n=14) 2016 3.6 (n=13) 2015 3.83 (n=16) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to the completed evaluations. Clinical instructors continued to provide effective and timely feedback to students. The students' average scores decreased in all areas of the performance criteria, organization of assignments, initiative, appearance, policies and procedures, ethical and professional behaviors. Some of the comments on the evaluations were; student lacks initiative to be involved in the exams, there were a lot of exams that the student was not involved in-this student has no initiative, needs to work on professionalism with patients and technologists. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to deliver prompt feedback to students when issues arise concerning initiative and professionalism. Faculty continue to discuss the importance of initiative and professionalism in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.88 n=10) 2018-2019 3.83 (n=12) 2017-2018 3.76 (n=12) 2016-2017 3.96 (n=15) 2015-2016 3.98 (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their professionalism. This result is an increase compared to the previous year. The student scores were higher in areas of organization of assignments, initiative, appearance, and ethical and professional behaviors. The scores were lower in only one area which was policies and procedures. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to be positive role models for students by practicing professionalism in the clinical setting. (07/27/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 1.1

Students will show knowledge of ultrasound transducers **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - Ultrasound Transducer Exam Target: Students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair HS Curriculum Committee 	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoFall 2019-Spring 2020: There was a decline in performance from previous 2 years. 85.7 % (6out of 7) students scored at least 80%.Spring 2019: 100% of students scored at least 80% (n=6) (scores: 91.3%-98%)Spring 2018: 100% of students scored at least 80%.Spring 2017: 100% of students scored at least 80%.Per the 2018-2019 action plan, faculty provided additional learning experiences to facilitatestudent performance on this assignment and offered tutoring sessions to provide more timefor topic review and an opportunity for students/faculty to ask/answer questions, but onestudent scored <80%. The student consistently had lower scores in this physics class and was	Action: To facilitate student achievement of at least 80% on this exam during 2020-2021, faculty will continue to use a variety of instructional methods, including lecture and assignments designed to reinforce concepts covered in this exam. Faculty will also identify students who are at risk for poor performance on the exam and refer them to the Student Success Coordinator for assistance. (06/24/2020)
 SL: Didactic - Students will construct transducer model Target: Each student will receive a score of >= 80% Timeframe: Annually Responsible Parties: Program Chair HS Curriculum Committee 	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Scores remain high, which is consistent with results of previous years. Fall 2019: 100% of students scored above 80% (n=7). All students scored 96% or higher. Spring 2018: 100% of students scored above 80%. 2017: 87% of student scored above 80%. Per the 2018-2019 action plan, a rubric was provided and students' scores were based on accuracy of information, creativity, and craftsmanship. This course included topic lecture/ discussion, graded homework assignments, and offered tutoring. This action plan appears to have been effective in helping students be successful on the assignment. (06/24/2020) 	Action: To facilitate student success on this assignment and achievement of the target during 2020-2021, faculty will ensure that students understand the components of the grading rubric for a successful submission through discussion throughout the course as students prepare to construct the transducer model. (06/24/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 1.2

Students will apply correct scanning skills **Outcome Status:** Active

Measures	Results	Actions
SL: Lab - Final Lab Practical Target: Students will achieve an average score of >= 80%. Timeframe: Didactic Level - Fall Semester Responsible Parties: Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019: 100% of students (7/7) scored at least 80% (87-93%). Scores remain high and consistent with scores of previous cohorts.Fall 2018: 100% of students scored at least 80% (87-92%).Fall 2018: 100% of students scored at least 80% (87-92%).Fall 2017: 100% of students (8/8) scored at least 80% (87%-96%).Fall 2016: 87.5% of students (7/8) scored at least 80% (N = 8)Fall 2015: 60% of students (3/5) scored 81.6%; 2/5 scored < 80%.	Action: To ensure that students are successful on this assignment and achieve the target during 2020- 2021, faculty will continue to provide instruction in areas of basic and sonographic anatomy, imaging techniques and instrumentation, and protocols though demonstration, verbal and written instruction, and individual and group image and technique
SL: Lab - Practical Testing in Laboratory on Thyroid: Exam Protocol Target: >=90% of students will pass lab practical on 1st attempt Timeframe: Didactic Level - Spring Semester	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 100% (7/7) All students achieved target. This is consistent with the results of the last five years. Spring 2019-100% (9/9) Spring 2018 100% (9/9) Spring 2017 100% (8/8)	Action: The action plan recommended that DMS faculty provide feedback on scanning quality and techniques to the students as well as provide time for extra scanning sessions beyond the regular class time. To continue to
Responsible Parties: Program	Spring 2016 100% (5/5)	meet or exceed the target/benchmark for this measure

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 1.2

Measures	Results	Actions
Faculty/HS Curriculum Committee	Spring 2015- 83% (5/6) Spring 2014-83% (5/6) Spring 2013-50% Spring 2012- 72%	during the 2020-21 academic year, will continue to use these options. Student outcomes will be assessed with the same target. (09/23/2020)
	Per the 2018-2019 action plan, DMS faculty provide feedback on scanning quality and techniques to the students as well as provide time for extra scanning sessions beyond the regular class time. This action plan appears to have been effective in helping students be successful on the assignment. To continue to meet or exceed the target/benchmark for this measure during the 2020-21 academic year, the faculty will continue to provide feedback and additional scanning options. (09/23/2020)	

AU Outcome: DMS 2.1

Students will demonstrate effective communication skills in the imaging lab setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Clinical Instructor/Preceptor Evaluations 2, 3, 10, 11,17 Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level-Fall	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019: Avg rating = 4.68 (n=6). Although slightly lower than the past 4 years, the average ratings remain consistently above the target of 4.0. Fall 2018: Avg rating = 4.90 (n=9) Fall 2017: Avg rating = 4.78 (n=7) Fall 2016: Avg rating = 4.80 (n=5) Fall 2015: Avg rating = 4.89 (n=5)	Action: Faculty will continue to obtain and assess feedback from clinical instructors for any areas of concern that needs to be identified and a recommendation/plan of action for student improvement will be developed, if necessary.
Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS	 Fall 2014: Avg rating = 3.60 (n=8) Fall 2013: Avg rating = 3.81 (n=8) Per the 2018-2019 action plan, faculty continued to obtain and assess feedback from clinical 	It is also recommended that a change be made to this measure due to a change in the rating scale on the evaluation tool.

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 2.1

Measures	Results	Actions
Curriculum Committee	instructors. At each site visit, the program faculty reviewed evaluations with clinical instructors and the student. Any areas of concern were identified and if necessary, a recommendation/plan of action for student improvement developed. This action plan appears to have been effective in helping students be successful in the clinical setting. (09/23/2020)	(09/23/2020)
SL: Clinical evaluation tool - DMS:409 Clinical Instructor/Preceptor Evaluations 2, 3, 10, 11, 17 Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2019: average score is 4.92 on a scale of 1-5 (N=7). Results are consistent with previous years. Target has consistently been exceeded. Sp 2018: avg score = 4.94 (N=7). Sp 2017: avg score = 4.78 (N=4). Sp 2016: avg score = 4.96 (n=5). Likert scale: 0-4 Sp 2015: avg score = 3.72 (N=5) Sp 2014: avg score = 3.46 (N=8) Per the 2018-2019 action plan, faculty continued to obtain and assess feedback from clinical instructors. At each site visit, the program faculty reviewed evaluations with clinical instructors and the student. Any areas of concern were identified and if necessary, a recommendation/plan of action for student improvement was developed. This action plan appears to have been effective in helping students be successful in the clinical setting and achieve the target. (09/23/2020)	Action: To continue to meet or exceed the target during 2020- 2021, instructors will continue to review evaluations and recommend action plans when necessary to enhance student success in the clinical setting. Also, for 2020-2021 it is recommended that the measurement tool be changed due to a change in the rating scale on the evaluation tool. (09/23/2020)

AU Outcome: DMS 2.2

Students will successfully obtain patient history **Outcome Status:** Active

Measures	Results	Actions

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 2.2

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Clinical Instructor/Preceptor Evaluations Number 1 Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Fall Semester	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 avg rating of 4.72 on a scale of 1-5. All students were rated 4 (n=6), which is consistent with previous years. Fall 2018 avg rating 4.62 Fall 2017 avg rating 4.94 Fall 2016 avg rating 4.71 Fall 2015 avg rating 4.47	Action: This outcome or measure will be deactivated and replaced with a new measure for the 2020- 2021 academic year. (09/23/2020)
Responsible Parties: DMS:408 Course Instructor/Program Faculty/HS Curriculum Committee	Scale 0-4 Fall 2014 avg rating 3.40 Fall 2013 avg rating 3.45 Fall 2012 avg. rating 3.6	
	Per the 2018-2019 action plan, faculty obtained and assessed feedback from clinical instructors. Faculty reviewed evaluations with clinical instructors and student at each site visit and identified /made recommendations for student improvement. This action plan appears to have been effective in helping students be successful in the clinical setting and in achieving the target for this measure. The action plan proposed that a new outcome or assessment tool would be considered. However, due to the additions of new student clinical sites, faculty wanted to continue this assessment item for one more year. (09/23/2020)	

AU Outcome: DMS 3.1

Students will successfully analyze sonographic images **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - Ultrasound Imaging Imaging Portfolio	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: To continue to meet or exceed the target for this measure
Target: Each student will receive	Spring 2020 : 100% (7/7) scored 90%. All students scored above 90%. This is consistent with previous year.	during the 2020-2021 academic year, faculty will continue to

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 3.1

Measures	Results	Actions
score >= 80% Timeframe: Didactic Level - Fall Semester Responsible Parties: Course Instructor/ Program Faculty/ HS Faculty Org. Committee	Spring 2019: 100% (5/5) scored 90%. Per the 2018-2019 action plan, the assignment was considered an opportunity for faculty and students to identify what factors contributed to make an exam "diagnostic." It was determined that there would be no change in the measurement tool for another cycle to permit identification of a consistent trend in target achievement. The opportunity for faculty and students to identify what factors contributed to make an exam "diagnostic" appears to have been effective in helping students be successful on the assignment and achieve the target. (09/23/2020)	require the image portfolio with expectations that students demonstrate the necessary skills to acquire quality diagnostic images, which in turn requires that students can successfully analyze those sonographic images for instrumentation factors and diagnostic quality. (09/23/2020)
SL: Didactic - ABD II Thyroid Image Assessment Target: Each student will receive score >= 80% Timeframe: Annually-Spring semester Responsible Parties: ABD II Course Instructor	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Spring 2020: Measure could not be assessed because of change in course format due to COVID-19 (limited labs/on-line format). Spring 2019: 100% (6/6) scored at least 80% Spring 2018: 100% (8/8) scored at least 80% (09/23/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, faculty will continue to distribute an image assessment rubric and will also demonstrate the image assessment process prior to submission of the image assessment assignment (04/13/2021) Action: This course will continue to include both didactic and labs sessions to enhance the student's knowledge and skills level to evaluate images successfully. Student outcomes will be assessed with the same target. (09/23/2020)

AU Outcome: DMS 3.2

Students will be able to critically reflect on their performance in the clinical lab **Outcome Status:** Active

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 3.2

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Student Self Evaluation Target: On a scale from 0-4, 4 being the highest rating, the average of all the responses >= 3 Timeframe: Didactic Level - Fall Semester	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019: avg 4.72. Results exceed target with a slight increase from previous year.Students are able to effectively reflect on their performance in the clinical setting sufficientlyfor clinical staff.Fall 2018: avg 4.62Fall 2017: avg 4.94	Action: Faculty will continue to obtain and assess self-evaluations from students and compare them to the evaluations from clinical instructors. Faculty will continue to review evaluations with students at each site visit, and identify areas of concern, and make recommendations/plan for student improvement. Additionally, the evaluation form will be changed to reflect a change in rating scale. (09/23/2020)
Responsible Parties: Clinical Instructor/Program Faculty/HS Curriculum Committee	Per the 2018-2019 action plan, faculty obtained and assessed self-evaluation from students and compared with evaluation from clinical instructors. Faculty reviewed evaluations with students at each site visit, identified areas of concern, and made recommendations/plan for student improvement. This action plan appears to have contributed to improvement in student's progress in clinical coursework and to have been effective in helping students be successful in the clinical setting. (09/23/2020)	
SL: Clinical evaluation tool - DMS:409 Student Self evaluation Target: On a scale from 0-4, 4 being the highest rating, the average of all the responses >= 3 Timeframe: Didactic Level Spring Semester Responsible Parties: Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2019 Avg. 3.68 (n=9) This score is consistent with previous years. The results exceed target and show an increase from previous year. Students are able to effectively reflect on their performance in the clinical setting sufficiently for clinical staff. Spring 2108 avg 3.42(n=7) Spring 2017 avg 3.57 (n=4) Spring 2016 avg 3.68 (n=5) Spring 2015 avg 3.64 (n=5) Spring 2014 avg- 3.7 (n= 8) Spring 2013 avg - 3.8 (n=4) Spring 2012 avg -3.79(n=6)	Action: Faculty will continue to obtain/assess students' self- evaluations and compare them to clinical instructor evaluations. Faculty will review evaluations with students at each site visit, identify concerns, and make recommendations for student improvement. The student Self Evaluation will continue to be used as a measurement tool but it will be changed to reflect discentinuation
	Per the 2018-2019 action plan, students will continue to evaluate themselves and submit written comments monthly. The student's evaluations and comments will continue to be	changed to reflect discontinuation current rating scale in 2020-2021. (09/23/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 3.2

Measures	Results	Actions
	compared to feedback from CI's which help the students learn and grow. This action plan appears to have been effective in helping students be successful in the clinical setting. (09/23/2020)	

AU Outcome: DMS 4.1

Students will demonstrate professional growth or learning **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - Innovations in Sonography - Presentation Target: Each student will receive score >= 90% Timeframe: Annually Responsible Parties: Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesSpring 2020: 100% of students scored at least 90% (7/7). The target has been metconsistently the past two years.Spring 2019: 100% of students scored >97% (5/5).Spring 2018 89% (8/9) scored at least 90%;1 scored 87%.Per the 2018-2019 action plan, faculty required students to develop and give a presentation on sonography issues or topics. Faculty and students continued to provide feedback regarding presentations, which contributes to students' professional growth. This action plan appears to have been effective in helping students be successful on the assignment and achieve the target. (09/24/2020)	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, faculty will continue to provide feedback and tips on development of presentations. (09/24/2020)
SL: Didactic - B- Sonography webinar Target: Each student will receive score >= 90% Timeframe: Annually Responsible Parties: Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesSp 2020 100% (7/7) received score = 90%All students achieved target. This is consistent withthe results of the last two years.Sp 2019 100% (6/6) received score = 90%Sp 2018 75% of students (6/8) received score = 90%Per the 2018-2019 action plan, faculty required students view a sonography webinar andcomplete worksheet that followed with webinar which assisted the students in remembering	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, faculty will continue to require students to view webinar and complete a worksheet as a course requirement. Student outcomes will be assessed with the same target (09/24/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 4.1

Measures	Results	Actions
	key points. This action plan appears to have been effective in helping students be successful on the assignment. (09/24/2020)	

AU Outcome: DMS 4.2

Students will practice professionalism in the clinical lab setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Clinical Instructor/ Preceptor Evaluations Numbers 1,2,10-13,15-19	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020: Average rating = 4.92 (n=7). Ratings remain high and consistent with previous years.	Action: This measure will be changed due to a change in evaluation forms (discontinuation of rating scale). (09/24/2020)
Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Fall	Sp 2019: avg rating = 4.92 (n=9). Sp 2018: avg rating = 4.94 (n=7). Sp 2017: avg rating = 4.78 (n=4). Sp 2016: avg rating = 4.96 (n=5).	
Semester Responsible Parties: DMS 408 Instructor/ Program Faculty/HS Curriculum Committee	Per the 2018-2019 action plan, faculty continued to review evaluations from the clinical instructors to identity areas of concern and made recommendations/plan for student improvement. The action plan appears to have been effective in helping students be successful in the clinical setting. (09/24/2020)	
SL: Clinical evaluation tool - DMS:409 Clinical Instructor/ Preceptor Evaluations Numbers 1,2,10-13,15-19	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 students average score 4.95(n=6) Scores remain high with slight increase over last year.	Action: This measure will be changed due to a change in rating scale on the evaluation form. (09/24/2020)
Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Spring	Spring 2019 Avg. 4.93 (n=9) Spring 2018 avg score is 4 (n=7) Spring 2017 avg 4.83 (n=4)	

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 4.2

Measures	Results	Actions
Semester	Likert scale:0-4 Results:	
Responsible Parties: DMS 408 Instructor/ Program Faculty/HS	Spring 2015 (N=5) avg is 3.72	
Curriculum Committee	Per the 2018-2019 action plan, faculty evaluated feedback from clinical instructors. At each site visit, faculty reviewed evaluations with clinical instructors and the student. Areas of concern were identified and recommendations for student improvement were developed. This action plan appears to have been effective in helping students be successful in the clinical setting. (09/24/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.1

Students will demonstrate advanced educator competencies to enact increasingly complex faculty and leadership roles. **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - EdD 720: Finance and Fiscal Management – Budget Assignment Target: Each student will receive an average score of >80% Timeframe: When course is taught (e.g. Spring 2017) Responsible Parties: Program Chair/ HS Grad Curriculum Committee 	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	
SL: Didactic - EdD 740: Today's Health Sciences Student: Trends, Issues and Challenges – Final Paper Target: 100% of students will receive	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.1

Measures	Results	Actions
a score of >= 85% Timeframe: When course is taught (e.g., Fall 2016) Responsible Parties: Program Chair/ HS Grad Curriculum Committee		
SL: Didactic - EdD 780: Integrating Evolving Technology in Health Professions EducationTechnology Transcendence Final Project Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught (e.g., Fall 2015, Fall 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	
SL: Didactic - EdD 790: Practicum in Health Professions Education – Let's Get Creative Assignment Target: Students will receive an average score of >80% Timeframe: When course is taught (e.g., Spring 2017) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	
SL: Didactic - EdD 795: Practicum in Health Professions Education – Let's Get Creative Assignment Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught Responsible Parties: Program Chair/	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 1.1

Measures	Results	Actions
HS Grad Curriculum Committee		
SL: Didactic - EdD 700: Organizational Development and Change in Education – Final Paper Target: 100% of students will receive an average score of >=85% Timeframe: When course is taught (e.g., Fall 2017) Responsible Parties: Program Chair/HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019 - 2 students100% of students received a score of >85%Overall average score = 98.3% (55.05/56)Fall 2014 - 98.7% (average)Fall 2017 - 86.2% (average)The final paper in this course was a culmination of several smaller assignments that requiredstudents to create a change proposal and apply concepts covered in the course. Studentsplaced themselves in the role of the change agent and developed a change proposalapplicable to their educational settings. The action plan from the 2017-2018 CAP (coursewas not taught in 2018-2019) indicated framing feedback according to the rubric used tograde the final paper would be helpful for students to improve their writing. Feedback givenon the smaller assignments was framed according to the rubric used to assess the finalproject to help students make revisions and this helped students achieve the target on thismeasure.(07/31/2020)	Action: This assignment will be included the next time this course is taught with no revisions. Feedback given on the smaller assignments that feed into the final paper will be framed according to the rubric used for grading to help students be successful. Subsequent sections will be assessed on this measurement tool to ensure the target continues to be met. (07/31/2020)

AU Outcome: EdD 2.1

Students will facilitate curriculum design, development, and evaluation of program and learner outcomes using evidence-based strategies. **Outcome Status:** Active

Measures	Results	Actions
Theory and Design in the Health	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 – 1 student	Action: This assignment will be included the next time this course is taught with no revisions.

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 2.1

Measures	Results	Actions
an average score of >=85% Timeframe: When course is taught Responsible Parties: Program Chair/HS Graduate APG Committee	100% of students received a score of >85% Overall average score = 100% (100/100) This project required students to assemble a portfolio to showcase development of a unit of instruction that aligned with topics associated with curriculum development. (07/31/2020)	Students will assemble a portfolio that showcases their ability to developed a unit of instruction. Faculty will support student work by providing feedback on assignments that feed into the fina project. Subsequent sections will be assessed on this measurement tool to ensure the target continues to be met. (07/31/2020)
SL: Didactic - EdD 760: Pedagogy in Health Professions Education – Teaching Evaluation Target: 100% of students will receive a score of >=85% Timeframe: When course is taught (e.g., 2014, 2017, etc.) Responsible Parties: Program Chair/HS Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 - 3 students 100% of students received a score of >85% Overall average score = 100% (50/50) New measurement tool and target. Within each module, students evaluated an existing teaching evaluation tool against the learning theories covered in that module. By the end of the course, each student had created a unique teaching evaluation to use for a peer review. Due to COVID-19, students were not able to complete peer reviews, so a reflection on creating the document was added as a substitute. (07/31/2020)	Action: Students will complete a peer review with their evaluation. A rubric helped guide students on completing this assignment, and that will continue to be used. Subsequent sections will be assessed on this item to ensure the target continues to be met. (07/31/2020)
SL: Didactic - EdD 790: Practicum in Health Professions Education – Project Conferences Target: Students will receive an average score of >80%	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 2.1

Measures	Results	Actions
Timeframe: When course is taught (e.g., Spring 2017) Responsible Parties: Program Chair/HS Graduate APG Committee		

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 2.1 Models of practice/frames of reference

Students will demonstrate accurate application of models of practice/frames of reference in clinical decision-making.

Measures	Results	Actions
SL: Didactic - OT 601 –Care Plan Assignment Target: Minimum of 80% on care plan assignment Timeframe: When course taught (2nd Year, e.g., Fall 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 19/24 students did achieve at least a minimum of 80% on the care plan assignment in OT 601 and the average score was 26.6 out of 30 (89%). Athough this result is slightly down from the previous year, it is significantly improved from the year before when 18 of 22 students received at least 80% on this assignment and the class average was 26.7/30 (89%). Per the 2018-2019 action plan students were provided with more in-class practice opportunities focusing on writing a pediatric care plan based on a case study to better prepare them to complete this assignment individually. However, the action plan does not appear to have improved scores from the previous year. (09/25/2020)	Action: The care plan assignment has been revised to offer students with additional clarification with regards to expectations of specific sections of the assignment. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period. (09/25/2020)

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 2.2 Collaborative Approaches

Students will demonstrate collaborative approaches to decision-making with patients/clients/consumers/families.

Measures	Results	Actions
SL: Clinical - OT 602 - Treatment Note Target: Minimum of 80% on documentation note Timeframe: When course taught (2nd Year, e.g., Fall 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 22 of 24 students received at least 80% on this assignment, with a class average of 93%. These results demonstrate an improvement in student performance from last two years with 18/22 and 21/23 students receiving 80% or higher 2018-2019 and 2017-2018, respectively. Per the 2018-2019 action plan, more practice case studies, specifically case studies that involve writing up a report, were done in class, Additionally, practice focused on collaboration with children/teens/families/team members to develop an intervention plan using the Occupational Therapy Practice Framework's Occupational Profile. This plan was somewhat effective in promoting the success of most students on the assignment. (09/25/2020)	Action: The program plans to include more practice video case studies and online simulation opportunities for students, specifically, case studies and activities that involve writing up a report as this assignment requires, be done in class to better prepare students to do this individual assignment. This practice should include a focus on collaboration with children/teens/families/team members in plan/intervention development using the Occupational Therapy Practice Framework's Occupational Profile. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (09/25/2020)

AU Outcome: MS in OT 4.1 Apply adaptive equipment

Students will demonstrate the ability to select and apply appropriate adaptive equipment/technology in treatment.

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 4.1 Apply adaptive equipment

Measures	Results	Actions
SL: Didactic - OT 522 – Final Exam Video Case Target: Minimum score of 80% on final exam video case Timeframe: When course taught (1st Year, e.g., Fall 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 22/24 attained 80% on the final exam which is an improvement from the previous downward trend the past three years 10/23, 17/19 and 14/14. Per the 2018-2019 action plan, faculty added more opportunities in class to review cases that support practice in decision-making in the selection and application of adaptive equipment and technology. Faculty also reviewed the assignment and made appropriate changes to capture student learning for this topic. It appears that the action plan did result in improved student performance the past assessment period. (09/22/2020)	Action: The final exam will be revised and alternative case study videos will be examined. Students will be provided with multiple opportunities throughout the semester for clinical reasoning related to assistive technology intervention. Clear expectations of the outcome measure will be reviewed with the students. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (09/22/2020)

AU Outcome: MS in OT 4.2 Modify Environments

Students demonstrate the ability to modify environments to support best outcomes in care.

Measures	Results	Actions
 SL: Didactic - OT 523 – Case Study Assignment Target: Minimum score of 80% on 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 24/24 students achieved a minimum score of 80% or greater on this assignment. This was	Action: To facilitate student success on this assignment during 2020- 2021, faculty will continue to

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 4.2 Modify Environments

Measures	Results	Actions
case study assignment Timeframe: When course taught (1st Year, e.g., Summer 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	consistent with the last time the course was taught where 22/22 students achieved the minimum score of 80% or greater. This goal has been met 3/4 of the last reporting years. The action plan has provided support to continue to have all students meet the expected goal. Per the 2018-2019 action plan, this measure was reviewed by faculty and a decision was made to retain it in OT 523 for the 2019-2020 reporting year. To facilitate student success on this assignment, facultyprovided opportunities for students to modify environments with varied clients. (09/22/2020)	develop opportunities for students to modify environments throughout the program's coursework to support students in learning the skills. Reassess outcome measures relating to this objective. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period. (09/22/2020)

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 2.1

Students will demonstrate effective communication skills in the clinical setting. **Outcome Status:** Active

Measures	Results	Actions
AD: Report - Internal - MI: 480 Clinical Instructor Evaluations Numbers 3, 6,10,11	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes There is no previous data available for comparison. The MI 480 Clinical Instructor	Action: The clinical instructors will continue to work with each

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 2.1

Measures	Results	Actions
Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Evaluations, numbers 3, 6, 10, 11 average score is 3.75. The students showed effective communication skills in all four performance criteria areas: patient care, interpersonal relationships, multicultural diversity, and age appropriate care. When the clinical instructor completes the student's evaluation during the last two weeks of the semester/program, the evaluation is then reviewed and discussed with each student. All three students received high praise from their clinical instructor in all four performance criteria areas. 2020 = 3.75 (n=3) 2019 (n=0) (09/11/2020)	individual student in the clinical environment. While providing direct patient care, the clinical instructor will continue to work with each student to ensure they are learning how to communicate effectively with all patients. The clinical instructor will also continue to guide students as they build upon their interpersonal relationships in the clinical environment. The instructor will continue to use this measurement tool as it demonstrated that it is beneficial in measuring effective communication skills within the clinical environment. (09/11/2020)
AD: Report - Internal - MI: 465 Clinical Instructor Evaluations Numbers 3, 6,10,11 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. The student will complete the MI 445 course in the next academic year. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial in measuring effective communication skills within the clinical environment. 2020 (n=0) 2019 = 4 (n=1) (09/11/2020)	Action: The clinical instructors will continue to work with each individual student in the clinical environment. While providing direct patient care, the clinical instructor will continue to work with each student to ensure they are learning how to communicate effectively with all patients. The clinical instructor will also continue to guide students as they build upon their interpersonal relationships in the clinical environment. The instructor will

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 2.1

Measures	Results	Actions
		continue to use this measurement tool as it demonstrated that it is beneficial in measuring effective communication skills within the clinical environment. (09/11/2020)

AU Outcome: MI 2.2

Students will practice written communication skills. **Outcome Status:** Active

Measures	Results	Actions
MI: 410 Research PowerPoint Presentation (MRI) Target: Average score of >= 80% Timeframe: Fall Semester Responsible Parties: MI: 410 Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In fall 2019, the MI 410 Research PowerPoint Presentation average score is 94%. The fall 2018 average score was slightly higher at 97%. Although this year's average score was lower, the average score was still significantly high when compared to the target benchmark. The students received reduced points on content and APA format. Some of the content provided did not sound "professional" with regards to the level of education that the student has. Two students struggled with proper APA formatting throughout their PowerPoint Presentation. A rubric is provided to the students before they begin their research, so they are aware of what is required. The student last year also struggled with APA formatting. As proposed in the 2018-2019 action plan, a direct APA link was provided to them within their Blackboard module for easy access this year. Providing a link within Blackboard so the students could locate specific APA format information was beneficial with regards to accessibility, but the students still didn't seem to fully understand how to properly cite their references in a PowerPoint presentation. Each student was required to submit a portion of their presentation part way through the semester for feedback. The instructor provided detailed feedback regarding APA formatting to each student at that time. 2019 = 94% (n=3) 2018 = 97% (n=1) (09/11/2020)	Action: The instructor will break down the rubric to make it more specific with regards to APA formatting and content for the next cohort. The instructor will create a PowerPoint Presentation example that will include proper APA formatting for the students to use as s reference. The APA link will remain in their Blackboard course for easy access throughout the course. (09/11/2020)

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 2.2

Measures	Results	Actions
MI: 435 CT Procedures I Reflection Paper Target: Average score of >= 80% Timeframe: Spring Semester Responsible Parties: MI: 435 Course Instructor/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 435 course in the next academic year. 2020 (n=0) 2019 = 100% (n=3) (09/11/2020)	Action: To help with grading consistency moving forward, the instructor will provide a detailed rubric to each student when the paper is assigned. No other action will be taken at this time. (09/11/2020)

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 2.1

Students will demonstrate technical competency in the delivery of quality laboratory service **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - MLS 428: Cell Morphology - Case Simulator Assignments Target: 75% of students will receive an average score of >80% (formerly 75% of students will complete all assignments) Timeframe: Annually Responsible Parties: Program Chair/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 2019 - 9 students 100% (9/9) of students completed all assignments New item this year. A new resource was used to offer cell morphology case studies and differential practice. Students were allowed to repeat work on cases and appeared to use this resource to help support their learning. Evidence shows students used this resource without any technical issues.	Action: Continue to use this resource to support cell morphology and differential topics. Create a new assignment for the last week of the course to assess differential competency. Create a new CAP measurement tool with a target of 75% of students will receive a score of >80% to assess during the 2020-2021 academic year. (07/31/2020)
SL: Clinical - Affective evaluation-		

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 2.1

Measures	Results	Actions
MLS 455: Immunohematology Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 - 5 students 100% (5/5) students earned an average score of >80% Overall average score = 23.4/25 points; 93.6% 2019 - 99.2% 2018 - 90% 2016 - 91.4% 2013 - 95.4% 2014 - 95.8% 2013 - 97% 2012 - 100% 2011 - 97% This is final semester for students and the third or fourth rotation as they progress through the program, so students should be learning and retaining behaviors needed to be successful in a workplace setting. Students are assessed on interest in learning, initiative, communication skills, acceptance of constructive criticism, and safety. The plan from the 2018-2019 CAP to continue to promote professional behaviors throughout the program was successful in helping students achieve the target for this item. For 2020, clinical rotations were completed virtually due to COVID-19, but an adapted affective evaluation was used to assess behaviors related to rotation activities. (07/31/2020)	Action: We will continue to promote professional behaviors that are assessed by the affective evaluation throughout the program for the next academic year. We will evaluate subsequent cohorts of students on this measurement item with the same target. In addition, students will receive a didactic affective evaluation at midterm and the end of the course. (07/31/2020)

AU Outcome: MLS 4.2

Students will communicate effectively in an online environment **Outcome Status:** Active

Measures	Results	Actions

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 4.2

Measures	Results	Actions
SL: Didactic - MLS 455: Immunohematology - Video Journal Entries Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Not assessed New item this year. Due to COVID-19, clinical rotations were completed virtually, and students met with the instructor for three weekly synchronous sessions. The video journals were not used. (08/01/2020)	Action: Video journals will be used for the 2020-2021 academic year and assessed against the target. (08/01/2020)
SL: Didactic - Management Section Discussion Board posts – MLS 465: Clinical Management and Review Target: 75% of students will receive an average score of >= 80% Timeframe: Annually Responsible Parties: Program Chair/HS APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 – 6 students 100% (6/6) students earned an average score of >80% The average score earned is 96.6% Spring 2019 – 98% Students discuss laboratory-based cases each week that are related to the course objectives. As the cases presented in the discussions mimic real world examples, students tend to be engaged and interested in the discussions. Faculty facilitate the discussions and provide real- life examples related to each case with examples of solutions to the cases while pushing students to critically think through the cases each week. This plan from the 2018-2019 CAP indicated a project relating to clinical laboratory management would be incorporated into the course, but faculty was unable to meet this plan and so it had no bearing on the success of this students achieving this target. (07/31/2020)	Action: Faculty will continue to teach management and review content, provide discussion assignments for students to apply the content, and facilitate discussion of the content. The course will be updated with the addition of an assignment that will mirror the discussion in 2021. Students will create a project that showcases how a clinical laboratory is managed This course will also be split into two courses with the review modules being removed to better align with the curriculum. We will continue to assess student outcomes. (07/31/2020)

Program (HS) - Public Health (PH)

AU Outcome: PH 1.1

Program (HS) - Public Health (PH)

AU Outcome: PH 1.1

Student will be able to identify determinants of health and illness **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 430 Final exam Target: Average score of >80% Timeframe: Fall Semester Responsible Parties: Program faculty / HS APG committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, two students took the course and earned an average of 79.3% on the final exam. In Fall 2018, seven students took the course and received an average of 81.3% on the final exam. This was the second year for a new curriculum and while results were worse, this may be attributable to a smaller cohort. Last year's action plan of putting more emphasis on biostatistics does not seem to have been effective. (02/04/2020)	Action: Based on these results, more emphasis will be put on using Excel and online calculators rather than hand-computing math problems. Additionally, the program director who currently teaches this course will consider bringing in an adjunct or other expert help for this course in Fall 2020. (02/04/2020)
SL: Didactic - Community needs assessment as part of mid-term project. Target: Average score of >80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, students (n=3) scored an average of 91% with all students scoring above the 80% student. In Spring 2019, all (n=7) students scored above 80%, with an average score of 93.33%. In Spring 2018, four students had an average score of 92.25%. Student achievement on this project appears to be consistent year-over-year due to a detailed outline for the project. Per the 2018-2019 action plan, students were required to gather reputable health data sources in an assignment prior to the midterm project to ensure that they had good information to write their community assessments. A grading rubric was made available to students when they started the project to inform them of how the project would be evaluated. Students have consistently scored > 80% on the assignment, suggesting the action plan is effective in facilitating target achievement. (05/18/2020) 	Action: This measurement will remain in the assessment plan since it is valuable for the students to find data relevant to their community and then make an action plan based on the information they find. By focusing on relevant data sources prior to the assignment it improved the paper by honing in on community- level data. However, the assignment may move to a new course due to a plan to bring on an adjunct to teach this course in Spring 2021. (09/15/2020)

AU Outcome: PH 1.2

Student will be able to identify sources of public health data and information

Program (HS) - Public Health (PH)

AU Outcome: PH 1.2		
Outcome Status: Active		

Measures	Results	Actions
SL: Didactic - Community needs assessment as part of mid-term project. Target: Successful completion of report Average score of >80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, students (n=3) scored an average of 91% with all students scoring above the 80% student. In Spring 2019, all (n=7) students scored above 80%, with an average score of 93.33%. In Spring 2018, four students had an average score of 92.25%. Student achievement on this project appears to be consistent year-over-year due to a detailed outline for the project. In line with last year's action plan, students gathered reputable health data sources in an assignment prior to the midterm project, ensuring they have good information to write their community assessments. A grading rubric was made available to students when they start the project. (09/15/2020) 	Action: This measurement will remain in the assessment plan since it is valuable for the students to find data relevant to their community and then make an action plan based on the information they find. Students have found the use of a rubric and having their sources reviewed prior to the assignment improves the process. However, the assignment may move to a new course due to a plan to bring on an adjunct to teach this course in Spring 2021. (09/15/2020)

AU Outcome: PH 1.3

Student will be able to analyze data **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 430 Final exam Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Faculty Org. committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, two students took the course and earned an average of 79.3% on the final exam. In Fall 2018, seven students took the course and received an average of 81.3% on the final exam. This was the second year for a new curriculum and while results were worse, this may be attributable to a smaller cohort. Last year's action plan of putting more emphasis on biostatistics does not seem to have been effective. (02/04/2020)	Action: Based on these results, more emphasis will be put on using Excel and online calculators rather than hand-computing math problems. Additionally, the program director who currently teaches this course will consider bringing in an adjunct or other

Program (HS) - Public Health (PH)

AU Outcome: PH 1.3

Measures	Results	Actions
		expert help for this course in Fall 2020. (02/04/2020)

AU Outcome: PH 2.2

Student will be able to identify mechanism to evaluate programs for their quality and effectiveness **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH 480 Final Exam. (Public Health Research and Evaluation) Target: Average score > 80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, eight students took the final exam and scored an average of 83.3%. Eleven students took the course with an average score of 88.1% on the final exam. The previous year, two students took the course with an average score of 83.33%. While the standard was met in Spring 2020, this was with the advantage of being able to take the test twice, per the 2018-2019 action plan. The standard was only met this time since students were offered a second chance to take the final exam. The four students who opted to do so raised their scores an average of 7.25 points, or 10%. (05/18/2020)	Action: It is planned that a new instructor will be brought on to teach the course in Spring 2021, resulting in all new course materials including the exam. (09/15/2020)

AU Outcome: PH 3.1

Student will be able to recognizes the role of cultural factors in the delivery of public health services **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - PH: 420 Final report Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Curriculum committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Summer 2019, seven students taking the course received average of 91.3% on their final report. In Summer 2018, three students took the course and received an average of 81.3%. The measure appears to be improving in part due to a more rigid rubric being used for this assignment along with more time dedicated to the final report as part of the changes planned in the 2018-2019 action plan. (09/03/2019)	Action: There will be minor changes to the final project due to a new edition of the book being used and a second textbook being removed due to aging out of relevance. This will result in minor changes to the assignment since

Program (HS) - Public Health (PH)

AU Outcome: PH 3.1

Measures	Results	Actions
		they relied on the use of both books and web-based materials. (09/03/2019)

AU Outcome: PH 3.2

Student should be able to describes the role of governmental and non-governmental organizations in the delivery of community health services **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 410 Final exam Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Faculty Org. committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, seven students earned an average of 74.4% on the final exam. In Fall 2018, eleven students received an average of 82.6% on the final exam. There is a significant drop in scores, likely due to a change in curriculum including a more difficult textbook. (02/04/2020)	Action: Despite test questions being reviewed for fairness as stated in the 2018-2019, scores decreased rather than increased. The plan to allow students to take the exam twice was paused in hope that the question review process would be adequate to raise scores above the target without making the course too easy. Allowing a retake will be considered for the 2020-2021 academic year. (02/04/2020)

AU Outcome: PH 4.1

Student should be able to describe the scientific foundation of the field of public health **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 400 Identify prominent events in the		Action: In Fall 2020, students will

Program (HS) - Public Health (PH)

AU Outcome: PH 4.1

Measures	Results	Actions
history of public health Midterm Exam and assignments Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Curriculum committee	 Target Met: No In Fall 2019, three students earned an average of 77.1% on the midterm exam. In Fall 2018, seven students earned an average of 91.8% on the midterm exam. Per the 2018-2019 action plan, the 2019-2020 results for this measure reprsent a third year of data to guide future decisions about this measure. However, this action plan could not reasonably be expected to facilitate student success on the assignment. (02/04/2020) 	be allowed to take the final exam twice to study concepts they may have otherwise missed during test preparation. (02/04/2020)
SL: Exam/Quiz - Teacher-made - PH: 430 Final exam Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Faculty Org. committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, two students took the course and earned an average of 79.3% on the final exam. In Fall 2018, seven students took the course and received an average of 81.3% on the final exam. (02/04/2020)	Action: Based on these results, more emphasis will be put on using Excel and online calculators rather than hand-computing math problems. (02/04/2020)

Admin - Administration

AU Outcome: Admin 2.0

Environment encourages Allen College employees to maximize their performance **Outcome Status:** Active

Measures	Results	Actions
AD: Report - External - Salary comparison tools (e.g., IAICU, etc.) Target: Faculty salaries will be at the average comparable salary for rank at peer institutions. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesAllen College compared all data as indicated in our action plan for comparison data which resulted in no market adjustments being needed. Most recent data available was 2018-19.Allen College is at or above 2018-19 average salaries for all ranks when compared to Iowa colleges with nursing pre-licensure programs. Iowa private colleges (IAICU) was used and for the pre-licensure colleges that reported, Allen salaries met or exceeded the average in all ranks. These results are comparable to those of the previous reporting year, during which the target was also met. Staff salary comparisons were completed in 2020 for all positions using CUPA-HR reports. The 2019-2020 results were influenced by the 2018-2019 action plan by conducting the annual salary audit using all available sources of information and presenting the findings to the Allen College President who made the final determinations of appropriate adjustments. (09/09/2020)Related Documents: UPH Allen College 20-21 Faculty Salary Range Review BOT.pdf	Action: Continue to compare annually faculty and staff salaries with state, regional and national data if available. Make salary market adjustments as necessary based on data and trends. (09/09/2020)
AD: Report - Internal - Annual report of Faculty Goal Achievement-short term teaching goals Target: 85% of faculty completely meet short-term teaching goals Timeframe: Annually Responsible Parties: Provost	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 87.8% (43/49) met the short-term teaching goals. Six faculty members partially met their teaching goals. There were no faculty members who did not achieve some their short-term teaching goals. These results compare less favorably than 2018-2019 where 97.3% (36/37) faculty met the short-term teaching goals (no information was provided related to any faculty partially meeting their goals in 2018-2019). As described in the 2018-2019 action plan, the academic leadership, including both academic Deans, communicated the information to faculty during the fall semester; however, the results in 2019-2020 were not as high in 2018- 2019, even though the target was still exceeded. (10/07/2020)	Action: Continue to use of conversations during evaluations and emphasize the importance of achieving the entirety of their goals. (10/07/2020)
AD: Report - Internal - Annual report of Faculty Goal Achievement-	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Evaluate if there are unmet needs to pursue scholarly work.

Admin - Administration

AU Outcome: Admin 2.0

Measures	Results	Actions
progress on scholarly enrichment Target: 85% of faculty demonstrate progress on scholarly enrichment plans. Timeframe: Annually Responsible Parties: Provost	85.7% (42/49) of faculty demonstrated progress on scholarly enrichment plans. Seven faculty did not demonstrate progress. These results compare favorably to 2018-2019 where 78.4% (29/37) faculty made progress on plans. The increased percentage of progress made on faculty scholarly enrichment plans was aided by the academic Deans coaching faculty to take advantage of workload release and coaching on developing achievable goals. (10/07/2020)	(10/07/2020)
AD: Report - Internal - Summary of Expenditures for Faculty and Staff Professional Development [e.g., total dollars spent for meetings, travel, and educational expenses]. Target: College provided financial support to college faculty and staff to attend educational and/or professional development activities Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In 2019 we budgeted for our education and travel expenses and were successful as \$47,261 was spent on tuition assistance for faculty and staff and \$65,314 was spent on conference and meeting travel totaling \$112,575 for faculty and staff. For 2020 there is \$274,711 budgeted for education and travel. These results met target but have decreased when compared with prior year due to less educational assistance requested and mitigation efforts reduced travel compared to prior year. As mentioned in the 2018 action plan, the College appropriately budgets for professional development opportunities. In the event of revenue shortfalls, the executive leaders determine if and how much savings can be mitigated from the professional development/travel budgets. (09/09/2020)	Action: Continue to budget education and travel expenses annually for faculty and staff professional development. (09/09/2020)
AD: Report - Internal - Professional Development and Welfare (PDW) committee annual scholarly recognition report. Target: 55% of faculty and staff are recognized for their service and scholarly accomplishments Timeframe: Annually Responsible Parties: PDW Committee Chair	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 33.3% (down 14% from the previous year) of faculty and staff were recognized for a scholarly achievement and 22.8% were recognized for a service award. For the 2018-2019 academic year, 47% of faculty and staff were recognized for a scholarly award. The action plan for last year included extending the deadline for scholarly achievement submission into January to promote submissions; monthly reminders continued to be sent to all eligible faculty and staff. This did not improve the results as there were 14% fewer faculty and staff recognized for the 2019-2020 academic year. (05/11/2020) Related Documents: Criteria for Scholarly Accomplishments 1.16.20.doc Program - 2019 Faculty and Staff Service and Scholarly Recognition Program.pdf	Action: Faculty and staff will be asked to submit scholarly achievements on a monthly basis (a google doc will be sent every month from the PDW chair), instead of at the end of the calendar year, to encourage faculty and staff to submit scholarly achievements. The PDW chair will continue to encourage faculty and staff to submit scholarly accomplishments at CFO meetings. (05/11/2020)

Admin - Administration

AU Outcome: Admin 3.0

College receives external monetary contributions in the form of grants, scholarships, and gifts **Outcome Status:** Active

Measures	Results	Actions
AD: Report - Internal - Internal Total Donations to College for Year Target: Amount of monetary donations increase. Timeframe: Annually Responsible Parties: President	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoThe total contributions for 2019-2020 fell short of 2018-2019 by \$2,431.90 (\$728,44.27 in2019 vs. \$730,876.17 in 2018) mainly due to the successful closure of a major capitalcampaign. The For Allen For You Campaign included the Gerard Hall campaign to raise fundsfor office renovations.June 1, 2019 – May 31, 2020: Allen College received the following gifts:Cash: \$313,726.42Gift-in-Kind: \$4,065.08Pledges: \$410,181.82Stock/Property: \$470.95Other:Total: \$728,444.27The 2018 action plan identified the foundation and College President to continue to worktowards successfully meeting this goal. Even with the conclusion of the For Allen For YouCampaign, 2019-2020 was a successful year in terms of monetary donations to the College.(09/15/2020)	Action: For 2020-2021, the Foundation staff and College President will need to identify alternative ways to reach donors. The SARS-CoV-2 pandemic has significantly affected how donors are handled. Even though totals for the year were just under totals for the prior year, significant concerns exist about securing donor funds. One new program being launched which will require donor funds is the Allen Legacy Program. (09/15/2020)

Admin - Diversity and Inclusion Services

AU Outcome: DIS 1.1

Recruit and retain a diverse student body [ODS Goal 1: Representational Diversity--Recruit, retain, advance, recognize, and promote ...] Outcome Status: Active

Measures	Results	Actions
AD: Report - Internal - Student	Reporting Year: 2019 - 2020 (Year 2)	Action: Re-establish quarterly

Admin - Diversity and Inclusion Services

Measures	Results	Actions
Recruitment Assessment [Report of efforts to recruit students who represent traditionally under- represented groups, e.g., males, Hispanics, African Americans, etc.] Target: There will be evidence of regular activities designed to recruit students who represent under- represented groups (e.g., student recruiters attend or host 6 recruitment events annually in settings where contact with underrepresented groups is possible). Timeframe: Annually Responsible Parties: Admissions Counselors	 Target Met: Yes Due to COVID19, many traditional recruitment activities were either cancelled or done virtually. Allen College hosted ten College Visit Days, those in the spring of 2020 were virtual. The Admissions Office hosted A Day in the Life events two times in the fall of 2019. COVID19 required spring of 2020 events to be cancelled. The Admissions Office attended career fairs at Hawkeye Community College and Marshalltown Community College either in person or virtually. Both colleges are located in communities with a higher percentage of traditionally under-represented groups. The 2019-2020 year looked very different than 2018-2019. While the fall 2019 and early spring 2020 career fairs were in person, the end of the academic year consisted of many cancellations. Admissions offices and employers had to develop different infrastructures for which to offer events. Most of those changes occurred after the 2019-2020 academic year ended. Last year's action plan did not contribute to the success of the 2019-2020 academic year.	meetings with the new Diversity and Inclusion Coordinator. Offer Day in the Life either in-person or virtually during the 2020-2021 academic year. (01/26/2021)
	Quarterly meetings were not held as there was not a D & I Coordinator in place at that time. There was little discussion of recruitment of under-represented groups at the D & I Committee meetings. This year was a year of transition. (01/26/2021)	
AD: Report - Internal - Pipeline Program Development Report [Report of ODS efforts to recruit students who represent traditionally under-represented groups, e.g., males, Hispanics, African Americans, etc.] Target: There will be evidence of regular activities designed to recruit	Reporting Year: 2019 - 2020 (Year 2) Target Met: No There was one Day in the Life events hosting a total of 118 students. The number of students reached Decreased significantly from last year. The middle school date was cancelled by Carver, and both spring 2020 dates were cancelled due to COVID19. Summer Camp was canceled due to COVID19. Last year's action plan included reviewing the junior high Day in the Life model to include any	Action: The action plan for 2020- 2021 is similar to the plan for this academic year. The Day in the Life events will use the new model for junior high students. We plan to conduct a search for a platform that allows virtual events, such as Day in the life. (01/26/2021)
students who represent under-	8th grade student in the Waterloo area instead of only Carver students. In addition, the new	

Admin - Diversity and Inclusion Services

AU Outcome: DIS 1.1

Measures	Results	Actions
represented groups (e.g., at least 6 career days for surrounding communities annually; annual summer nurse camp for at least 25 students). Timeframe: Annually Responsible Parties: DIS Coordinator	model would require the student have an interest in health care. Unfortunately, due to COVID19, the new model could not be implemented. (01/26/2021)	

AU Outcome: DIS 1.2

Recruit and retain a diverse faculty, staff, and administration [ODS Goal 1: Representational Diversity--Recruit, retain, advance, recognize, and promote ...] Outcome Status: Active

Measures	Results	Actions
AD: Report - Internal - Associate Ethnic Diversity Assessment [Report of faculty ethnic diversity data obtained from administration and compared to most recent Iowa figures] Target: Diversity of Allen College associates will reflect the ethnic and cultural diversity of the state of Iowa [e.g., if 5.5% of the Iowa population is comprised of Hispanics or Latinos, then the AC Hispanic-Latino Target for associates would be 5.5%) Timeframe: Year 2 Responsible Parties: DIS Coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The spring 2020 dashboard report to the Board of Trustees indicated total ethnic diversity among faculty and staff at Allen College at 9.7%. This compares slightly unfavorably to 2019 (10.2%) but favorably to 2018 (7.95%) and 2017 (6.89%). The total number of diverse faculty and staff did not change in 2020 compared to 2019, but more faculty/staff were hired who were not minorities which lowered our percentage. As of the most recent data, Allen College is meeting the target for this metric. More detailed information is provided below. The action plan from 2018-2019 was followed with support from Human Resources to ensure our open positions are fairly and equitably communicated to all stakeholders. The societal unrest which occurred in the spring/summer 2020 reaffirms Allen College's commitment to providing a work environment that is open and inclusive for all team members and students. Total faculty/staff: 92 Ethnicity: White, non-Hispanic: 83 (67 full-time and 16 part time) Black, non-Hispanic: 3 (full-time) Hispanic: 3 (full-time)	Action: Allen College is committed to increasing diversity among faculty and staff. Open positions will continued to be advertised and communicated for all qualified applicants. Allen College's Diversity and Inclusion Committee will work with UnityPoint Health's new system diversity coordinator to develop additional employment strategies to recruit highly qualified candidates who represent minority and diverse backgrounds. (01/27/2021)

Admin - Diversity and Inclusion Services

Measures	Results	Actions
	White/Asian: 3 (full-time Gender: Female: 80 (64 full-time and 16 part-time) Male: 12 (full-time) Breakdown by faculty and staff: Faculty: 58 Ethnicity: White, non-Hispanic: 55 (42 full-time and 13 part-time) Hispanic: 2 (full-time) White/Asian: 1 (full-time) Gender: Female: 53 (40 full-time and 13 part-time) Male: 5 (full-time) Staff: 34 Ethnicity: White, non-Hispanic: 28 (25 full-time and 3 part-time) Black, non-Hispanic: 3 (full-time) Hispanic: 1 (full-time) White/Asian: 2 (full-time) Gender: Female: 27 (24 full-time and 3 part-time) Male: 7 (full-time) (01/27/2021)	
AD: Report - Internal - Faculty Gender Diversity Assessment [Report of gender diversity data obtained from administration and compared to most recent figures for each professional program.] Target: Gender diversity of faculty	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The spring 2020 dashboard report to the Board of Trustees indicated total gender diversity among faculty and staff at Allen College with12.0% male faculty. This compares slightly favorably to 2019 (10.2%) and 2018 (12.5%) and slightly unfavorably to 2017 (13.79%). Due to the number of hires made for the Doctor of Physical Therapy program, the amount of gender diversity will increase in the coming years. As of the most recent data, Allen College is	Action: Allen College and the Human Resources team will continue to monitor the gender diversity on campus. The data indicate a favorable trend of ensuring gender diversity on campus and it is recommended not

Admin - Diversity and Inclusion Services

Measures	Results	Actions
reflects that of the professions represented by Allen College academic programs (e.g., if males represent 8% of the nursing profession, then males will represent 8% of the faculty composition in nursing programs) Timeframe: Year 2 Responsible Parties: DIS Coordinator	Total faculty/staff: 92 Ethnicity: White, non-Hispanic: 83 (67 full-time and 16 part time) Black, non-Hispanic: 3 (full-time) Hispanic: 3 (full-time) White/Asian: 3 (full-time Gender: Female: 80 (64 full-time and 16 part-time)	to make any changes to the recruitment and hiring process at this time. (01/27/2021)
	Female: 80 (64 full-time and 16 part-time) Male: 12 (full-time) Breakdown by faculty and staff: Faculty: 58 Ethnicity: White, non-Hispanic: 55 (42 full-time and 13 part-time) Hispanic: 2 (full-time) White/Asian: 1 (full-time) Gender: Female: 53 (40 full-time and 13 part-time) Male: 5 (full-time) Staff: 34 Ethnicity: White, non-Hispanic: 28 (25 full-time and 3 part-time) Black, non-Hispanic: 3 (full-time) Hispanic: 1 (full-time) White/Asian: 2 (full-time)	

Admin - Diversity and Inclusion Services

Measures	Results	Actions
	Gender: Female: 27 (24 full-time and 3 part-time) Male: 7 (full-time) (01/27/2021)	
AD: Report - Internal - Staff Gender Diversity Assessment [Report of gender diversity data obtained from administration and compared to most recent figures for each professional program] Target: Gender diversity of staff reflects diversity of the state of Iowa Timeframe: Year 2 Responsible Parties: DIS Coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The spring 2020 dashboard report to the Board of Trustees indicated total gender diversity among staff at Allen College with16.0% male staff. This compares unfavorably to 2019 (20%). It is anticipated that this number will decrease in the short term due to the departure of several male staff members (EVS and Library) who were replaced with females. As of the most recent data, Allen College is meeting the target for this metric. More detailed information is provided below. The action plan from 2018-2019 was followed with support from Human Resources to ensure our open positions are fairly and equitably communicated to all stakeholders. Total faculty/staff: 92 Ethnicity: White, non-Hispanic: 83 (67 full-time and 16 part time) Black, non-Hispanic: 3 (full-time) Hispanic: 3 (full-time) White/Asian: 3 (full-time) Male: 12 (full-time) Breakdown by faculty and staff: Faculty: 58 Ethnicity: White, non-Hispanic: 55 (42 full-time and 13 part-time) Hispanic: 2 (full-time) White/Asian: 1 (full-time)	Action: Even though the target for this metric is currently met and historically has been met, it is recommended that the College's leaders and human resources continue to closely monitor the hiring trends for the Allen College staff. Departures of male staff in 2020 could have a negative impact on this value moving forward and it is recommended to monitor to ensure the target is still being met. (01/27/2021)

Admin - Diversity and Inclusion Services

Measures	Results	Actions
	Gender:	
	Female: 53 (40 full-time and 13 part-time	
	Male: 5 (full-time)	
	Staff: 34	
	Ethnicity:	
	White, non-Hispanic: 28 (25 full-time and 3 part-time)	
	Black, non-Hispanic: 3 (full-time)	
	Hispanic: 1 (full-time)	
	White/Asian: 2 (full-time)	
	Gender:	
	Female: 27 (24 full-time and 3 part-time)	
	Male: 7 (full-time) (01/27/2021)	
AD: Report - Internal - Associate	Reporting Year: 2019 - 2020 (Year 2)	Action: Allen College will continue
Recruitment Assessment [Report of	Target Met: Yes	to engage in activities designed to
efforts to recruit associates who	In 2019-2020, Allen College hired 10 new faculty/staff positions, all 10 were white/non-	recruit associates (team members)
represent under-represented groups	Hispanic. The College also hired 17 new adjunct faculty with 13% (n=2) being ethnically	who represent ethnically diverse
for open positions and success of	diverse. These number compare unfavorably to 2018-2019 where 1 new full-time	backgrounds. The Office of
those efforts; e.g., number of newly	faculty/staff hire was ethnically diverse. The target for this metric is being met because	Diversity and Inclusion will engage
hired associates who represent	regular evidence does exist that human resources is engaging in activities to recruit under-	with UnityPoint Health's new
underrepresented groups].	represented groups for open positions. Even though the target is met, the continued	diversity and inclusion coordinator
Target: There will be evidence of	difficulty to recruit ethnically diverse people to work at Allen College is concerning. Here are	to evaluate our hiring processes
regular activities designed to recruit	additional statistics about the 2019-2020 hiring:	and seek recommendations for
associates who represent under-		increasing the number of diverse
represented groups to fill open	Faculty and Staff:	hires. (01/27/2021)
positions (e.g., advertisements in	10 New Hires.	
male nurse journals to recruit male	All are White, non-Hispanic. 7 Female, 2 Male	
faculty; advertisements in African		
American publications to recruit	Adjunct Faculty:	
Black faculty and staff)	17 New Hires Total	
Timeframe: Annually	6 New Hires FA19:	
Responsible Parties: Provost	8 New Hires SP20:	

Admin - Diversity and Inclusion Services

AU Outcome: DIS 1.2

Measures	Results	Actions
	3 New Hires SU20: 15 are White, non-Hispanic, 2 are Black, Non-Hispanic All are Female (01/27/2021)	

Admin - Enrollment Management

AU Outcome: EM 1.0

Retain Students

Outcome Status: Active

Measures	Results	Actions
AD: Report - Internal - Admissions Reports; Dashboard Statistics Target: Diverse population at Allen College has increased by 1% since last college census date. Timeframe: Annually Responsible Parties: Dean of Enrollment Management	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoSeptember 15, 2018 - Diverse population (ethnically diverse) = 7.7%September 15, 2019 - Diverse population (ethnically diverse) = 7.4%The number of ethnically diverse students decreased slightly between fall census in September 2018 and fall census in September 2019.Last year's action plan indicated the loss of the Diversity and Inclusion Office chair and that the academic year 2019-20 would focus on exploring new ideas and finding a new leader. Although there were a few activities focused on cultural awareness (including coffee hour, where a different culture was celebrated with food and activities at each meeting), there was not an increase of ethnic diversity. The year's ethnically diverse population did not increase during the year, and it may be due to the need for refocus while searching for a new Diversity and Inclusion chair. (07/17/2020)Related Documents: Dashboards 2019-2020.doc	Action: Maintain a 7% - 8% ethnic minority by hosting two events during the 2020-21 that promotes inclusiveness. (07/21/2020)

Admin - Enrollment Management

AU Outcome: EM 1.0

Measures	Results	Actions
AD: Report - Internal - Program Completion Rates (Graduation Rates Spreadsheet) Target: 70% of graduate students	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Graduate program completion rates as reported in the 2019-20 Dashboard Statistics are 78%. Last year's completion rates were 79%. There is little difference between 2018-19 and 2019- 20 completion rates.	Action: Review first-year retention rates of MSN students to see if there is an improvement from 2018 to 2019 and 2019 to 2020. (07/17/2020)
complete their program Timeframe: Annually Responsible Parties: Dean of Enrollment Management	As noted in last year's action plan, a cohort model for MSN students was investigated and implemented. Although it will be several years before we see if the cohort model impacts completion rates, we should see data from first-year retention in the next year. (07/17/2020) Related Documents: Dashboards 2019-2020.doc	
 AD: Report - Internal - Graduation Rates within 150% Target: 70% of undergraduate students complete their program within 150% of the program completion time. 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes See pages 29-30 of the 2019-20 Dashboard Report for specific program graduation rates. The comparison between the 2019-20 academic year and the 2018-19 academic year are as follows:	Action: Graduation rates will be presented at fall undergraduate APG meetings for review. Further action may come from this review. (07/17/2020)
Timeframe: Annually Responsible Parties: Dean of Enrollment Management	School of Health Sciences The ASR graduation rate went from 94% to 75% The DMS graduation rate from 67% to 100% The MLS graduation rate went from 86% to 80% The NMT graduation rate stayed at 100% The Public Health Graduation rate went from 83% to 100%	
	School of Nursing The Accelerated Nursing program graduation rate went from 93% to 92% The Traditional Nursing program graduation rate went from 75% to 83% Last year's action plan included adjusting the required testing average for undergraduate	

Admin - Enrollment Management

AU Outcome: EM 1.0

Measures	Results	Actions
	nursing students. That change was predicted to decrease the graduation rate, but have a positive impact on NCLEX pass-rates. The graduation rate has actually increased. This may be due to the inclusion of the required testing average, as if students are held to a higher standard, it is possible the students will reach that higher standard. We will continue to monitor the graduation rates.	
	All programs had above 70% graduation rates. (07/17/2020) Related Documents:	
	Dashboards 2019-2020.doc	
AD: Report - Internal - Retention Plan Target: 100% of tutees achieve a C	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Summer 2019 (5/27/19 - 8/15/19)	Action: Continue to introduce NetTutor to all students during
or higher in tutored courses	Summer 2015 (5/27/15 - 6/15/15)	orientation, provide email communication whenever a
The function of the second line	No use by students in these courses.	student has failed a test or is
Timeframe: Annually	Fall 2019 (8/26/19 - 12/20/19) - two students submitted a question:	referred by their instructor. Use
Responsible Parties: Student		additional media to promote, such as the electronic screens.
Success Coordinator	Patho Drop-Off Question—One student submitted a questionsA-Patho Live Tutoring Session—One student met with a tutorB	(07/21/2020)
	Spring 2020 (1/13/20 - 5/8/20) - three students submitted an additional question:	
	In an effort to acquaint students with online tutoring early in the semester, the Patho instructors required all student (40) in NU 290 to submit a question to NetTutor. Of these 40 students, three students (7.5%) used the Drop-Off Question format again during the semester. Those three students' final grades were: A, B, C+	
	Last year's action plan included the Student Success Coordinator collaborate with the undergraduate nursing APG committee. The decision from that committee require that all Patho students use NetTutor for their Patho course. Even though all 40 students were	

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AU Outcome: EM 1.0

Measures	Results	Actions
	introduced to the Patho section of NetTutor, only three proceeded with additional use of NetTutor. Since the number of students using NetTutor in these three courses was six during the 2018-19 academic year, and this year's number of students is five, the new requirement of introducing Patho students to NetTutor did not impact further use. However, all five students passed their course, which meets the goal. (07/21/2020)	
AD: Report - Internal - Retention rates Target: 90% of first year students retained in all programs. Timeframe: Annually Responsible Parties: Dean of Enrollment Management	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoThis year, all first time students who began an Allen College program in 2018 and were still enrolled, or graduated by fall of 2019 was 86% During the 2017-2018 academic year, 89% were still enrolled, graduated, or on an approved Leave of Absence.Last year's action plan was that the Student Success Coordinator and the Dean of Enrollment Management will determine the reasons for attrition in the three programs. The Student Success Coordinator will meet with the faculty of high attrition programs to discuss this information and determine if there are services that may be helpful to the barriers found in retaining students.There was a minimal difference between the retention of the two years. The progression policy for the nursing program has recently changed and students may not fail more than one course. This may have contributed to the retention between fall 2018 and fall 2019. In addition, tuition assistance was cut at many hospitals, which may have impacted retention. Finally, there were an unusual number of MSN students who were admitted and either did not matriculate, or dropped their courses within the first two weeks of their first semester. (05/28/2020)	Action: Develop a retention- oriented webinar for graduate students in the nursing program for students to attend after admission. The goal of the webinar is to detail course delivery, explain clinical expectations, give preceptor information, and answer questions. This may be replicated for other high attrition programs during the year. The Dean of Enrollment Management will review the data from last year compared with fall 2020 to determine any differences. (05/28/2020)

AU Outcome: EM 2.0

Offer a variety of student activities

Admin - Enrollment Management

AU Outcome: EM 2.0

Measures	Results	Actions
AD: Report - Internal - Allen College Student Opinion SurveySatisfaction with College sponsored social activities	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 45% of students reported being satisfied with student activities, while 2% of students reported dissatisfaction. This mimics the results of the student satisfaction survey from 2018- 19 survey. Almost 38% of students are either unaware or have not participated in student	Action: In the 2020-21 academic year, we will develop opportunities for virtual activities. (07/17/2020)
Target: 80% of students report satisfied or very satisfied Timeframe: Annually	activities. Allowing Ambassadors to develop activities increased the satisfaction rate of student	
Responsible Parties: Associate Director of Admissions	activities significantly. In last year's action plan, we included the development of an event planning committee in the Ambassador Program structure. The committee was formed, and it did not have an impact on student satisfaction. (07/17/2020)	

AU Outcome: EM 3.0

Admissions policies and processes are fair and timely

Measures	Results	Actions
AD: Report - Internal - Allen College	Reporting Year: 2019 - 2020 (Year 2)	Action: Since COVID19 has pushed
Student Opinion SurveySatisfaction	Target Met: Yes	orientation online during the 2020-
with new student orientation	88% of students were satisfied with student orientation. In 2018-19, only 71% of students were satisfied with orientation. This is a significant positive change.	21 academic year, our focus will be to add motivation and energy to
Target: 80% of students report being		everything that is done virtually. In
satisfied or very satisfied with new student orientation.	The focus on the Allen College culture was included in last year's action plan. We moved much of the rules and regulatory information either online or to NetLearning, so the focus of	addition, we will use the tools from a virtual orientation and apply
	orientation was aimed towards information about their program. (07/20/2020)	them to the an on-ground
	Related Documents:	orientation. (07/20/2020)
Timeframe: Annually	Report Allen College Student Opinion Survey 05-04-20.pdf	
Responsible Parties: Associate		
Director of Admissions		
AD: Report - Internal - Allen College	Reporting Year: 2019 - 2020 (Year 2)	Action: The action plan for the

Admin - Enrollment Management

AU Outcome: EM 3.0

Measures	Results	Actions
Student Opinion SurveySatisfaction with admissions process	Target Met: Yes 94% of students reported satisfaction with the admissions process. This percentage has raised since 19-20, where 83% of students were satisfied.	2020-21 academic year includes using new communication tools to communicate with students during
Target: 80% of students report they are satisfied or very satisfied with the admissions process.	Last year's action plan was to review the holistic admissions policy at the four APG committees. Each committee reviewed their admissions policy(ies) and two programs decided to move away from holistic admissions. The review of the holistic admission process did not have an impact on increased satisfaction. (07/20/2020)	the admissions process. The new tools include HubSpot, RaiseMe, and Castlebranch. (07/20/2020)
Timeframe: Annually Responsible Parties: Associate Director of Admissions	Related Documents: Report Allen College Student Opinion Survey 05-04-20.pdf	

AU Outcome: EM 5.0

Registration policies and processes are fair and timely

Measures	Results	Actions
AD: Report - Internal - Allen College Student Opinion Surveysatisfaction with automated registration process	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 93% of students reported being satisfied with the automatic registration process. Only 2% of students indicated dissatisfaction with the current process. Last year, 88% of students	Action: Since there are so few students dissatisfied with this process, the current automatic
Target: 80% of students report satisfied or very satisfied with the automated registration process.	reported being satisfied or very satisfied with the automated registration process. This percentage is slightly higher than during the 2018-2019 academic year. Very few changes have been made to automatic registration during this time.	registration process will continue. (05/29/2020)
Timeframe: Annually	Last year's action plan did not include any changes to the current automated registration	
Responsible Parties: Registrar	process. There is no evidence the lack of change impacted this year's results. (05/29/2020)	
AD: Report - Internal - Allen College Student Opinion Surveysatisfaction	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: Due to substantial changes during the 2019-20 academic year,

Admin - Enrollment Management

AU Outcome: EM 5.0

Measures	Results	Actions
with academic calendar Target: 80% of students report they	94% of students reported to be satisfied with the academic calendar. There was a large increase of satisfaction from the 86% satisfaction rate in 2018-19.	the Registrar's Office will monitor any requests from students regarding questions on the
are satisfied or very satisfied with the academic calendar.	Last year's action plan may have helped increase the satisfaction, as during registration, the link to the calendar was included in the student's email.	academic calendar and continue providing nine future semesters and links to the calendar in
Timeframe: Annually Responsible Parties: Registrar	In addition to the action plan, an additional six semesters were added to the website. In the past, there were three semesters available, now there are nine semesters. (05/29/2020)	registration emails. (05/29/2020)

AU Outcome: EM 6.0

Allen College students are treated with respect

Measures	Results	Actions
AD: Report - Internal - Allen College Student Opinion Survey Opportunity for student involvement in college committees	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 65% of students reported satisfaction with the opportunity to be involved in campus committees. 9% were dissatisfied, and 27% were unaware of the opportunity. Last year, 54% of students reported satisfaction with the opportunity to be involved in campus committees,	Action: During the 2020-21 academic year, communication with students will focus on how committee work is a way to make students' voices heard.
Target: 80% of students report satisfied or very satisfied	but only 2% were dissatisfied. This leaves 44% of students unaware of this opportunity.	(07/20/2020)
Timeframe: Annually	The increase in satisfaction likely came from education to the Student Ambassador Program. Several Ambassadors were involved in committees this year. The increase of students who	
Responsible Parties: Associate Director of Admissions	were unaware of this opportunity was significantly lower. Again, the education to the ambassador population was likely the cause of awareness. (07/20/2020) Related Documents:	
	Report Allen College Student Opinion Survey 05-04-20.pdf	
AD: Report - Internal - Allen College Student Opinion SurveyPolicies	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: For the 2020-21 academic

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AU Outcome: EM 6.0

Measures	Results	Actions
related to student conduct Target: 80% of students report satisfied or very satisfied Timeframe: Annually Responsible Parties: Dean of Enrollment Management	 82% of students reported satisfaction with student conduct policies. 6% were dissatisfied. Last year, 69% were satisfied and 2% were dissatisfied. Last year's action plan indicated that specific comments reported in the student satisfaction survey would be reviewed to determine if there were indications of student's satisfaction or dissatisfaction regarding policies related to student conduct. While there were no comments that directly expressed satisfaction or dissatisfaction with policies regarding student conduct, there were a few comments indicating that student behavior was evaluated as a high expectation but that faculty and staff were not held to the same standard. (07/17/2020) Related Documents: Report Allen College Student Opinion Survey 05-04-20.pdf 	year, we will continue to review comments made by students on the student satisfaction survey to detect concerns. (07/20/2020)
AD: Report - Internal - Allen College Student Opinion SurveyStaff attitude towards students Target: 80% of students report satisfied or very satisfied Timeframe: Annually Responsible Parties: Dean of Enrollment Management	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 86% of students are satisfied with staff attitudes towards students. 13% are dissatisfied. This year is very similar to last year. Last year's action plan included sending additional Enrollment Management Staff to Heart of a Leader. The training may have a positive impact on those who have attended, however, there is not an impact on all staff. (07/17/2020) Related Documents: Report Allen College Student Opinion Survey 05-04-20.pdf	Action: The Dean of Enrollment Management will lead a "Student's First" campaign during the 2020-21 academic year. (07/17/2020)
AD: Report - Internal - Allen College Student Opinion Survey item Inclusiveness and acceptance of diversity Target: 80% of students report satisfied or very satisfied	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Of students who did not report being "unaware of/have not use" for the student opinion survey item, "Inclusiveness and acceptance of diversity (e.g., inclusiveness and acceptance of persons of varied socioeconomic backgrounds, disabilities, religions, gender, age, ethnicity, race, sexual orientation)" (N = 145), nearly 95% were satsified: 58 (40%) reported being very satisfied, and 79 (54.5%) reported being satisfied. If students who reported being "unaware	Action: As the Diversity and Inclusion Committee transitions to a new chair, the Enrollment Management Staff will work closely with the D & I to brainstorm new ideas. (03/31/2021)

Admin - Enrollment Management

AU Outcome: EM 6.0

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Dean of	of/have not used" for this item on the student opinion survey are included in the denominator, then 36.94% (58/157) and 50.32% (79/157) were very statisfied or satisfied, respectively, still exceeding the target of 80% satisfaction. There were 8 students who reported being dissatisfied (n = 6) or very dissatisfied (n = 2) with inclusivity and acceptance of diversity.	
Enrollment Management	These results demonstrate improvement compared to previous reporting years: 2018-2019: 81% of students reported being satisfied and 3% were dissatisfied with the inclusiveness and acceptance of diversity on campus. 2017-2018: 81.04% of students reported being satisfied with inclusiveness and acceptance on campus.	
	Per the 2018-2019 action plan, during the 2019-2020 academic year, Enrollment Management staff engaged with the Diversity and Inclusion Committee and solicited students to join in an effort to provide services and activities that are student-driven. This action plan appears to have been effective in facilitating achievement of the target. (03/31/2021)	

AU Outcome: EM 7.0

Qualified students are admitted to college programs

Measures	Results	Actions
AD: Report - Internal - Program Enrollment (Admissions Report; Correspondence Spreadsheet; Dashboard Statistics) Target: Fill programs with qualified students as follows: School of Health Sciences—100% Accelerated BSN—	Reporting Year: 2019 - 2020 (Year 2) Target Met: No During the 2019-20 academic year, programs were filled as follows: School of Health Sciences - 72% School of Nursing - 79% Last year, the School of Health Sciences was filled to 77% and the School of Nursing was filled to 82%.	Action: In addition to meeting with program directors during the year, the admissions office will explore the use of software to create virtual events. (07/28/2020)

Admin - Enrollment Management

AU Outcome: EM 7.0

Measures	Results	Actions
100% Upper Division BSN—100% Timeframe: Annually Responsible Parties: Dean of Enrollment Management	Both schools have seen a decrease in students over the last couple of years. As the action plan for this year indicated, marketing meetings were scheduled with all under- enrolled programs. In addition, marketing meetings were scheduled for programs that are not under-enrolled to generate further suggestions on recruitment sources. This action plan has been continuous for the last several years. Each year, barriers to program enrollment are identified each year, and at least 75% of the barriers are addressed for each under-enrolled program. While the meetings do not seem to have an impact on filling programs, it is essential that we continue to meet with program directors to stay current in where that particular program's potential students are. (07/28/2020) Related Documents: Program Capacity - 2019.xlsx	
AD: Report - Internal - Enrollment increases in under enrolled programs (Admissions Report; Correspondence Spreadsheet; Dashboard Statistics) Target: Admit students to underenrolled programs at the graduate level. Increase enrollment by 25% in the following programs: NMT, RN-BSN/MSN, MSN-Edu, MSN- CPH, MSN-Lead and DNP. Timeframe: Annually Responsible Parties: Dean of Enrollment Management	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Enrollment changes in under-enrolled programs between 2018 and 2019 are as follows: Public Health - 57.14% decrease RN-BSN - 40% decrease MSN - Edu - 150% increase MSN - CPH - (including dual tracks) 33.33% decrease MSN - Lead - 46.15% decrease DNP - 125% increase EdD - 20% decrease Overall - *2 programs increased enrollment, 5 programs decreased Enrollment changes in under-enrolled programs between 2017 and 2018 are as follows: Public Health - 133% increase from last year RN-BSN - 48% decrease from last year MSN-Ed - 14% decrease from last year	Action: Due to the pandemic and the lack of career fairs and college fairs, the Admissions office will engage outside assistance to work on new ways to connect with students. (03/31/2021)

Admin - Enrollment Management

AU Outcome: EM 7.0

Measures	Results	Actions
	MSN-Lead - 44% increase from last year DNP - 20% decrease from last year EdD – 29% decrease from last year (added this year)	
AU Outcome: EM 8.0	(07/28/2020)	

Increase the number of underrepresented students enrolled at Allen College.

Measures	Results	Actions
 AD: Report - Internal - Retention of ethnic minority and male students (Recruitment Plan; Retention Plan; Graduation Rates; Dashboard Statistics) Target: Retention rates of ethnic minority and male students are equal to or greater than the entire Allen College population. Timeframe: Annually 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No The retention rate of ethnic minority and male students from 2018 to 2019 was 91%. This is slightly lower than last year (93% retention). 94% of all Allen College students were retained from 2018 to 2019. Last year's action plan indicated that a male mentoring program would be explored. This was not acted on. (07/17/2020) Related Documents: Dashboards 2019-2020.doc	Action: Develop a policy or guidelines for student led organizations. (07/21/2020)
Timeframe: Annually Responsible Parties: Dean of Enrollment Management		
AD: Report - Internal - Student awareness of services provided by retention services (Retention Plan) Target: 80% of students report being	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 98% of students in attendance at New Student Orientation reported being satisfied with the presentation given by the Student Success Coordinator. 2% were neutral, and no one was	Action: Continue current format for New Student Orientation that includes presentation given by Student Success Coordinator.

Admin - Enrollment Management

AU Outcome: EM 8.0

Measures	Results	Actions
satisfied or very satisfied with the orientation materials for student success	dissatisfied with presentation. (07/21/2020)	(07/21/2020)
Timeframe: Bi-Annually		
Responsible Parties: Student Success Coordinator		
AD: Report - Internal - Use of services provided by the retention office (Retention Plan) Target: 25% of students identified as ethnic minority or male attend services provided from retention services. Timeframe: Annually Responsible Parties: Student Success Coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-20 Report During the 2019-2020 academic year, 49 students identified as belonging to an ethnic minority—11 males and 38 females. Fifty-one additional males who did not belong to an ethnic minority were enrolled during this academic year, for a total of 100 students who did not identify their race as Unknown or White or who were male (62 males and 38 females). I initiated contact by referral with 44 [44%] of these students (16 of the females [42.1%] and 28 of the males [45.2%]); six of the contacted males identified as belonging to an ethnic minority. I had meetings with nine of the females and nine of the males whom I contacted, 56% and 32% respectively. During the 2018-19 academic year, 64 students identified as belonging to an ethnic minority—11 males and 53 females—and an additional 69 males who did not identify as an ethnic minority, for a total of 133 students. I initiated contact with 37.3% of these students—44.4% of the females and 32.5% of the males. Six of the contacted males belonged to an ethnic minority. The percentage of students identifying as belonging to an ethnic minority or male and who were contacted by the Student Success Office improved by 6.7%. The increase from 2017-18 to 2018-19 was 7.3%. Last year's action plan: The Student Success Office will continue to reach out to ethnic	Action: The Student Success Office will continue to reach out to ethnic minority and male students and encourage their participation in the services offered. To increase awareness of the services provided by the Student Success Office and increase their use, the Student Success Office will make multiple efforts to contact students if they do not respond to the initial emails following referral. (07/21/2020)

Admin - Enrollment Management

AU Outcome: EM 8.0

Measures	Results	Actions
	minority and male students and encourage their participation in the services offered. To increase awareness of the services provided by the Student Success Office and increase their use, the Student Success Office will make multiple efforts to contact students if they do not respond to the initial emails following referral. This may have contributed to the rise in awareness of the Student Success Office. (07/21/2020)	

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Students will demonstrate effective communication skills in the clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/ Preceptor Evaluations/ Numbers 3, 6, 10,11 Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019 3.47 (n=19)Previous data:2018 3.67 (n=13)2017 3.68 (n=14)2016 3.56 (n=13)2015 3.81 (n=16)The action plan from the 2018-2019 was effective for the 2019-2020 as the studentevaluations are completed on Trajecsys by the clinical instructors. This allowed the studentsto have immediate access to the completed evaluations on Trajecsys. The students' averagescores decreased in all areas of the performance criteria; patient care, interpersonalrelationships, multicultural diversity and age appropriate care. Some of the comments on theevaluations were; there is room for improvement when it comes to communication withpatient and assessing the patient's condition, student has difficulty working with patients of	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will deliver prompt feedback to students when issues arise concerning patient care and interpersonal relationships. Faculty continue to discuss and review the correct way to communicate with the patient and fellow students, technologists and radiologists. (07/21/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
	varying ages. (07/21/2020)	
SL: Clinical evaluation tool - RA:275 Clinical Instructor/ Preceptor Evaluations/Numbers 3, 6,10,11 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II -Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.86 (n=10) Previous data: 2018-2019 3.9 (n=12) 2017-2018 3.78 (n=12) 2016-2017 3.95 (n=15) 2015-2016 3.97 (n=17) The action plan from the 2018-2019 was successful for 2019-2020 as the clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their communication skills. The target of 3.0 was exceeded to achieve a 3.86.This result is a slight decrease in the overall score compared to the last year The student scores were higher than the previous year in areas of; interpersonal relationships, multicultural diversity and age appropriate care. There was a slight decrease in the area of patient care. (07/21/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to instruct students by exhibiting effective communication in the clinical environment. (07/21/2020)
SL: Clinical evaluation tool - RA:135 Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6- 8 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical Instructor/Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.94 (n=19) Previous data: 2018 = 3.95 (n=13) 2017=3.98 (n=14) 2016=3.92 (n=13) 2015=3.99 (n=16) 2014=3.98 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the clinical instructors provided effective instruction, supervision and feedback to the students in the clinical settings. The target of 3.0 was exceeded to achieve a 3.94. The students are demonstrating communication skills reflective of their level in the program. (07/22/2020)	Action: To continue to exceed the target for this measure during the 2020-2021 academic year, clinical instructors will continue to deliver instruction, supervision, and feedback to the students in the clinical environment. (07/22/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
SL: Clinical evaluation tool - RA:275 Final Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6-8	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess. This program requirement was waived for this cohort due to COVID- 19. Previous cohort data: 2010 = 4 (n=12)	Action: Assessment of this item will resume for the Sp21 cohort. (07/22/2020)
Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level II- Spring Semester Responsible Parties: Clinical Instructor/ Program Faculty/ HS Curriculum Committee	2019 = 4 (n=12) 2018=3.98 (n= 12) 2017=4 (n=15) 2016=4 (n=17) 2015=3.99 (n=15) (07/22/2020)	

AU Outcome: ASR 2.2

Students will practice written communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)Previous data:2018=98% (n=13)2017=98% (n=14)2016=97% (n=13)2015=98.01% (n=16)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements on the first day of the semester. Theinstructor instructed the students to the Allen College website and displayed to all studentswhere the academic resources page is located and the APA resource information for APA	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.2

Measures	Results	Actions
	review. The target continued to be exceeded. The results remained the same from the previous year at 98%. Three of the nineteen students had deductions due to not double spacing on the title page. Ten of the nineteen students had deductions on the reference page; no hanging indents and the spacing of references. (07/22/2020)	assist students to practice written communication skills. (07/22/2020)
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=10)2018=96% (n=12)2017=96% (n=12)2016=97% (n=15)2015=98.01% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The instructor reviewedthe APA format and reminded students that the APA resources information is located on theAllen College website. An increase of 2% in 2019 from 2018 results. Each student completestwo papers during the course. Eight of the papers had deductions on the title page due tospacing and incorrect font size. Eight of the papers had deductions on the reference page; nohanging indents, spacing of references, and proper titling of the reference page.(07/27/2020)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/27/2020)

AU Outcome: ASR 2.3

Students will demonstrate oral communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019=99% (n=10) 2018=99% (n=12) 2017=97% (n=12)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.3

Measures	Results	Actions
Instructor/ HS Faculty Org. Committee	2016=95% (n=15) 2015=98.82% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructor continued to communicate the paper requirements the first day of class to this cohort. The results remained the same from the previous year at 99%. Each student completes two papers during the course. One student had deductions in their oral presentation due to their oral presentation did not meet the time length. (07/27/2020)	with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (07/27/2020)
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)2018=99% (n=13)2017 =99% (n=14)2016=99% (n=13)2015=94.53% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The course instructorexplained the paper requirements the first day of class. The target of >=85% was exceeded toachieve a 98%. Four students had deductions in their oral presentation portion due to voicelevel and words not stated correctly during the presentation. (12/01/2020)	Action: To meet or exceed the benchmark for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (12/01/2020)

AU Outcome: ASR 3.2

Students will demonstrate ability to practice critical thinking **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:145 Scientific	Reporting Year: 2019 - 2020 (Year 2)	Action: The course instructors have
Exhibit Evaluation	Target Met: Yes	decided to move this assessment
Target: Average score of >= 80%	2020 = 91.90 (n = 11 posters, 16 students)	item to RA275 beginning in the
Timeframe: Level I- Spring Semester	2019 = 87% N = 9 posters (13 students)	Spring of 2022 to better coincide
Responsible Parties: RA: 145	2018 = 91.5% N = 8 posters (14 students)	with the student educator seminar

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.2

Measures	Results	Actions
Program Faculty/ HS Curriculum Committee	2017 = 92.14% N= 7 posters (12 students) 2016 = 92.6% N= 10 posters (16 students) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors continued to provide effective feedback to the students on their exhibits. Scores for 2020 continue to demonstrate the students' ability to practice critical thinking skills when developing their scientific exhibits. Many reductions occurred in line item #2 for quality of visuals and charts. Multiple students only used a few or did not support the visuals well. Item #5 also received quite a few reductions since many posters lacked in-depth research. Average scores continue to exceed the target. (07/27/2020)	where the posters are entered in a competition. This measurement tool will be replaced with RA154 CT Topic Presentation as the new measurement tool starting in the 2020-2021 academic year. (07/27/2020)
SL: Exam/Quiz - Standardized - RA: 203B Corectec exams Target: > 80% of the students will achieve a score of 70 or greater on one of the four exams. Timeframe: Level II- Spring Semester Responsible Parties: RA: 203B Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 90% (n=10) Previous data: 2019 = 100% (n=12) 2018 = 100% (n=12) 2017 = 93% (n=15) 2016 = 100% (n=17) 2015 = 93% (n=15) The action plan from the 2018-2019 was effective for 2019-2020. The instructor reduced the % reduction to 1% and was reevaluated in 2020 with no additional changes. 9 out of 10 students achieved a 70 or greater on one of the four Corectec exams. There was a total course grade reduction applied for 2 of the 10 students as a result of their below 70 overall	Action: Overall, the ASR Program curriculum continues to prepare the students for mock board exams. Overall, students continue to demonstrate the ability to practice critical thinking. Will update the target to remove the word "passing" from future year's assessment plans. (07/27/2020)
	% reduction to 1% and was reevaluated in 2020 with no additional changes. 9 out of 10	

AU Outcome: ASR 3.3

Students will be able to critically think in the clinical setting **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.3

Measures	Results	Actions
SL: Clinical evaluation tool - RA:145 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: RA: 145 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.6 (N=16) 2018-2019 3.36 (N=13) 2017-2018 3.53 (N=14) 2016-2017 3.63 (N=12) 2015-2016 3.63 (N-16) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting continued to provide excellent instruction and supervision of students to assess their critical thinking skills. This result is an increase compared to the previous year. The student scores were higher than the previous year in all areas; which are application of knowledge, ability to follow directions, self-image for level in the ASR program, and composure and adaptability. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to provide the needed instruction and supervision of the students to evaluate their critical thinking skills in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:265 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.86 (n=11) 2018 3.81 (n=12) 2017 3.79 (n=12) 2016 3.86 (n=15) 2015 3.81 (n=17) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to their evaluations on their critical thinking. The students' scores increased in three performance criteria areas; application of knowledge, ability to follow directions, and composure and adaptability. The area of self image for the level in the ASR program average score remained the same. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors continue to demonstrate and explain to students how to practice critical thinking skills in the clinical environment. (07/27/2020)

AU Outcome: ASR 4.1

Students will integrate leadership skills and construct professional practices **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.1

Measures	Results	Actions
SL: Service - RA:135 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level I-Fall Semester Responsible Parties: RA: 135 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 87.71% (n=19) 2018: 83.69% (n=13) 2017: 94.78 (n=14) 2016: 72% (n=13) 2015: 92.56% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors made a few editorial changes to the assignment instructions for emphasis and clarification based on last year's recommendations. The overall average score increased slightly when compared to last year. Again, the majority of point deductions occurred in the overall writing and the research categories of the assessment rubric. Some students did not research the organization as directed. All students performed service learning through a variety of organizations. Students demonstrated leadership skills and professionalism through their involvement in service learning activities. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, ASR faculty will assess their rubric that are contributing to exceed the target on service-learning and make modifications accordingly. Will continue to assess this measure. (07/27/2020)
SL: Service - RA: 265 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level II-Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 85.6% (n = 10) 2018: 76.75% (n=12) 2017: 93.33% (n=12) 2016: 93.4% (n=15) 2015: 82.47% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructors made a few editorial changes to the assignment instructions to better emphasize and clarify the expectations for the assignment. Improved average scores this year may be the result of implementing the 2018 recommended changes. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, the course instructors will continue to assess the assignment instructions and make modifications accordingly. Continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.2

Students will practice professionalism **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.2

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I- Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.51 (n=19) 2018 3.68 (n=13) 2017 3.68 (n=14) 2016 3.6 (n=13) 2015 3.83 (n=16) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to the completed evaluations. Clinical instructors continued to provide effective and timely feedback to students. The students' average scores decreased in all areas of the performance criteria, organization of assignments, initiative, appearance, policies and procedures, ethical and professional behaviors. Some of the comments on the evaluations were; student lacks initiative to be involved in the exams, there were a lot of exams that the student was not involved in-this student has no initiative, needs to work on professionalism with patients and technologists. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to deliver prompt feedback to students when issues arise concerning initiative and professionalism. Faculty continue to discuss the importance of initiative and professionalism in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.88 n=10) 2018-2019 3.83 (n=12) 2017-2018 3.76 (n=12) 2016-2017 3.96 (n=15) 2015-2016 3.98 (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their professionalism. This result is an increase compared to the previous year. The student scores were higher in areas of organization of assignments, initiative, appearance, and ethical and professional behaviors. The scores were lower in only one area which was policies and procedures. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to be positive role models for students by practicing professionalism in the clinical setting. (07/27/2020)

Program (HS) - Doctor of Education (Ed.D.)

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 5.2

Students will evaluate, synthesize, utilize and disseminate the scholarship related to discovery, integration, application, and teaching to further knowledge and competencies of the health science and nursing education professions.

Outcome Status: Active

Measures	Results	Actions
SL: Didactic - EdD 770: Assessment and Evaluation in Health Sciences Education – Assessment Process Assignment Target: Students will receive an average score at least 80% Timeframe: When course is taught (e.g., 2016, 2019, etc.) Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 6.1 Collaborate to develop case study

Students will collaborate with other practices to develop a comprehensive case study.

Measures	Results	Actions
SL: Didactic - OT 613 – Multidisciplinary Collaborative Case Assignment Target: Minimum score of 80% on the assignment Timeframe: When course taught (2nd Year, e.g., Spring 2017) Responsible Parties: Instructor/ OT	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The minimum score on the collaborative case assignment was 100%. This target was not met the previous two years. Per the 2018-2019 action plan to facilitate student success on this assignment during 2019-2020, the program enhanced the students' opportunities to build skills in working on 	Action: The program plans to reassess this measurement tool and benchmark to meet the goal. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 6.1 Collaborate to develop case study

Measures	Results	Actions
Faculty /HS Grad Curriculum Committee	multidisciplinary teams by providing more opportunities to work on cases with students in other programs at the college and with UNI/other institutions, such as SLPs, and the Allen College nursing Program. With this action plan students were able to be successful with this measure to met this goal. (09/22/2020)	coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (09/22/2020)

AU Outcome: MS in OT 6.2 Research Presentation

Students develop a research presentation to be presented at the state OT association conference.

Measures	Results	Actions
SL: Didactic - OT 618 – Research Poster Target: Minimum score of 80% on the assignment Timeframe: When course taught (2nd Year, e.g., Spring 2017) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes All students in cohort 4 (spring 2020) received full credit for the research poster/presentations. This target has been met 4/4 reporting years. Per the 2018-2019 action plan, to facilitate student succes on this assignment, OT faculty supported student development of quality, presentable professional posters for the dissemination of knowledge to the profession. This action plan was effective in facilitating student success. (09/25/2020) 	Action: OT faculty will continue to support student development of quality, presentable professional posters for the dissemination of knowledge to the profession. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period.

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 6.2 Research Presentation

Measures	Results	Actions
		(09/25/2020)

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 3.1

Students will demonstrate critical thinking skills in the clinical environment. **Outcome Status:** Active

Measures	Results	Actions
MI: 480 Clinical Instructor Evaluations Numbers 2, 4, 7, 8 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	 Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The MI 480 Clinical Instructor Evaluations, numbers 2, 4, 7, 8 average score is 3.63. There is no previous data available for comparison. The students showed the ability to use critical thinking skills in all four performance criteria areas: application of knowledge, ability to follow directions, self-image, and composure and adaptability. When the clinical instructor completes the student's evaluation during the last two weeks of the semester/program, the evaluation is then reviewed and discussed with each student. Two of the three students received high praise from their clinical instructor stating, "make sure you are comfortable with the differences between various sequences." This feedback is regarding the student's ability to show professional competence as it relates to self-image. Professional competence to improve inadequate images is an area that can be focused on moving forward. 2020 = 3.63 (n=3) 2019 (n=0) (09/11/2020) 	Action: The clinical instructors will continue to work with each individual student in the clinical environment. The clinical instructor will continue to work with each student to ensure they are given the opportunity to use and demonstrate critical thinking while providing direct patient care. To help students apply their knowledge in the clinical environment, a worksheet will be created for the students to use while scanning a patient. This worksheet will help them focus on specific parameters and sequences to help improve professional competence, as well as improve their critical thinking. The instructor will continue to use this

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 3.1

Measures	Results	Actions
		measurement tool as it demonstrated that it is beneficial to student growth and development of critical thinking skills within the clinical environment. (09/11/2020)
MI: 465 Clinical Instructor Evaluations Numbers 2, 4, 7, 8 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: NANo current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 465 course in the next academic year. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial to student growth and development of critical thinking skills within the clinical environment.2020 (n=0) 2019 = 4 (n=1) (09/11/2020)	Action: The clinical instructors will continue to work with each individual student in the clinical environment. The clinical instructor will continue to work with each student to ensure they are given the opportunity to use and demonstrate critical thinking while providing direct patient care. (09/11/2020)

AU Outcome: MI 3.2

Students will demonstrate the ability to practice critical thinking skills. **Outcome Status:** Active

Measures	Results	Actions
MI: 480 Board Review Exam (MRI) Target: >= 80% of the students will achieve a passing score of 75 or greater on one of the three exams. Timeframe: Summer Semester Responsible Parties: MI: 480 Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of the students achieved a passing score of 75 or greater on one of the board review exams in MI 480. There is no previous data available for comparison. Each student subscribes to an online board registry review at the beginning of their summer semester. This registry review website provides them with dedicated board review questions in the following categories: safety, patient care, image production, and procedures. Benchmark was met with the student's excelling in questions related to safety and patient care. All three students struggled in the categories of image production and procedures. The lower scores	Action: The instructor will begin the registry review assignments in the spring semester to allow each student 16 additional weeks of board preparation. Additional structured quizzes and exams in each of the four categories will be assigned to help each student

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 3.2

Measures	Results	Actions
	in image production and procedures were attributed to the students missing several weeks of clinical due to COVID-19. Even with the time missed in clinical, the students were able to demonstrate the ability to practice critical thinking skills. 2020 = 100% (n=3) 2019 (n=0) (09/11/2020)	prepare for the three mock board exams that will occur in the summer semester. The instructor will continue to use this measurement tool as it demonstrated that it is beneficial in measuring the student's ability to practice critical thinking skills. (09/11/2020)
MI: 465 Board Review Exam (CT) Target: >= 80% of the students will achieve a passing score of 75 or greater on one of the three exams. Timeframe: Summer Semester Responsible Parties: MI: 465 Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 465 course in the next academic year. As proposed in the 2018-2019 action plan, this measure has been continued because it is considered beneficial in measuring the student's ability to practice critical thinking skills. 2020 (n=0) 2019 = 100% (n=1) (09/11/2020)	Action: The instructor will begin the registry review assignments in the spring semester to allow each student 16 additional weeks of board preparation. Additional structured quizzes and exams in each of the four categories will be assigned to help each student prepare for the three mock board exams that will occur in the summer semester. The instructor will continue to use this measurement tool as it demonstrated that it is beneficial in measuring the student's ability to practice critical thinking skills. (09/11/2020)

Program (HS) - Medical Laboratory Science (MLS)

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 3.2

Students will integrate team-building skills into professional practice **Outcome Status:** Active

Measures	Results	Actions
SL: Service - Service Learning Project	Reporting Year: 2019 - 2020 (Year 2)	Action: This assignment will be
Target: 75% of students will receive	Target Met: Yes	included the next time this course
an average score of >80%	Fall 2019 – 14 students	is taught with no revisions. Faculty
Timeframe: Annually		will continue to support students
Responsible Parties: Program	83.3% (5/6) of students earned an average score of >80%.	by assessing weekly assignments
Chair/HS APG Committee		that feed into the Service Learning
	Overall average score = 98.9%	Project submission and providing
		feedback. Subsequent sections will
	Overall Averages	be assessed on this measurement
	2018 = 98.9%	tool to ensure the target continues
	2017 = 95.5%	to be met. (07/31/2020)
	2016 = 90.0%	
	2015 = 92.5%	
	2014 = 95.6%	
	2013 = 95.7%	
	2012 = 97.3%	
	The Service Learning project was presented as separate weekly modules during the course	
	with the goal of completing a group project. Students developed activities for a STEM fair	
	developed in conjunction with the recruiting department. This year's activities included	
	testing on simulated samples. Students completed module discussions that helped them	
	collect information needed for their final presentation. Additionally, students had to	
	complete weekly journal entries to keep the course instructor updated on the progress of	
	their projects. The student who did not meet target struggle with understanding the	
	requirements of the assignment despite the amount of feedback given on the assignments	
	that feed into the final project. The action plan from the 2018-2019 CAP indicated no	
	changes were necessary to this assignment, and the current approach was successful in	
	helping students achieve the target. (07/31/2020)	

Program (HS) - Public Health (PH)

Program (HS) - Public Health (PH)

AU Outcome: PH 3.1

Student will be able to recognizes the role of cultural factors in the delivery of public health services **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - PH: 420 Final report Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Curriculum committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Summer 2019, seven students taking the course received average of 91.3% on their final report. In Summer 2018, three students took the course and received an average of 81.3%. The measure appears to be improving in part due to a more rigid rubric being used for this assignment along with more time dedicated to the final report as part of the changes planned in the 2018-2019 action plan. (09/03/2019)	Action: There will be minor changes to the final project due to a new edition of the book being used and a second textbook being removed due to aging out of relevance. This will result in minor changes to the assignment since they relied on the use of both books and web-based materials. (09/03/2019)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 6.0 Patient-Centered Care

Use patient-centered strategies when delivering care to diverse individuals and populations.

Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Exam/Quiz - Standardized -	Reporting Year: 2019 - 2020 (Year 2)	Action: Continued implementation
Proctored ATI Fundamentals exam	Target Met: Yes	of application/analysis type
Target: Group score of at least 75%	Fall 2019: 83% (average of 9/9)	learning activities, i.e. case studies,
in the QSEN Category of Patient-	Spring 2020: 82.9% (average 40/40)	application/analysis practice
Centered Care on proctored ATI	The target of 75% was achieved in the Fall 2019 and Spring 2020 cohorts. Could potentially	questions, use of ATI practice
Fundamentals exam	raise this expectation to possibly 78% as a suggestion. (11/14/2020)	exams over each body system.

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 6.0 Patient-Centered Care

Measures	Results	Actions
Timeframe: Annually (starting 2019- 2020; assessed Year 2 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee		(11/14/2020)
SL: Didactic - RN-NU 421 Ethical and Legal Case Study Target: 100 % of the students will achieve at least 73% on the Ethical and Legal Case Study. Timeframe: Annually (starting 2019- 2020; assessed Year 4 prior to 2019- 2020) Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Spring 2020, 100% (7/7) of the students achieved at least 75% on the Ethical and Legal Case Study. Reviewed the assignment details and questions related to the paper. Took the Sigma Theta Tau Modules out of these modules and replaced them with a viedo regarding nursing and ethics. Provided new nursing journal articles regarding ethics, genetics, and legal issues. Provided a Power Point about documentation and legal issues surrounding documentation. Provided a new Panopto about legal issues that nurses may encounter in practice. Reviewed and made changes to the assignment that applied to the journal articles, Panopto, and Power Point that was provided in the module. Continued to give detailed instructions about the assignment and the due dates. (11/14/2020) Related Documents: Outcome 6 RN NU 421 Ethical and Legal Case Study.docx	Action: Continue to give detailed instructions about the assignment and the due dates. Encourage students to email instructor with questions about details of assignment and due dates. Review and evaluate the new educational strategies and methods that were provided in the modules to see if they were effective. (11/14/2020)
SL: Didactic - NU450 Community Assessment paper Target: 100% of students will achieve at least 75% on community assessment paper. Timeframe: Year 3 Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, 86% (38/44) of the students achieved at least 75% on the Community Assessment Paper. Spring 2020, 88% of students achieved at least 75% on the Community Assessment paper. The target of 75% was not met for either Fall or Spring semester. (11/14/2020) Related Documents: Outcome 6 NU 450 Community Assessment Paper.docx	Action: Strategies to improve the student achievement will include the following: review of the assignment criteria a minimum of 2 times before the due date, review the assignment with the clinical instructors to ensure consistency between clinical groups, ask if students have questions during class time, and offer to preview a draft of their assignment to provide feedback. (11/14/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 6.0 Patient-Centered Care

Measures	Results	Actions
AD: Survey - Alumni Survey Item: How well BSN education prepared you to use patient-centered strategies when delivering care to diverse individuals and populations (1= very poorly, 2 = poorly, 3 = well, 4 = very well) Target: 75% of respondents will report that their BSN education prepared them well or very well to use patient-centered strategies when delivering care to diverse individuals and populations. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (33.3%) or very well (66.7%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (42.11%) or very well (57.89%) to perform this outcome. 100% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (55.36%) or very well (44.64%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report 2018-2019 BSN Alumni Survey.pdf	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)
AD: Survey - Employer Survey Item: How well BSN graduate uses patient- centered strategies when delivering care to diverse individuals and populations (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable, e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate uses patient-centered strategies when delivering care to diverse individuals and populations well or very well. Timeframe: Annually Responsible Parties: CIRE,	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes >90% of employers of 2018-2019 alumni (n = 11) reported BSN graduate demonstrated the outcome well (27.27%) or very well (63.64%). Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well. Survey of employers of 2016-2017 BSN graduates: 100% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN graduates: 100% of employers who responded to the survey (n = 9) reported the 2016-2017 BSN program graduate performs this outcome well (44.44%) or very well (55.56%). Previous action plan to survey employers of 2018-2019graduates during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents: Report Employers of 2018-2019 BSN Alumni.pdf	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 6.0 Patient-Centered Care

Measures	Results	Actions
Evaluation & Study Committee		

Admin - Administration

AU Outcome: Admin 2.0

Environment encourages Allen College employees to maximize their performance **Outcome Status:** Active

Measures	Results	Actions
AD: Report - External - Salary comparison tools (e.g., IAICU, etc.) Target: Faculty salaries will be at the average comparable salary for rank at peer institutions. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesAllen College compared all data as indicated in our action plan for comparison data which resulted in no market adjustments being needed. Most recent data available was 2018-19.Allen College is at or above 2018-19 average salaries for all ranks when compared to Iowa colleges with nursing pre-licensure programs. Iowa private colleges (IAICU) was used and for the pre-licensure colleges that reported, Allen salaries met or exceeded the average in all ranks. These results are comparable to those of the previous reporting year, during which the target was also met. Staff salary comparisons were completed in 2020 for all positions using CUPA-HR reports. The 2019-2020 results were influenced by the 2018-2019 action plan by conducting the annual salary audit using all available sources of information and presenting the findings to the Allen College President who made the final determinations of appropriate adjustments.UPH Allen College 20-21 Faculty Salary Range Review BOT.pdf	Action: Continue to compare annually faculty and staff salaries with state, regional and national data if available. Make salary market adjustments as necessary based on data and trends. (09/09/2020)
AD: Report - Internal - Annual report of Faculty Goal Achievement-short term teaching goals Target: 85% of faculty completely meet short-term teaching goals Timeframe: Annually Responsible Parties: Provost	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 87.8% (43/49) met the short-term teaching goals. Six faculty members partially met their teaching goals. There were no faculty members who did not achieve some their short-term teaching goals. These results compare less favorably than 2018-2019 where 97.3% (36/37) faculty met the short-term teaching goals (no information was provided related to any faculty partially meeting their goals in 2018-2019). As described in the 2018-2019 action plan, the academic leadership, including both academic Deans, communicated the information to faculty during the fall semester; however, the results in 2019-2020 were not as high in 2018- 2019, even though the target was still exceeded. (10/07/2020)	Action: Continue to use of conversations during evaluations and emphasize the importance of achieving the entirety of their goals. (10/07/2020)
AD: Report - Internal - Annual report of Faculty Goal Achievement- progress on scholarly enrichment Target: 85% of faculty demonstrate progress on scholarly enrichment	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 85.7% (42/49) of faculty demonstrated progress on scholarly enrichment plans. Seven faculty did not demonstrate progress. These results compare favorably to 2018-2019 where 78.4%	Action: Evaluate if there are unmet needs to pursue scholarly work. (10/07/2020)

Admin - Administration

AU Outcome: Admin 2.0

Measures	Results	Actions
plans. Timeframe: Annually Responsible Parties: Provost	(29/37) faculty made progress on plans. The increased percentage of progress made on faculty scholarly enrichment plans was aided by the academic Deans coaching faculty to take advantage of workload release and coaching on developing achievable goals. (10/07/2020)	
AD: Report - Internal - Summary of Expenditures for Faculty and Staff Professional Development [e.g., total dollars spent for meetings, travel, and educational expenses]. Target: College provided financial support to college faculty and staff to attend educational and/or professional development activities Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In 2019 we budgeted for our education and travel expenses and were successful as \$47,261 was spent on tuition assistance for faculty and staff and \$65,314 was spent on conference and meeting travel totaling \$112,575 for faculty and staff. For 2020 there is \$274,711 budgeted for education and travel. These results met target but have decreased when compared with prior year due to less educational assistance requested and mitigation efforts reduced travel compared to prior year. As mentioned in the 2018 action plan, the College appropriately budgets for professional development opportunities. In the event of revenue shortfalls, the executive leaders determine if and how much savings can be mitigated from the professional development/travel budgets. (09/09/2020)	Action: Continue to budget education and travel expenses annually for faculty and staff professional development. (09/09/2020)
AD: Report - Internal - Professional Development and Welfare (PDW) committee annual scholarly recognition report. Target: 55% of faculty and staff are recognized for their service and scholarly accomplishments Timeframe: Annually Responsible Parties: PDW Committee Chair	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 33.3% (down 14% from the previous year) of faculty and staff were recognized for a scholarly achievement and 22.8% were recognized for a service award. For the 2018-2019 academic year, 47% of faculty and staff were recognized for a scholarly award. The action plan for last year included extending the deadline for scholarly achievement submission into January to promote submissions; monthly reminders continued to be sent to all eligible faculty and staff. This did not improve the results as there were 14% fewer faculty and staff recognized for the 2019-2020 academic year. (05/11/2020) Related Documents: Criteria for Scholarly Accomplishments 1.16.20.doc Program - 2019 Faculty and Staff Service and Scholarly Recognition Program.pdf	Action: Faculty and staff will be asked to submit scholarly achievements on a monthly basis (a google doc will be sent every month from the PDW chair), instead of at the end of the calendar year, to encourage faculty and staff to submit scholarly achievements. The PDW chair will continue to encourage faculty and staff to submit scholarly accomplishments at CFO meetings. (05/11/2020)

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 1.1

Allen College culture supports and sustains community service and service-learning

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 1.1

Measures	Results	Actions
AD: Report - Internal - Service- Learning Faculty Scholars Assessment Target: 100% of Allen College programs incorporate service and/or learning activities into their curricula. Timeframe: Years 2 and 4 Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Programs that have formalized the use of service-learning teaching strategies through the completion of the Faculty Scholars Program are: BSN (Upper Division and Accelerated) MSN (NP tracks) MLS EdD The Faculty Scholars program was available for 2019-2020 which was included in the action plan for 2018-2019. Additionally, according to the action plan, Faculty Scholars was re-introduced to all faculty in May of 2019 through an in-service on how to incorporate service-learning into courses. Subsequent to that In-Service, one faculty member applied for and received the Faculty Scholars award. She then incorporated service-learning into her course. This addition of this course in the BSN program does not increase the number of programs that incorporate service learning activities into their curricula so the target is not met. This result indicates that the action plan needs to be revisited. (06/26/2020)	Action: The CELL committee needs to discuss how to encourage more faculty to utilize the Faculty Scholars program and subsequently increase the number of courses and hopefully the number of programs who offer service learning. (06/26/2020)
AD: Survey - Exit survey question "Do you intend to volunteer in your community in the future?" (yes, no) Target: 90% of exiting students report that they intend to volunteer in their communities in the future. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: No For programs that reported, 84.6% indicated that they intend to volunteer in their community in the future. This is less than the 90% target by 5.4% and 12.4% less than the previous reporting year. The action plan from 2018-2019 indicated that the CELL committee would offer a variety of opportunities for volunteering. These opportunities would allow students a better insight into options within communities where they can volunteer. Additionally, the CELL would promote and support volunteer opportunities of all programs at the college. These percentages indicate that a change and/or revision of the action plan is needed to affect a higher result for the next year. See attached report. (07/09/2020) Related Documents: Exit Survey Service Items Report for 2019-2020 CAP Reportx.docx	Action: In order to meet the goal of 90% of students intending to volunteer in the future, the CELL committee will offer a variety of opportunities for volunteering and promote service and volunteer activities of all programs at the college. The CELL committee will seek to co-sponsor activities initiated by programs which highlights the mission of the CELL and the college. These opportunities allow students a better insight into options within

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 1.1

Measures	Results	Actions
		communities where they can volunteer. The CELL will promote and support volunteer opportunities of all programs at the college. (07/09/2020)

AU Outcome: CELL 2.1

Alumni will demonstrate community service **Outcome Status:** Active

Measures	Results	Actions
AD: Survey - Alumni survey item: To what extent did your educational experience influence your desire to provide service to your community? Target: 50% of alumni reported that their educational experience influenced their desire to provide service to their communities at least "some" (i.e., 0= not at all, 1 = very little, 2 = some, 3 = quite a bit, 4 = very much). Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The target (50% of alumni will report that their education at Allen College influenced their desire to provide service to their communities at least some) was met. Alumni survey data indicate that 73.4% of alumni reported their education at Allen College influenced their desire to provide service to their community at least "some" (some = 41%, quite a bit = 22%, very much = 11%). (No data provided for DMS, EdD, or PH.) Overall, 71% pf 2017-2018 alumni responding to alumni surveys for their respective programs have reported that their desire to serve their communities was influenced at least "some" by their education at Allen College. This data indicates that there was a small increase from 2017-18 to 2018-19. According to the last CAP report, the action plan was to increase the number of alumni who meet this target. This plan indicated that the CELL would implement several strategies during the 2019- 2020 academic year to improve the transparency of service at Allen College. This will include service testimonials using social media, keeping the CELL bulletin board up to date, and attempting to be more transparent in all academic programs about how service is part of the mission at Allen College. (09/22/2020) Related Documents: 2018-2019 Grads Service Desire Report.docx	Action: Continue to promote service learning opportunities for students, pandemic safety measures permitting. Continue to publish service testimonials on social media. (09/22/2020)
AD: Survey - Alumni survey item:	Reporting Year: 2019 - 2020 (Year 2)	Action: The CELL may want to

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 2.1

Measures	Results	Actions
How many hours of community service have you been involved in during the past 12 months? (0, 1-4, 5-9, 10-14, 15-19, 20-24, 25 or more) Target: 60% of alumni responding to the survey report performing at least 5-9 hours of service during the past 12 months. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Target Met: No Overall, 29.7% (n = 19) of alumni (2018-2019 graduates) reported they have been involved in at least "5-9" hours of community service during the past 12 months (5-9 = 10.9%, 10-14 = 9.4%, 15-19 = 1.6%, 20-24 = 1.6%, 25 or more = 6.3%) . (No data provided for DMS, EdD, PH) . The results of the survey of 2018-2019 graduates indicate a decrease in alumni survey involvement compared to the previous reporting year (2018-2019), when the survey of 2017- 2018 alumni indicated 34.9% of graduates (n = 22/63 survey respondents) reported at least 5- 9 hours of service in the previous 12 months (5-9 = 16%, 10-14 = 5%, 15-19 = 2%, 20-24 = 3%, 25 or more = 10%).The 2018-2019 action plan proposed to achieve the target during the 2019-2020 academic year was for the CELL to post service and volunteer stories of students and alumni on social media to let the community know how Allen College continues to support the mission of service. Also, the CELL planned to continue to discuss how it can reach out to alumni to encourage service within their community. (09/22/2020) Related Documents: 2018-2019 Grads Service Hours Report.docx	consider whether the target of 60% is appropriate. The previous actions are probably still appropriate until the committee discusses any changes that may be indicated. (09/22/2020)

AU Outcome: CELL 2.2

Promote leadership development through community service **Outcome Status:** Active

Measures	Results	Actions
SL: Survey - Exit Survey: Participation in on- and off-campus committees, organizations, or projects. Target: 60% of the respondents report participation in either on- or off-campus committees, organizations, or projects. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL	Reporting Year: 2019 - 2020 (Year 2) Target Met: No For the programs reporting, 57.54% indicated that they participated in either on -or off- campus committees, organizations, or projects. This is 2.46% below the target of 60% but .54% higher than the previous reporting year. This indicates that the action plan is probably appropriate. The action plan for 2018-2019 indicated that activities would continue to be offered with new sites added as available. Service opportunities would be offered on a variety of days and times to attempt to accommodate the various schedules of the programs. These actions were implemented. Additionally, the action plan indicated that the CELL coordinator would meet with the Deans to seek a better understanding of why the numbers	Action: Activities will continue to be offered with new sites added as available. Service opportunities will be offered on a variety of days and times to attempt to accommodate the various schedules of the programs. (07/09/2020)

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 2.2

Measures	Results	Actions
coordinator	are increasing and decreasing for the accelerated and upper division cohorts and would also consult with the Deans to discuss the differences between the nursing and health sciences program exit survey items used to collect data needed to complete this measure. There was discussion with only the Dean of Nursing. Since there was a very slight increase from the 2018-2019 results and was just below the target, the action plan is appropriate. See attached report for program-specific participation rates as reported by students completing exit surveys. (07/09/2020) Related Documents: Exit Survey Service Items Report for 2019-2020 CAP <u>Reportx.docx</u>	
AD: Survey - Honors Program and Service Learning course rosters Target: 35% of each cohort in the upper division prelicensure BSN program enrolls in the service honors program or a service-learning elective. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 1219T cohort had 12/24 (50%) participate in either service honors or a service-learning elective (Denver, CO-Spring '18, Dominican Republic-Spring '18 or New Orleans-Spring '19) The 0520 cohort had 14/47 (29.8%) participate in either service honors or a service-learning elective, traveling to New Orleans in Spring '19. Other cohorts have yet to all enroll in their nursing elective. The percent participating 2019-2020 is a decrease of 8.5% from 2018-2019. No travel courses were completed in this academic year which likely affected the overall participation percentage. The action plan for 2018-2019 indicated that a variety of service-learning options for electives would be offered for the upper division nursing students. Different travel destinations such as Europe and different U.S. locations would be considered as options for an elective. Some travel options were offered, but the student response was not sufficient to support any trips. The action plan was not successful in minimally maintaining the participation percentage. (07/07/2020)	Action: Continue to offer a variety of service-learning options for electives for the upper division nursing students. Different travel destinations may be considered within the guidelines for travel related to the pandemic. (07/07/2020)
SL: Survey - Exit Survey: Managing or leading an organization. Target: 15% of respondents report managing or leading an organization. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes For reporting programs, 40.9% of students reporting having participated in an on or off- campus activities indicated managing or leading an organization. The 40.9% result is well above the 15% target and a decrease of 4.1% from the previous year. The 2018-2019 action plan indicated that Allen College would continue to provide leadership opportunities throughout the curriculum, especially in the leadership courses. AC 316 Service Honors would continue to challenge students through course service projects to take leadership roles in the	Action: The results from 2019-2020 are higher than the 15% which was the new target set after the 2016- 2017 report. This new target of 15% remains reasonable and will be used another year to see if the reporting remains at this level. Allen College will continue to

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 2.2

Measures	Results	Actions
coordinator	community and on-campus. These two actions were implemented. AC 316 students developed their own service learning project to assist deploying troops. The next part of that plan indicated that the CELL would consider gathering information from student groups on campus to compile leadership opportunities offered through their membership. This was not a committee discussion. This result indicates that part of the action plan was implemented and proved to support the target. The last part of the action plan where leadership opportunities are available is still a viable part and should be revisited for 2019-2020. See the attached report for specific program reporting. (07/09/2020) Related Documents: Exit Survey Service Items Report for 2019-2020 CAP Reportx.docx	provide leadership opportunities throughout the curriculum, especially in the leadership course. AC 316 Service Honors will continue to challenge students through course service projects to take leadership roles in the community and on-campus. The CELL will consider gathering information from student groups on campus to compile leadership opportunities offered through their membership. This may be used to provide important information so all students can see where they can gain leadership experience while in their particular program at the college. (07/09/2020)

AU Outcome: CELL 3.1

Collaborate with partners in the community **Outcome Status:** Active

Measures	Results	Actions
 AD: Report - Internal - Sign up sheets from service days Target: 15% of students attend college-wide community service events yearly. Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Not met. 40/624 (6.5%) students participated in college-wide community service events during the 2019-2020 academic year. This result is 0.5% lower than the previous year and 11.7% lower than the 2017-2018 year which was 18.2%. This is the third year in a row that the percentage of students attending college-wide service days has decreased. The action plan for 2018-2019 indicated that the CELL committee would continue discussion on options for campus-wide service and volunteering opportunities and consideration would be given to fewer high count days and look towards more single event opportunities that	Action: Since the trend has continued downward for the number of students participating in college-wide service days, the CELL committee needs to re-structure how it presents and promotes service opportunities at the college. Before a change in the target, the CELL will determine how they want

Admin - Center for Engagement, Learning, and Leadership

AU Outcome: CELL 3.1

Measures	Results	Actions
coordinator	might have greater appeal and make even more times available than in previous years. These actions were completed. However, the number of participants continues to decline indicating the action plan needs to be re-visited for the next year. (06/26/2020)	to report service. (06/26/2020)
SL: Service - Services stories posted on social media Target: Featured service stories on social media will reach 1,500 people and have 15 "likes". Timeframe: Annually Responsible Parties: Center for Engagement, Learning, and Leadership Committee/CELL coordinator	Reporting Year: 2019 - 2020 (Year 2) Target Met: No Not met. Fifteen service stories were posted on social media during this reporting year. 5/15 (33%) reached at least 1500 people. 13/15 (87%) had at least 15 "likes". There was no data from the previous year for comparison. The action plan for 2018-2019 indicated that the CELL would continue to publicize service events and activities that were happening on the campus. The goal was to increase the number of events that are publicized. CELL members were to follow-up with organizations and courses that offer service so that a post can be made to social media. The CELL did publicize events but the number did not support the target. A small number of CELL members actively did follow-up with campus groups to encourage posting of events. The action plan should be revisited based on current reporting. (06/26/2020)	Action: The CELL committee will work with college groups to increase awareness of posting service stories and seeking "likes" on social media. These postings will help to get the Allen College name into the committee and state of Iowa. (06/26/2020)

Admin - Enrollment Management

AU Outcome: EM 9.0

Students are represented on college committees

Outcome Status: Active

Measures	Results	Actions
 AD: Report - Internal - Allen College Student Opinion Survey Opportunity for student involvement in college committees Target: 80% of students report satisfied or very satisfied 	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 65% of students reported satisfaction with the opportunity to be involved in campus committees. 9% were dissatisfied, and 27% were unaware of the opportunity. Last year, 54% of students reported satisfaction with the opportunity to be involved in campus committees, but only 2% were dissatisfied. This leaves 44% of students unaware of this opportunity.	Action: During the 2020-21 academic year, communication with students will focus on how committee work is a way to make students' voices heard. (07/20/2020)

Admin - Enrollment Management

AU Outcome: EM 9.0

Measures	Results	Actions
Timeframe: Year 4 Responsible Parties: Dean of Enrollment Management	The increase in satisfaction likely came from education to the Student Ambassador Program. Several Ambassadors were involved in committees this year. The increase of students who were unaware of this opportunity was significantly lower. Again, the education to the ambassador population was likely the cause of awareness. (07/20/2020) Related Documents: <u>Report Allen College Student Opinion Survey 05-04-20.pdf</u>	

AU Outcome: EM10.0

Recognize Student Scholarship

Outcome Status: Active

Measures	Results	Actions
 AD: Report - Internal - GPA criteria recorded in CAMS Target: All students who meet honor criteria are recognized Timeframe: Each semester Responsible Parties: Registrar 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Students meeting honors criteria are now recognized on Facebook and on the college's website. Last year's action plan included finding new ways to measure recognizing students for scholarly achievements. The new measurement will include tracking engagements on Facebook. (05/29/2020)	Action: The new way to measure the recognition of students is to review "people reached" and "engagements" on the posts regarding student scholarly achievements. Beginning in the 2020-21 academic year following will be measured on Facebook: - Graduation Posts honoring any type of graduates by semester - Graduation honors - Dean's List (05/29/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.1

Students will integrate leadership skills and construct professional practices

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.1

Outcome Status: Active

Measures	Results	Actions
SL: Service - RA:135 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level I-Fall Semester Responsible Parties: RA: 135 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 87.71% (n=19) 2018: 83.69% (n=13) 2017: 94.78 (n=14) 2016: 72% (n=13) 2015: 92.56% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors made a few editorial changes to the assignment instructions for emphasis and clarification based on last year's recommendations. The overall average score increased slightly when compared to last year. Again, the majority of point deductions occurred in the overall writing and the research categories of the assessment rubric. Some students did not research the organization as directed. All students performed service learning through a variety of organizations. Students demonstrated leadership skills and professionalism through their involvement in service learning activities. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, ASR faculty will assess their rubric that are contributing to exceed the target on service-learning and make modifications accordingly. Will continue to assess this measure. (07/27/2020)
SL: Service - RA: 265 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level II-Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 85.6% (n = 10) 2018: 76.75% (n=12) 2017: 93.33% (n=12) 2016: 93.4% (n=15) 2015: 82.47% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructors made a few editorial changes to the assignment instructions to better emphasize and clarify the expectations for the assignment. Improved average scores this year may be the result of implementing the 2018 recommended changes. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, the course instructors will continue to assess the assignment instructions and make modifications accordingly. Continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.2

Students will practice professionalism **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.2

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I- Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.51 (n=19) 2018 3.68 (n=13) 2017 3.68 (n=14) 2016 3.6 (n=13) 2015 3.83 (n=16) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to the completed evaluations. Clinical instructors continued to provide effective and timely feedback to students. The students' average scores decreased in all areas of the performance criteria, organization of assignments, initiative, appearance, policies and procedures, ethical and professional behaviors. Some of the comments on the evaluations were; student lacks initiative to be involved in the exams, there were a lot of exams that the student was not involved in-this student has no initiative, needs to work on professionalism with patients and technologists. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to deliver prompt feedback to students when issues arise concerning initiative and professionalism. Faculty continue to discuss the importance of initiative and professionalism in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.88 n=10) 2018-2019 3.83 (n=12) 2017-2018 3.76 (n=12) 2016-2017 3.96 (n=15) 2015-2016 3.98 (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their professionalism. This result is an increase compared to the previous year. The student scores were higher in areas of organization of assignments, initiative, appearance, and ethical and professional behaviors. The scores were lower in only one area which was policies and procedures. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to be positive role models for students by practicing professionalism in the clinical setting. (07/27/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 2.2

Students will successfully obtain patient history **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Clinical Instructor/Preceptor Evaluations Number 1 Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Fall Semester	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 avg rating of 4.72 on a scale of 1-5. All students were rated 4 (n=6), which is consistent with previous years. Fall 2018 avg rating 4.62 Fall 2017 avg rating 4.94 Fall 2016 avg rating 4.71 Fall 2015 avg rating 4.47	Action: This outcome or measure will be deactivated and replaced with a new measure for the 2020- 2021 academic year. (09/23/2020)
Responsible Parties: DMS:408 Course Instructor/Program Faculty/HS Curriculum Committee	Scale 0-4 Fall 2014 avg rating 3.40 Fall 2013 avg rating 3.45 Fall 2012 avg. rating 3.6 Per the 2018-2019 action plan, faculty obtained and assessed feedback from clinical instructors. Faculty reviewed evaluations with clinical instructors and student at each site visit and identified /made recommendations for student improvement. This action plan appears to have been effective in helping students be successful in the clinical setting and in achieving the target for this measure. The action plan proposed that a new outcome or	

AU Outcome: DMS 4.2

Students will practice professionalism in the clinical lab setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool -	Reporting Year: 2019 - 2020 (Year 2)	Action: This measure will be
DMS:408 Clinical Instructor/	Target Met: Yes	changed due to a change in
Preceptor Evaluations Numbers	Spring 2020: Average rating = 4.92 (n=7). Ratings remain high and consistent with previous	evaluation forms (discontinuation
1,2,10-13,15-19	years.	of rating scale). (09/24/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 4.2

Measures	Results	Actions
Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4	Sp 2019: avg rating = 4.92 (n=9). Sp 2018: avg rating = 4.94 (n=7). Sp 2017: avg rating = 4.78 (n=4).	
Timeframe: Didactic Level - Fall Semester	Sp 2016: avg rating = 4.96 (n=5).	
Responsible Parties: DMS 408 Instructor/ Program Faculty/HS Curriculum Committee	Per the 2018-2019 action plan, faculty continued to review evaluations from the clinical instructors to identity areas of concern and made recommendations/plan for student improvement. The action plan appears to have been effective in helping students be successful in the clinical setting. (09/24/2020)	
SL: Clinical evaluation tool - DMS:409 Clinical Instructor/ Preceptor Evaluations Numbers 1,2,10-13,15-19	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 students average score 4.95(n=6) Scores remain high with slight increase over last year.	Action: This measure will be changed due to a change in rating scale on the evaluation form. (09/24/2020)
Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Spring	Spring 2019 Avg. 4.93 (n=9) Spring 2018 avg score is 4 (n=7) Spring 2017 avg 4.83 (n=4)	
Semester	Likert scale:0-4 Results:	
Responsible Parties: DMS 408 Instructor/ Program Faculty/HS	Spring 2015 (N=5) avg is 3.72	
Curriculum Committee	Per the 2018-2019 action plan, faculty evaluated feedback from clinical instructors. At each site visit, faculty reviewed evaluations with clinical instructors and the student. Areas of concern were identified and recommendations for student improvement were developed. This action plan appears to have been effective in helping students be successful in the clinical setting. (09/24/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 3.1

Students will demonstrate organizational and systems leadership to advance quality improvement and systems change.

Outcome Status: Active

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 3.1

Measures	Results	Actions
SL: Didactic - EdD 700: Organizational Development and Change in Education – Discussions Target: Students will receive an average score of >90% for all discussions within the course Timeframe: When course is taught Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesFall 2019 - 2 students100% of students received a score of >90%Overall average score = 98.3% (55.05/56)Fall 2014 - 100% (average)Fall 2017 - 100% (average)Within each module, students discussed a variety of organization development and changetopics as they related to educational environments. Discussion board posts are graded usinga rubric. Some discussion board assignments were awarded points for completing posts asdirected. Many of the discussions were designed to help students process and think on largerwritten paper assignments. Students were engaged and active in these discussions.The action plan for 2017-2018 CAP indicated discussions will continue to be incorporatedinto this course. A verbal discussion activity will be added to maintain engagement andcontinue to help students meet the target. This helped students be successful in meeting thetarget for this item. (07/31/2020)	Action: Students will complete discussion board assignments on topics that relate to larger written paper assignments within the course. Faculty will use a rubric to grade the assignments and provide feedback to students. Subsequent sections will be assessed on this item to ensure the target continues to be met. (07/31/2020)
SL: Didactic - EdD 710: Leading a Health Sciences Learning Organization – Strategic Planning Project Target: 100% of students will receive a score of >=85% Timeframe: When course is taught (e.g., 2015, 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Spring 2020 1 student earned 68 out of 70 points = 97.1% 2018 = 90.8% (average – 6 students) 2015 = 92.8% (average – 7 students) The 2017-2018 CAP action plan indicated this measure would be kept unchanged for the next course offering to allow more time to evaluate the assignment with a new group of students. The student in the Spring 2020 section successfully met the target. (07/31/2020)	Action: In this case study, students were provided with a detailed rubric which allowed them to create realistic and detailed plans for addressing the assignment. Because it is difficult to make any kind of judgments with one student, this measure will be kept unchanged for the next course offering. (07/31/2020)

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 3.1		
Measures	Results	Actions

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 3.1 Required formats to document

Students will use required formats to accurately document intervention.

Measures	Results	Actions
SL: Clinical - OT 601 - Treatment Note Target: Minimum of 80% on documentation note Timeframe: When course taught (2nd Year, e.g., Fall 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No 16/24 students received a minimum of 80% or higher on this assignment with the average on the assignment being 8/10. This is significantly lower student performance than the previous years with 19/22, 19/19, and 14/14 the prior three reporting years. This may be due to the change in outcome measure design. Per the 2018-2019 action plan, faculty developed additional opportunities for students to practice writing treatment notes using required formats to ensure learning of this task. However, the action plan did not contribute to increased student performance during this reporting year. (09/25/2020)	Action: The assignment was revised for the 2020 reporting period to have students write a treatment note as a part of a midterm practical exam linked to their administration of a screening tool with a peer. The course faculty reviewed the instructions and made modifications to the wording for additional clarity and students will be provided with additional opportunities in class to practice treatment notes prior to testing. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period (09/25/2020)

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 3.1 Required formats to document

M	easu	ires
	CUSU	100

Results

Actions

AU Outcome: MS in OT 3.2 Ethical Principles

Students will demonstrate the ability to apply ethical principles in decision-making.

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - OT 509 – Ethics Quiz Target: When course taught (1st Year, e.g., Fall 2016) Timeframe: Minimum score of 80% on quiz Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The Ethics Quiz was completed during OT 613 instead of OT509. All students received a score of > 80% with an average score of 54/55 points. The target has been met 3 of the 4 previous reporting years. Per the 2018-2019 action plan, the faculty discussed the best placement of this measure and decided to place it in OT613, but the request to change the measure was inadvertently not submitted to the CIRE. Regardless, the action plan did not include any strategies that would facilitate student success on the quiz; therefore, achievement of the target cannot be attributed to the 2018-2019 action plan, but apparently ethics content that students are receiving has been sufficient to ensure success on the quiz. (09/24/2020)	Action: Faculty will continue to teach ethics throughout the coursework in the program including in OT 613 using the American Occupational Therapy Association's Official Document titled 2020 Occupational Therapy Code of Ethics, through classroom/clinical learning activities including ethical case study analysis/discussion and ethical case simulation activities. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period. (09/24/2020)

Program (HS) - Medical Imaging (MI)

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 4.1

Students will integrate leadership skills and construct professional practices. **Outcome Status:** Active

Measures	Results	Actions
MI: 460 Service Learning Project (MRI) Target: Average score of >= 80% Timeframe: Spring Semester Responsible Parties: MI: 460 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. This measurement tool was altered for this cohort due to COVID- 19. The students were unable to provide service directly. The assessment of this item will resume for the next cohort of students. 2020 (n=3) 2019 = 94% (n=1) (09/11/2020)	Action: The instructor will continue to provide the students with information on service learning opportunities. A rubric will be given to each student at the beginning of the course to ensure they understand the assignment requirements before they decide what service they would like to provide in the community. (09/11/2020)
MI: 445 Service Learning Project (CT) Target: Average score of >= 80%. Timeframe: Spring Semester Responsible Parties: MI: 445 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA No current data available. The CT student that is currently in the program is following the part-time track. That student will complete the MI 445 course in the next academic year. 2020 (n=0) 2019 = 99% (n=1) (09/11/2020)	Action: The instructor will continue to provide the students with information on service learning opportunities. A rubric will be given to each student at the beginning of the course to ensure they understand the assignment requirements before they decide what service they would like to provide in the community. (09/11/2020)

AU Outcome: MI 4.2

Students will practice professionalism. **Outcome Status:** Active

Program (HS) - Medical Imaging (MI)

AU Outcome: MI 4.2

Measures	Results	Actions
MI: 480 Clinical Instructor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The MI 480 Clinical Instructor Evaluations, numbers 1, 5, 9, 12, 13 average score is 3.78. There is no previous data available for comparison. Prior to the beginning of their clinical rotation, the instructor meets with each student to discuss professionalism in the clinical environment. While in the clinical environment, the students showed professionalism in all five performance criteria areas: organization of assignments, initiative, appearance, policies and procedures, and ethical and professional behaviors. When the clinical instructor completes the student's evaluation during the last two weeks of the semester/program, the evaluation is then reviewed and discussed with each student. All three students received high praise from their clinical instructor in all five performance criteria areas. 2020 = 3.78 (n=3) 2019 (n=0) (09/11/2020)	Action: The instructor will continue to meet with each student before they begin their clinical rotations to discuss professionalism. The clinical instructors will continue to complete a non-graded evaluation at midterm so that the students have a chance to receive feedback that they can learn and grow from while still in the clinical environment. The instructor will continue to use this measurement tool as it demonstrated that it is beneficial in measuring student professionalism within the clinical environment. (09/11/2020)
SL: Clinical evaluation tool - MI: 465 Clinical Instructor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Summer Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: NANo current data available.The CT student that is currently in the program is following the part-time track. That studentwill complete the MI 465 course in the next academic year. As proposed in the 2018-2019action plan, this measure has been continued because it is considered beneficial in measuringstudent professionalism within the clinical environment.2020 (n=0)2019 = 4 (n=1) (09/11/2020)	Action: The instructor will continue to meet with each student before they begin their clinical rotations to discuss professionalism. The clinical instructors will continue to complete a non-graded evaluation at midterm so that the students have a chance to receive feedback that they can learn and grow from while still in the clinical environment. The instructor will continue to use this measurement tool as it demonstrated that it is beneficial in measuring student professionalism within the clinical environment. (09/11/2020)

Program (HS) - Medical Laboratory Science (MLS)

Program (HS) - Medical Laboratory Science (MLS)

AU Outcome: MLS 3.1

Students will maintain competency in the laboratory field of study **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - Annotated	Reporting Year: 2019 - 2020 (Year 2)	Action: This assignment will be
Bibliographies – MLS 426: Evidence-	Target Met: Yes	included the next time this course
Based Laboratory Medicine	Fall 2019 – 6 students	is taught. An additional resource
Target: 75% of students will receive an average score of >80%	100% (6/6) earned an average score of >85%.	will be provided to students to help support their preparation of the final project submission.
Timeframe: Annually	Overall average score = 91.7%	Subsequent sections will be
Responsible Parties: Program Chair/HS APG Committee	2018-2019 = 91.1% (overall average) – target not met 2017-2018 = 88.4% (overall average) 2016-2017 = 96.2% (overall average) 2015-2016 = 90.9% (overall average)	assessed on this measurement tool to ensure the target continues to be met. (07/31/2020)
	The action plan from last academic year stated additional explanation about the assignment requirements would be included for this cycle. Sections titled What I want to see were added to the outline for the final project to clarify what needed to be included in each section of the final project submission. The What I want to see sections complemented the expectations for each section and related back to material taught earlier in the course. (07/31/2020)	

Program (HS) - Public Health (PH)

AU Outcome: PH 3.1

Student will be able to recognizes the role of cultural factors in the delivery of public health services **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - PH: 420 Final report Target: Average score of >80%	Reporting Year: 2019 - 2020 (Year 2)	Action: There will be minor

Program (HS) - Public Health (PH)

AU Outcome: PH 3.1

Measures	Results	Actions
Timeframe: Fall semester Responsible Parties: Program faculty / HS Curriculum committee	Target Met: Yes In Summer 2019, seven students taking the course received average of 91.3% on their final report. In Summer 2018, three students took the course and received an average of 81.3%. The measure appears to be improving in part due to a more rigid rubric being used for this assignment along with more time dedicated to the final report as part of the changes planned in the 2018-2019 action plan. (09/03/2019)	changes to the final project due to a new edition of the book being used and a second textbook being removed due to aging out of relevance. This will result in minor changes to the assignment since they relied on the use of both books and web-based materials. (09/03/2019)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 7.0 Professional Role

Model the professional role. Outcome Status: Active Start Date: 08/01/2014

Measures	Results	Actions
SL: Clinical evaluation tool - NU 335 Clinical Evaluation Tool – Professional Behaviors Target: 100% of students will receive "S" rating for Professional Behavior clinical competencies on clinical evaluation tool. Timeframe: Annually Responsible Parties: Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is a new measure for 2019-2020. Summer 2019 - Accelerated - 100% (31/31); Summer 2019- Accelerated Hybrid-100% (9/9); Fall 2019 – Accelerated-100% (38/38); Fall 2019 - Traditional: 100% (33/33); Spring 2020: 100% (31/31). (11/23/2020) Related Documents: Outcome 7 NU335 Final Clinical Evaluation Tool.pdf	Action: In order for students to continue meet this outcomes, faculty will emphasize the importance of the FOCUS values during clinical orientation. Additionally, students will reminded to the emulate these qualities as well as a professional appearance during their clinical experiences. (11/23/2020)
SL: Didactic - RN NU 355 Personal Philosophy Paper Target: 100% of students will receive	Reporting Year: 2019 - 2020 (Year 2) Target Met: No This is a new measure for 2019-2020. In Fall 2019, 75% (4/5) of the students achieved at	Action: Will clarify the assignment criteria with the students in order to assist with students meeting this

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 7.0 Professional Role

Measures	Results	Actions
at least 75% on personal philosophy paper. Timeframe: Annually Responsible Parties: Responsible Parties: BSN Curriculum Committee	least 75% on the personal philosophy paper. (11/23/2020) Related Documents: Outcome 7 NU355 Philosophy Paper.docx	target. (11/23/2020)
SL: Clinical evaluation tool - NU 491C & NU 492 Clinical Evaluation Tool – Professional Behaviors Target: 100% of students will receive "S" rating for Professional Behavior clinical competencies on clinical evaluation tool. Timeframe: Annually Responsible Parties: Responsible Parties: BSN Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is a new measure for 2019-2020. Summer 2019: 100% (9/9) NU 491C students received an "S" rating on the clinical evaluation tool for professional behaviors; 100% (24/24) NU 492 students received an "S" rating on the clinical evaluation tool for professional behaviors. Fall 2019: 100% (26/26) NU 492 students received an "S" rating on the clinical evaluation tool for professional behaviors; 100% (15/15) NU 491C students received an "S" rating on the clinical evaluation tool for professional behaviors. Spring 2020: 100% (47/47) NU 491C students received an "S" rating on the clinical evaluation tool for professional behaviors. (11/23/2020) Related Documents: Outcome 7 NU491C & NU492 Final Clinical Evaluation Tool.docx	Action: To successfully meet the clinical requirements for NU491C and NU 492, students are required to obtain satisfactory ratings on all competencies/behaviors on the clinical evaluation tool. If a student does not receive a satisfactory rating, they will not successfully pass the course, so all students must meet this requirement to satisfy course requirements. Students are instructed each semester about the importance of professional behaviors. (11/23/2020)
AD: Survey - Alumni Survey Item: How well BSN education prepared you to model the professional role (1= very poorly, 2 = poorly, 3 = well, 4 = very well). Target: 75% of respondents will report that their BSN education prepared them well or very well to model the professional role. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% of 2018-2019 alumni survey respondents (n = 24) reported their BSN education prepared them well (29.17%) or very well (71.83%) to perform this outcome. Results are consistent with previous alumni surveys. The target of 75% favorable responses (well or very well) has been consistently met or exceeded. 100% of 2017-2018 alumni survey respondents (n = 38) reported their BSN education prepared them well (34.20%) or very well (65.79%) to perform this outcome. 100% of 2016-2017 alumni survey respondents (n = 56) reported their BSN education prepared them well (35.71%) or very well (64.29%) to perform this outcome. Previous action plan to survey 2018-2019 alumni during 2020, compare responses, and monitor for favorable and unfavorable trends was appropriate. (11/16/2020) Related Documents:	Action: Survey 2019-2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Bachelor of Science in Nursing (BSN)

AU Outcome: BSN 7.0 Professional Role

Measures	Results	Actions
	Report 2018-2019 BSN Alumni Survey.pdf	
AD: Survey - Employer Survey Item: How well BSN graduate models the professional role (1= very poorly, 2 = poorly, 3 = well, 4 = very well, NA = not applicable (e.g., does not perform outcome, or outcome not applicable to current role). Target: 75% of respondents will report that BSN graduate models the professional role well or very well. Timeframe: Annually Responsible Parties: CIRE, Evaluation & Study Committee	outcome well (18.18%) or very well (81.82%). Results are consistent with previousemployer surveys. The target of 75% favorable responses some or most of the timel) has been consistently met or exceeded. Survey of employers of 2017-2018 BSN graduates: 100% of employers who responded to the survey (n = 6) reported the BSN program graduate performs this outcome very well.	Action: Survey employers of 2019- 2020 graduates during 2021 and evaluate results for continuation of positive trend in alumni responses. (11/16/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 6.0

Assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations **Outcome Status:** Active

Measures	Results	Actions
 SL: Summative Evaluation - Assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations Target: 100% of students achieve an 	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Students did not graduate during this reporting year. (09/24/2020)	Action: Evaluate results as students complete program. (09/25/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 6.0

Measures	Results	Actions
acceptable level (1) on a scale of 0-2 Timeframe: Annually upon program completion Responsible Parties: Assistant Dean, Graduate Nursing /Graduate Curriculum Committee		
SL: Didactic - NU750 Leadership and Collaboration Service-Learning Project assignment Target: 100% of students will achieve 80% or higher on the Service-Learning Project assignment Timeframe: Each time course is offered Responsible Parties: Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 100% (4/4) students achieved 80% or higher on the Service Learning project assignment. Results are consistent with 2018-2019 academic year when 3 of 3 students (100%) achieved 80% or higher on the Service-Learning project assignment. Faculty included announcements detailing Service Learning project based as a result of the recommendation from the previous academic year (2018-2019) to offer 1-2 synchronous class offerings to discuss course content or course assignments. (09/25/2020)	Action: In order to continue to meet the target, course faculty will add Panopto and lectures to meet students' needs. Group assignments will be added to facilitate collaboration and learning for the next academic year (2020- 2021). (09/25/2020)
AD: Survey - DNP Alumni Survey: Graduate perceptions of how well their DNP education prepared them to assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that their DNP education prepared them to assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni: 100% (2/2) respondents reported performing outcome very well (100%). Results are consistent with previous DNP alumni surveys: Survey of 2017-2018 DNP Alumni: One of two respondents reported performing outcome very well. Survey of 2015-2016 and 2016-2017 DNP Alumni: Three of three respondents reported performing outcome very well (100%). 2018-2019 action plan to survey 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report 2018-2019 DNP Alumni Survey.pdf	Action: Survey 2019-2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Doctor of Nursing Practice (DNP)

AU Outcome: DNP 6.0

Measures	Results	Actions
AD: Survey - DNP Alumni Employer Survey: Employer perceptions of how well DNP graduates assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that DNP graduates assume leadership roles in interprofessional collaboration to improve the health outcomes of individuals, families, and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee/CIRE	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of 2018-2019 DNP Alumni Employers: 100% (2/2) employers reported DNP graduates performedoutcome very well (100%). Results are consistent with previous DNP alumni surveys: No responses to the survey of employers of 2017-2018 DNP graduates. Survey of employers of August 2016, May 2017, and August 2017 graduates: 9/9 employers reported DNP graduate performed program outcome well (11.11%) or very well (88.89%). 2018-2019 action plan to survey employers of 2018-2019 DNP graduates during 2020 and monitor for continuation of positive response trends was appropriate. (09/24/2020) Related Documents: Report Employers of 2018-2019 DNP Alumni.pdf	Action: Survey employers of 2019- 2020 DNP graduates during 2021 and monitor for continuation of positive response trends. (11/12/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 3.0

Apply quality principles to promote patient safety and positive individual and systems outcomes. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-"Safety/Outcomes" criterion Target: 95% of students achieve an acceptable level (1) on "Safety/Outcomes" criterion on Faculty Clinical Evaluation Tool Timeframe: Annually	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report - 2019-2020 CAP Summary MSN Outcomes 1,3,7,8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.	Action: Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 3.0

Measures	Results	Actions
Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	(09/14/2020) Related Documents: 2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	students will be maintained throughout the course to evaluate progress toward outcomes. (09/14/2020)
AD: Report - Internal - Graduate Project Evaluation Form - Item #3 Apply quality principles to promote patient safety and positive outcomes Target: 100% of students achieve an acceptable level (1) on both paper and presentation Timeframe: Annually Responsible Parties: Assistant Dean, Graduate Nursing / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 49 of 49 (100%) of students achieved an acceptable level (1) on both paper and presentation. This is consistent with outcomes from all previous academic years and as expected for an end-of-program project that is guided by a faculty mentor and approved prior to the final presentation. (12/08/2020)	Action: In order to continue to meet this target for all students, graduate project faculty advisers will maintain close working relationships with students as they plan their evidence-based practice/quality improvement project proposals. This should ensure a high-quality presentation and summary paper at the end of the process. This is still perceived to be a valuable measure of student attainment of this outcome; maintain measure and target. (12/08/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to apply quality principles to promote patient safety and positive individual and systems outcomes.	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2029 alumni survey respondents (n =16): >90% reported their MSN education prepared them well (5; 31.5%) or very well (11; 68.75%) to apply quality principles to promote patient safety and positive individual and systems outcomes. These results are consistent with previous reporting years. 2017-2018 alumni survey respondents (n = 14): > 90% reported their MSN education prepared them well (50.00%) or very well (42.86%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2016-2017 alumni survey respondents (n = 23): 100% reported their MSN education prepared them well (65.22%) or very well (34.78%) to apply quality principles to promote patient safety and positive individual and systems outcomes. 2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, and	Action: Survey 2019-2020 MSN graduates during 2021 and monito for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSN 3.0

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Evaluation & Study Committee	monitor for favorable and unfavorable trends was appropriate. (11/14/2020) Related Documents: Report 2018-2019 MSN Alumni Survey.pdf	
AD: Survey - MSN Alumni Employer SurveyHow well MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Employers of 2018-2019 graduates: 100% of employers (n = 10) reported MSN graduates performed this outcome well (10%) or very well (90%). This result is consistent with previous alumni surveys. 100% of employers of 2017-2018, 2016-2017, and 2015-2016 graduates reported the MSN program graduates perform this outcome well or very well. 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: Report Employers of 2018-2019 MSN Alumni.pdf	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

AU Outcome: MSNO 7.0

Collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations. **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical Evaluations-Collaboration Criterion Target: 95% of students achieve an acceptable level (1) on "Collaboration" criterion on Faculty Clinical Evaluation tool. Timeframe: Annually Responsible Parties: MSN Clinical Coordinator / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: YesTarget met with all but NU 605C Fall 2019 (12 of 13, 92%)See attached report - 2019-2020 CAP Summary MSN Outcomes 1,3,7,8Reflection on results and action plan from previous year:Results are consistent with previous reporting year (2018-2019).Measure reviewed with Graduate Curriculum committee and will continue to use.(09/14/2020)Related Documents:	Action: Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes.

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSNO 7.0

Measures	Results	Actions
	2019-2020 CAP Summary MSN Outcomes 1,3,7,8.pdf	(09/14/2020)
AD: Report - Internal - Graduate Project Evaluation Form - Item #7 Collaborate within interprofessional teams. Target: 100% of students achieve an acceptable level (1) on both paper and presentation Timeframe: Annually Responsible Parties: Assistant Dean, Graduate Nursing / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 49 of 49 (100%) of students achieved an acceptable level (1) on both paper and presentation. This is consistent with outcomes from all previous academic years and as expected for an end-of-program project that is guided by a faculty preceptor and approved prior to the final presentation. (12/08/2020)	Action: In order to continue to meet this target for all students, graduate project faculty advisers will maintain close working relationships with students as they plan and develop their evidence- based practice/quality improvement project proposals. This should ensure a high-quality presentation and summary paper at the end of the process. This is still perceived to be a valuable measure of student attainment of this outcome; maintain measure and target. (12/08/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations. Timeframe: Annually Responsible Parties: Evaluation &	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2017-2018 alumni survey respondents (n = 16): > 90% reported their MSN educationprepared them well (25%) or very well (28.57%) to collaborate within inter-professionalteams to manage and improve health care services for individuals, families and populations.1 reported "poorly." Results are consistent with previous reporting years.2017-2018 alumni survey respondents (n = 14): > 85% reported their MSN educationprepared them well (57.14%) or very well (68.75%) to collaborate within inter-professionalteams to manage and improve health care services for individuals, families and populations.2016-2017 alumni survey respondents (n = 23: >90% reported their MSN education preparedthem well (52.17%) or very well (39.13%) to apply quality principles to promote patient safetyand positive individual and systems outcomes.2018-2019 action plan to survey 2018-2019 alumni during 2020, compare responses, andmonitor for favorable and unfavorable trends was appropriate. (11/14/2020)Related Documents:Report 2018-2019 MSN Alumni Survey.pdf	Action: Survey 2019-2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Master of Science in Nursing (MSN)

AU Outcome: MSNO 7.0

Measures	Results	Actions
Study Committee		
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	These results and the results of previous employer surveys indicate employers' perceptions of the Allen College MSN graduate consistently meet or exceed the target. Employers of 2015-2016, 2016-2017, and 2017-2018 graduates: 100% of employers reported the MSN program graduate performs this outcome well or very well . 2018-2019 action plan to survey employers of 2018-2019 MSN graduates during 2020 and monitor for continuation of positive response trends was appropriate. (11/14/2020) Related Documents: <u>Report Employers of 2018-2019 MSN Alumni.pdf</u>	Action: Survey employers of 2019- 2020 MSN graduates during 2021 and monitor for continuation of positive response trends. (11/14/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 2.0

Apply quality principles to promote patient safety and positive individual and systems outcomes **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical	Reporting Year: 2019 - 2020 (Year 2)	Action: New measure - Will review
evaluation tool Clinical Evaluations-	Target Met: Yes	with Curriculum committee
"Safety Outcomes" criterion	This is the first academic year for the measure. No previous results to compare or action plan	October 2020.
Target: 95% of students achieve an	to evaluate.	Course faculty will review
acceptable level on	Target met - See attached report- 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4	preceptor evaluations and/or

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 2.0

Measures	Results	Actions
"Safety/Outcomes" criterion on Faculty Clinical Evaluation Tool. Timeframe: Annually Responsible Parties: Director MSN Program / Graduate Curriculum Committee	(09/21/2020) Related Documents: 2019-2020 CAP Summary PGC Outcomes 1,2 3, 4.pdf	assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/21/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report feeling well or very well prepared to apply quality principles to promote patient safety and positive individual and systems outcomes. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 graduates: 100% of graduates reported their MSN education prepared them very well to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report 2018-2019 PGC Alumni Survey.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)
AD: Survey - MSN Alumni Employer SurveyHow well MSN graduates apply quality principles to promote patient safety and positive individual and systems outcomes (very poorly, poorly, well, very well). Target: 75% of respondents will report MSN graduates apply quality	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGC graduate performs this outcome well. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report Employers of 2018-2019 PGC Alumni.pdf	Action: Survey employers of 2019-2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 2.0

Measures	Results	Actions
principles to promote patient safety and positive individual and systems outcomes well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee		

AU Outcome: PGC 3.0

Collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - Clinical evaluation tool Clinical Evaluations- "Collaboration" criterion Target: 95% of students achieve an acceptable level on "Collaboration" criterion on Faculty Clinical Evaluation Tool. Timeframe: Annually Responsible Parties: Director MSN Program / Graduate Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes This is the first academic year for the measure. No previous results to compare or action plan to evaluate. Target met - See 2019-2020 CAP Summary PGC Outcomes 1, 2, 3, 4 (09/21/2020) Related Documents: 2019-2020 CAP Summary PGC Outcomes 1,2 3, 4.pdf	Action: New measure - Will review with Curriculum committee October 2020. Course faculty will review preceptor evaluations and/or assess student performance with OSCE simulation experiences. Contact with preceptors and students will be maintained throughout the course to evaluate progress toward outcomes. (09/21/2020)
AD: Survey - MSN Alumni Survey How well MSN graduates perceive that their MSN education prepared them to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well).	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2018-2019 graduates. 100% of graduates reported their MSN education prepared them very well to demonstrate this outcome. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report 2018-2019 PGC Alumni Survey.pdf	Action: Survey employers of 2019-2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Program (Nursing) - Post-Graduate Certificate APRN

AU Outcome: PGC 3.0

Measures	Results	Actions
Target: 75% of respondents will report feeling well or very well prepared to collaborate within inter- professional teams to manage and improve health care services for individuals, families and populations. Timeframe: Annually Responsible Parties: Evaluation & Study Committee		
AD: Survey - MSN Alumni Employer SurveyHow well employers perceive that MSN graduates collaborate within interprofessional teams to manage and improve health care services for individuals, families and populations (very poorly, poorly, well, very well). Target: 75% of respondents will report that MSN graduates collaborate within inter-professional teams to manage and improve health care services for individuals, families and populations well or very well. Timeframe: Annually Responsible Parties: Evaluation & Study Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Survey of employers of 2018-2019 graduates: 100% of employers reported the MSN-PGC graduate performs this outcome very well. There are no previous results to compare. There is no previous action plan to evaluate. (11/15/2020) Related Documents: Report Employers of 2018-2019 PGC Alumni.pdf	Action: Survey employers of 2019- 2020 MSN-PGC graduates during 2021 and monitor for response trends. (11/15/2020)

Admin - Administration

AU Outcome: Admin 1.0		
Remain a fiscally sound institution		
Outcome Status: Active		

Measures	Results	Actions
AD: Report - Internal - Grant proposal writer's record of submissions Target: Maintain the minimum number of applications submitted at 20 while increasing the total dollar value of approved grants Timeframe: Annually Responsible Parties: President	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes For the reporting year 2019-2020, Allen College submitted a total of 20 grants that had a cumulative value of \$359,500. Twenty-two grant applications were prepared but two were retracted due to the cancellation of Summer Nurse and Health Careers camp by the SARS- CoV-2 pandemic. The grant activity in 2019-2020 compares favorably to 2018-2019 which saw a total of 17 grant submissions with a combined total of \$280,322. As mentioned in the 2018 action plan, the quality of grants is more appropriate to evaluate than the quantity. In 2019-2020, some grants were not available due to the pandemic, but other opportunities did present for pursuit. Overall, the 2019-2020 grant cycle was one of the most successful in the history of Allen College. (01/25/2021) Related Documents: 2019-2020 Grants Annual Report.pdf 2019-2020 Grant Annual Report.pdf	Action: The College President and The College's Grant Writer will continue to collaborate on grants to pursue in 2020-2021. It is critical to engage appropriate faculty and staff on grant opportunities to ensure the grant ask is appropriate for the College's needs. Additionally, the faculty/staff are important contributors of information to the Grant Writer in preparing the application. It is recommended not to pursue any grants for which a campus need is not being met nor available faculty/staff support is not available. (01/25/2021)
AD: Report - Internal - Allen foundation record of scholarships Target: Annual increase in number of endowed scholarships Timeframe: Annually Responsible Parties: Administrative Assistant to the President	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Four new endowed scholarships and one new grant scholarship that is not endowed was established in 2019-2020. The endowed scholarships will be awarded when they have had time to mature. Five endowed scholarships that were created during another academic year showed financial investment income and were awarded for the first time in 2019-2020. Five new endowed scholarships were established in 2018-2019. Even though 2019-2020 generated one less endowed scholarship compared to the previous year, the establishment of four new endowed scholarships is considered a successful measurement. As indicated in the 2018-2019 action plan, the College President and the Allen Foundation staff worked diligently on securing new donors for the 2019-2020 academic year. (08/31/2020)	Action: The College president and Foundation staff seek to increase scholarship support and establish new endowed scholarships to help assist students with the rising cost of education. Because of the ongoing SARS-CoV-2 pandemic, alternative measures to meet with donors will be explored to ensure continued success for this metric in 2020-2021. (08/31/2020)

Admin - Administration

AU Outcome: Admin 1.0

Measures	Results	Actions
AD: Report - External - Iowa Student Aid Commission data used to compare Allen college tuition and fees to tuition and fees of other comparable private institutions Target: Allen College is among the least expensive private colleges offering pre-licensure BSN programs. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Our action plan for 2018-19 was successful based on the information gathered for the 2020 budget process, Allen College remains among the least expenses private colleges in Iowa offering pre-licensure BSN programs. Please see attached chart which is for 2019-20, which shows us as third out of fourteen for all and second out of thirteen when excluding the state institution. There is no change in the results compared to 2018-2019 as Allen College was third out of fourteen for all and second out of thirteen when excluding the state institution last year as well. Allen College remains competitive with tuition and fees and the Board of Trustees approves any increases on an annual basis. In 2019-2020, the Board approved a 1% increase in tuition and fees, which is the lost increase over the last 5 academic years. The tuition increase is a data-driven decision each year and our action item from 2018-2019 on monitoring other institutions' tuition and fees to inform the decision. (09/09/2020) Related Documents: Tuition and fees 2019-20.pdf	Action: We continue to be a tuition driven institution, therefore we will continue to monitor tuition and fees to and reduce expenses when feasible to keep Allen College competitively affordable for current and prospective students. Significant changes to tuition and fee structures are occurring at other Iowa private colleges (e.g., Central College and Mercy College of Health Sciences both completely changed their structure during 2019-2020) so Allen College will need to remain diligent in monitoring price competitiveness. (09/09/2020)
AD: Report - Internal - Allen College balance sheet: Compare December 31 of current year to prior year. Target: Annual increase in College's endowment Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Upon review of the December 31, 2019 balance sheet, the permanently restricted assets represent non-spendable net asset balances, which is account 2540-10000-33000-0000, and primarily represents scholarship endowments. Our action to continue to increase fund was successful as this account increased from \$7,457,276 as 12/31/18 to \$7,880,114 of as of 12/31/19, which is an increase of 5.7%. The change in beneficial interest (2540-10000-33000- 1000) represents market fluctuation which decreased from the prior year by \$297,823 or 70.4%, however the total permanently restricted net assets (both accounts) still increased between 2018 and 2019 by \$125,015 or 1.6%. The percent increase does reflect the efforts of the College Leadership and the Foundation staff who work diligently to identify donors and funding sources (e.g., large grants and estate gifts) to increase the College's permanently restricted endowment. (09/09/2020) Related Documents: 12-31-19 AC Balance Sheet.pdf	Action: The college and foundation will continue to raise funds for permanently and temporarily restricted net assets for the benefit of the college and its students. The methods for meeting with donors and securing this funding will need to be evaluated depending on the continuation of the SARS-CoV-2 pandemic and the challenges associated with face-to-face meetings with donors. Additionally, the pandemic has caused a deterioration of the stock market which affects the

Admin - Administration

AU Outcome: Admin 1.0

Measures	Results	Actions
		permanently restricted funds. The College will need to work to secure additional funds to offset the market-induced losses in these funds. (09/21/2020)
AD: Report - Internal - Projected credit hours compared to actual credit hours. Target: Actual credit hours meet or exceed projected credits hours annually. Timeframe: Annually Responsible Parties: Dean of Student Services & DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: No We did use existing enrollment forecast for 2019 budget due to trends, however we did not reach our goal and will continue to look at trends and attrition to budget credit hours accordingly. During the 2019 calendar year, 15,527 actual credit hours were taught compared to 15,650 budgeted credit hours. The actual credit hours compare favorably to the 2018 actual credit hours from 2018 of 15,378 and budged credit hours from 2018 of This is mainly due to decreases in MSN credit hours for 2019 compared to what was budgeted. Additionally, several smaller programs did not attain their budgeted credit hour goals. Our total credit hours increased from 2018 to 2019 from 15,378 to 15,527. The budget for credit hours was developed as described in the 2018 action plan by using historical data and forecasting with the data from 2018 being incorporated in future forecasting modeling. (09/09/2020) Related Documents: Credit Hours 12-31-19.pdf	Action: For budget for the 2020 calendar year, adjustments were made to the enrollment forecasting template used to project credit hours. Even though the credit hour projection is an estimate based on student plans of study, attrition is difficult to predict in the various programs, as is final number of incoming students in new and smaller programs. We will continue to monitor credit hour trends and budget accordingly. (09/09/2020)
AD: Report - Internal - Allen College year end income statement year-end income statement: Actual performance compared to budget performance Target: Allen College's annual actual operating margin percentage meets or exceeds its annual budgeted operating margin percentage. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes We budgeted a 7.9% operating margin for 2019 but we ended 2019 with a 13.7% operating margin due to our action plan being successful and using mitigation when credit hours don't come in for our budgeted revenue. We came in \$747,057 better than budget for the year. Our operating margin dropped slightly from 2018 14.4% to 13.7% operating margin. These figures compare favorably to 2018 which ended with an operating margin of 14.4% on a budgeted margin of 5.2% (or \$1,158,870 better than budget). Even though the actual dollar value was less in 2019 vs. 2018, the operating margin was higher, thus a favorable indicator. We did implement mitigation measures in 2019 as prescribed by the 2018 action plan. (09/09/2020)	Action: We continue to use actual financials to come up with an starting budget for the following year. When revenue targets are not met, mitigation takes place to reduce our expenses so that we meet budget targets. (09/21/2020)

Admin - Administration

AU Outcome: Admin 1.0

Measures	Results	Actions
	Related Documents: Income Statement December 2019.xlsx	

AU Outcome: Admin 3.0

College receives external monetary contributions in the form of grants, scholarships, and gifts **Outcome Status:** Active

Measures	Results	Actions
AD: Report - Internal - Internal Total Donations to College for Year Target: Amount of monetary donations increase. Timeframe: Annually Responsible Parties: President	Reporting Year: 2019 - 2020 (Year 2)Target Met: NoThe total contributions for 2019-2020 fell short of 2018-2019 by \$2,431.90 (\$728,44.27 in2019 vs. \$730,876.17 in 2018) mainly due to the successful closure of a major capitalcampaign. The For Allen For You Campaign included the Gerard Hall campaign to raise fundsfor office renovations.June 1, 2019 – May 31, 2020: Allen College received the following gifts:Cash: \$313,726.42Gift-in-Kind: \$4,065.08Pledges: \$410,181.82Stock/Property: \$470.95Other:Total: \$728,444.27The 2018 action plan identified the foundation and College President to continue to worktowards successfully meeting this goal. Even with the conclusion of the For Allen For YouCampaign, 2019-2020 was a successful year in terms of monetary donations to the College.(09/15/2020)	Action: For 2020-2021, the Foundation staff and College President will need to identify alternative ways to reach donors. The SARS-CoV-2 pandemic has significantly affected how donors are handled. Even though totals for the year were just under totals for the prior year, significant concerns exist about securing donor funds. One new program being launched which will require donor funds is the Allen Legacy Program. (09/15/2020)

AU Outcome: Admin 4.0

Allen College has appropriate technology for facilities, resources, and education services. **Outcome Status:** Active

Admin - Administration

AU Outcome: Admin 4.0

Measures	Results	Actions
AD: Report - Internal - Number of FTEs allocated for instructional technology, media services, and, instructional, designer. Target: College provides at least 2.0 FTEs to support faculty technology needs. Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes The college currently has 3.0 full time equivalents (FTEs) to support the college technology needs which meets the target of 2 FTEs. Two are specifically instructional technology, one is an instructional designer and the other an AV specialist, and both are supervised by the Provost. There is one SIS coordinator that writes scripts for our student information system, CAMS who is supervised by the Executive Director of Business & Finance. The SIS Coordinator also assists with behind the scenes scripts as needed for Blackboard. In 2018-19 total FTEs were 3.0. For 2019-20, the Provost completed the action recommended in the 2018-2019 plan of reviewing the instructional design and AV work volume and did not have sufficient need to request additional personnel for the upcoming 2021 calendar year. The Executive Director of Business & Finance concurs with this assessment of sufficient college technology personnel given the workload of the SIS Coordinator as well. (11/11/2020)	Action: Monitor work load of current technology staff and review prior to budget cycle 2022 and budget additional staff for calendar year 2022 if deemed necessary. (11/11/2020)
AD: Report - Internal - Number of major requests by Allen College for hardware-software Target: 50% of requests approved Timeframe: Annually Responsible Parties: DOBAS	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 21/21 hardware/software request forms were approved for the 2019-20 academic year. This is 100%. When compared to the number of hardware/software requests for 2017-18, this is a 10.5% increase, which is consistent with prior year requests given the low volume. The results when compared to 2017-18 remained the same at 100%. Both years are still over the 50% approval target. (11/11/2020)	Action: Centralize hardware/software ticket entry through the SIS Coordinator, and review college IT compliance committee work and how it relates to this measure. (11/11/2020)

AU Outcome: Admin 6.0

Financial Aid policies and processes are fair and timely **Outcome Status:** Active

Measures	Results	Actions
AD: Survey - Allen College Student Opinion Survey-Satisfaction with Financial aid services Target: 80% of students report satisfied or very satisfied on questions	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 86.9% of the student respondents were satisfied (62.07%) or very satisfied (24.83%) with financial services. This was an increase of 11.22% from the last survey given in 2017-18 where 75.68% of the students reported being satisfied or very satisfied with their financial services. The action plan was for staff to stay current on regulations and continue to advise students	Action: Continue to assign net learning module regarding financial aid and billing, continue to send/email letter explaining financial aid process prior to

Admin - Administration

AU Outcome: Admin 6.0

Measures	Results	Actions
Timeframe: Annually Responsible Parties: Financial Aid	on their financial options while providing a financial literacy course. The financial literacy course offered was changed from Cashcourse to Dave Ramsey's Financial Institute and these actions were followed through with leading to the successful increase of 11.22%. (09/25/2020)	orientation and continue to assign and provide the financial literacy course through Dave Ramsey. (09/25/2020)
AD: Survey - Allen College Student Opinion Survey-Access to Financial Aid Information Target: 80% of students report satisfied or very satisfied on questions Timeframe: Annually Responsible Parties: Financial Aid	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 84.7% of the student respondents were satisfied (62.35%) or very satisfied (22.35%) with their access to financial aid services. This was an increase of 3.23% from the last survey given in 2017-18 where 81.47% of the students reported being satisfied or very satisfied with their access to financial aid services. The action plan was for staff to be present at orientations, provide financial services while maintaining current knowledge of regulations and provide communication via students' preferences which proved successful with a 3.23% increase. (09/25/2020)	Action: Continue to have popcorn/informational days to communicate options and deadlines and provide staff for financial aid services. Keep current with federal regulations and student communication preferences. (09/25/2020)

Admin - Diversity and Inclusion Services

AU Outcome: DIS 4.0

Offer programs and activities that promote academic success, retention, and graduation of underrepresented students.

(ODS Goal 4: Support diverse students . . .)

Outcome Status: Active

Measures	Results	Actions
AD: Report - Internal - Academic	Reporting Year: 2019 - 2020 (Year 2)	Action: It is recommended for the
Enrichment Assessment (i.e., report	Target Met: No	D&I Committee to continue to
of enrichment offerings such as	As a result of the 2018-2019 action plan, it was recommended for the D&I Committee to find	develop the International Coffee
student success seminars, one-to-	an alternative to the "Chew and Chat" sessions which were sparsely attended. The	Hour program but determine a
one mentoring, peer to peer	Committee developed a new event entitled "International Coffee Hour" which was held 3	manner to continue to reach
mentoring)	times over the course of the 2019-2020 academic year. These events were very well	students in a virtual format due to
Target: Offer at least 6 success	attended with an average of 30 attendees at each event. Additional sessions were planned	the ongoing SARS-CoV-2 pandemic.
activities per academic year (e.g.,	for the spring 2020 semester but they were cancelled due to the SARS-CoV-2 pandemic. Even	It is still recommended to have 6

Admin - Diversity and Inclusion Services

AU Outcome: DIS 4.0

Measures	Results	Actions
Chew and Chat, Success Seminars). Timeframe: Year 2 Responsible Parties: DIS Coordinator	though this measurement fell short of the results from the previous reporting period, the introduction of the International Coffee Hour was deemed a success because of the attendance and it reached a larger audience than did the "Chew and Chats." (01/25/2021)	formal events for students during the next reporting cycle but to not be locked into a face-to-face format. (01/25/2021)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.1

Students will practice proper radiation protection **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA: 135 Competency Testing/CCE Part II, numbers 5, 7, 9, 15, 17 Target: Average score of >= 3 (0-4 pt. scale) Timeframe: Level 1-Fall Semester Responsible Parties: Lab Instructor/ Program Faculty/ Health Sciences(HS) Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.91 (n=19) Previous data: 2018 = 3.90 (n=13) 2017=3.97(n=14) 2016 = 3.89 (n=13) 2015 = 3.95 (n=16) 2014 = 3.97 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the instructors continued to have students practice radiation protection in each lab and in the clinical settings with each new cohort. A slight increase of .01 in 2019 from 2018 results. Students demonstrate clinical competence by applying proper radiation protection. A variety of radiation protection practices and principles are emphasized throughout the curriculum and students continue to evidence the application of this knowledge in the clinical setting. (07/21/2020)	Action: To continue to exceed the target/ benchmark instructors will continue to have student practice radiation protection in each lab and in the clinical settings. The program will continue to assess for trends with each new cohort. (07/21/2020)
SL: Clinical evaluation tool - RA: 275 Final Clinical Competency Testing/ CCE Part II, numbers 5,7,9,15,17	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess, this program requirement was waived for this cohort due to COVID-	Action: Assessment of this measure tool will resume for the Sp21 cohort. (07/21/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.1

Measures	Results	Actions
Target: Average score of >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/Program Faculty/HS Curriculum Committee	2018 = 3.96 (n=12)	

AU Outcome: ASR 1.2

Students will apply correct positioning skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 145 Certification Testing/ Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 3.92 (n=16) 2019 = 3.88 (n=13) 2018 = 3.86 (n=14) 2017 = 4 (n=12) 2016 = 3.96 (n=16) 2015=3.79 (n=17) 2014=3.86 (n=15) The action plan from the 2018-2019 for 2019-2020 was successful to use the assessment of certification testing at various clinical sites and with different clinical instructors. A slight increase of .04 in 2019 from 2018 results. Students continue to exceed target. The one item that received some point deductions was line 15. This item refers to the student performing the exam without assistance from the instructor and only one exam performed by one student received a 2 "below average" on this item. Overall, the students overwhelming demonstrated the ability to apply correct positioning skills and apply knowledge of positioning in relation to their in the program. (08/26/2020)	Action: Course instructors recommend continuing to assess this item since certification testing is completed at various clinical sites and with different clinical instructors. To continue to meet or exceed this target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors and faculty will provide the students the instruction and supervision to apply correct positioning skills. (08/26/2020)
SI: Didactic - RA: 265 Certification		

SL: Didactic - RA: 265 Certification

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 1.2

Measures	Results	Actions
Testing/Part I, numbers 3,12,14,15 Target: Average score of >= 3. (0-4 pt. scale) Timeframe: Level II-Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019 = 3.9 (n= 10)Previous data:2018=3.95 (n=12)2017=3.90 (n=12)2016=3.97 (n=15)2015=3.99 (n=17)2014= 3.96 (n=15)The action plan for the 2018-2019 was effective as the instructors continued to assess the students' positioning skills on more advanced procedures appropriate to their level in the program. The target of 3.0 was exceeded to achieve a 3.9. This is the second cohort that excluded some basic level 1 exams and encouraged the clinical instructors to select from more advanced and challenging exams. The procedural exam difficulty correlates with the student's level in the program and students continue to demonstrate clinical competence by applying correct positioning skills on these more advanced procedures. Students are well prepared in the classroom and lab which permits success in the clinical setting. (07/21/2020)	Action: To continue to exceed this target for the 2020-2021 year, the faculty will communicate to the clinical instructors to select from more advanced and challenging exams to correlate with the student's level in the program. Faculty will continue to provide effective instruction in the classroom and lab which permits success in the clinical setting. (07/21/2020)

AU Outcome: ASR 2.1

Students will demonstrate effective communication skills in the clinical setting **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/ Preceptor Evaluations/ Numbers 3, 6, 10,11 Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level I-Fall Semester Responsible Parties: Clinical	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.47 (n=19) Previous data: 2018 3.67 (n=13) 2017 3.68 (n=14) 2016 3.56 (n=13) 2015 3.81 (n=16)	Action: To continue to meet or exceed the target/benchmark for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will deliver prompt feedback to students when issues arise concerning patient care and interpersonal relationships. Faculty continue to discuss and

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
Instructors/ Program Faculty/ HS Curriculum Committee	The action plan from the 2018-2019 was effective for the 2019-2020 as the student evaluations are completed on Trajecsys by the clinical instructors. This allowed the students to have immediate access to the completed evaluations on Trajecsys. The students' average scores decreased in all areas of the performance criteria; patient care, interpersonal relationships, multicultural diversity and age appropriate care. Some of the comments on the evaluations were; there is room for improvement when it comes to communication with patient and assessing the patient's condition, student has difficulty working with patients of varying ages. (07/21/2020)	review the correct way to communicate with the patient and fellow students, technologists and radiologists. (07/21/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/ Preceptor Evaluations/Numbers 3, 6,10,11 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II -Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/ HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.86 (n=10) Previous data: 2018-2019 3.9 (n=12) 2017-2018 3.78 (n=12) 2016-2017 3.95 (n=15) 2015-2016 3.97 (n=17) The action plan from the 2018-2019 was successful for 2019-2020 as the clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their communication skills. The target of 3.0 was exceeded to achieve a 3.86.This result is a slight decrease in the overall score compared to the last year The student scores were higher than the previous year in areas of; interpersonal relationships,	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to instruct students by exhibiting effective communication in the clinical environment. (07/21/2020)
	multicultural diversity and age appropriate care. There was a slight decrease in the area of patient care. (07/21/2020)	
SL: Clinical evaluation tool - RA:135 Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6- 8	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 3.94 (n=19) Previous data: 2018 = 3.95 (n=13)	Action: To continue to exceed the target for this measure during the 2020-2021 academic year, clinical instructors will continue to deliver instruction supervision and
Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I-Fall Semester	2017=3.98 (n=14) 2016=3.92 (n=13) 2015=3.99 (n=16)	instruction, supervision, and feedback to the students in the clinical environment. (07/22/2020)

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.1

Measures	Results	Actions
Responsible Parties: Clinical Instructor/Program Faculty/ HS Curriculum Committee	2014=3.98 (n=17) The action plan from the 2018-2019 was effective for 2019-2020 as the clinical instructors provided effective instruction, supervision and feedback to the students in the clinical settings. The target of 3.0 was exceeded to achieve a 3.94. The students are demonstrating communication skills reflective of their level in the program. (07/22/2020)	
SL: Clinical evaluation tool - RA:275 Final Clinical Competency Evaluation/ Part I – Number 4 Part III- Numbers 1,3,6-8	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA 2020 no data to assess. This program requirement was waived for this cohort due to COVID- 19. Previous cohort data: 2019 = 4 (n=12)	Action: Assessment of this item will resume for the Sp21 cohort. (07/22/2020)
Target: Average score >= 3.5 (0-4 pt. scale) Timeframe: Level II- Spring Semester Responsible Parties: Clinical Instructor/ Program Faculty/ HS Curriculum Committee	2018=3.98 (n= 12) 2017=4 (n=15)	

AU Outcome: ASR 2.2

Students will practice written communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019=98% (n=19) Previous data: 2018=98% (n=13) 2017=98% (n=14) 2016=97% (n=13)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.2

Measures	Results	Actions
	2015=98.01% (n=16) The action plan from the 2018-2019 was successful for 2019-2020. The course instructor continued to communicate the paper requirements on the first day of the semester. The instructor instructed the students to the Allen College website and displayed to all students where the academic resources page is located and the APA resource information for APA review. The target continued to be exceeded. The results remained the same from the previous year at 98%. Three of the nineteen students had deductions due to not double spacing on the title page. Ten of the nineteen students had deductions on the reference page; no hanging indents and the spacing of references. (07/22/2020)	resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/22/2020)
SL: Didactic - RA:258 Pathology Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019=98% (n=10) 2018=96% (n=12) 2017=96% (n=12) 2016=97% (n=15) 2015=98.01% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The instructor reviewed the APA format and reminded students that the APA resources information is located on the Allen College website. An increase of 2% in 2019 from 2018 results. Each student completes two papers during the course. Eight of the papers had deductions on the title page due to spacing and incorrect font size. Eight of the papers had deductions on the reference page; no hanging indents, spacing of references, and proper titling of the reference page. (07/27/2020)	Action: To meet or exceed the target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students throughout the semester. Email the student's resources information that includes a link to the academic resources page on the Allen College website. On the resources page is an APA link that provides information to assist students to practice written communication skills. (07/27/2020)

AU Outcome: ASR 2.3

Students will demonstrate oral communication skills **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA:258 Pathology	Reporting Year: 2019 - 2020 (Year 2)	Action: To meet or exceed the

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 2.3

Measures	Results	Actions
Systems Presentation Target: Average score of >= 85% Timeframe: Level II-Fall Semester Responsible Parties: RA: 258 Course Instructor/ HS Faculty Org. Committee	Target Met: Yes2019=99% (n=10)2018=99% (n=12)2017=97% (n=12)2016=95% (n=15)2015=98.82% (n=17)The action plan from the 2018-2019 was successful for 2019-2020. The course instructorcontinued to communicate the paper requirements the first day of class to this cohort. Theresults remained the same from the previous year at 99%. Each student completes twopapers during the course. One student had deductions in their oral presentation due to theiroral presentation did not meet the time length. (07/27/2020)	target for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (07/27/2020)
SL: Didactic - RA: 115 Patient Care Presentation Target: Average score of >= 85% Timeframe: Level I-Fall Semester Responsible Parties: RA: 115 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2)Target Met: Yes2019=98% (n=19)2018=99% (n=13)2017 =99% (n=14)2016=99% (n=13)2015=94.53% (n=16)The action plan from the 2018-2019 was effective for 2019-2020. The course instructorexplained the paper requirements the first day of class. The target of >=85% was exceeded toachieve a 98%. Four students had deductions in their oral presentation portion due to voicelevel and words not stated correctly during the presentation. (12/01/2020)	Action: To meet or exceed the benchmark for this measure during the 2020-2021 academic year, the course instructor will continue to discuss the paper requirements with the students. Also, encourage students to practice reading their papers before the due date to assist them in demonstrating effective oral communication skills. (12/01/2020)

Students will appropriately critique radiographic images **Outcome Status:** Active

Measures	Results	Actions
SL: Didactic - RA: 255 Radiographic image analysis worksheets Target: Average score of >= 80%	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: The textbook for this assignment will use the new 5th

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.1

Measures	Results	Actions
Timeframe: Level II-Summer Semester Responsible Parties: RA: 255 Course Instructors/ Program Faculty/HS Faculty Org. Committee	2019 = 92.72% (n=11) 2018 = 93.75% (n=12) 2017=87.75% (n=12) 2016: 90.19% (n=16) 2015: 89.88% (n=17) The action plan from the 2018-2019 was effective for 2019-2020. The course instructor continued the extension of the due date for the shoulder chapter. This allowed two additional weeks for this more difficult chapter. Students demonstrated the ability to apply critical thinking skills while correctly analyzing radiographic images. (07/27/2020)	edition for the 2020 cohort. No changes recommended. Continue to assess this item. (07/27/2020)
SL: Didactic - RA: 265 Radiographic image analysis worksheets Target: Average score of >= 80% Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/ Program Faculty/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 88.8% (n = 10) Previous data: 2018 = 93.33% (n=12) 2017 = 88.83% (n=12) 2016 = 91.66% (n=15) 2015 = 90.71% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructor provided the appropriate radiographs to critique and effective feedback. This year's smaller cohort demonstrated similar results when compared to the 2017 cohort. Students continue to exceed target. Students continue to demonstrate the ability to critique and critically analyze radiographic images. (07/27/2020)	Action: Next year's cohort will utilize the 5th edition textbook for this assessment item. No changes recommended. Continue to assess this item. (07/27/2020)

AU Outcome: ASR 3.2

Students will demonstrate ability to practice critical thinking **Outcome Status:** Active

Measures	Results	Actions
 SL: Didactic - RA:145 Scientific Exhibit Evaluation Target: Average score of >= 80% Timeframe: Level I- Spring Semester 	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 91.90 (n = 11 posters, 16 students)	Action: The course instructors have decided to move this assessment item to RA275 beginning in the

Program (HS) - Associate of Science in Radiography (ASR)

Measures	Results	Actions
Responsible Parties: RA: 145 Program Faculty/ HS Curriculum Committee	2019 = 87% N = 9 posters (13 students) 2018 = 91.5% N= 8 posters (14 students) 2017 = 92.14% N= 7 posters (12 students) 2016 = 92.6% N= 10 posters (16 students) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors continued to provide effective feedback to the students on their exhibits. Scores for 2020 continue to demonstrate the students' ability to practice critical thinking skills when developing their scientific exhibits. Many reductions occurred in line item #2 for quality of visuals and charts. Multiple students only used a few or did not support the visuals well. Item #5 also received quite a few reductions since many posters lacked in-depth research. Average scores continue to exceed the target. (07/27/2020)	Spring of 2022 to better coincide with the student educator seminar where the posters are entered in a competition. This measurement tool will be replaced with RA154 CT Topic Presentation as the new measurement tool starting in the 2020-2021 academic year. (07/27/2020)
SL: Exam/Quiz - Standardized - RA: 203B Corectec exams Target: > 80% of the students will achieve a score of 70 or greater on one of the four exams. Timeframe: Level II- Spring Semester Responsible Parties: RA: 203B Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2020 = 90% (n=10) Previous data: 2019 = 100% (n=12) 2018 = 100% (n=12) 2017 = 93% (n=15) 2016 = 100% (n=17) 2015 = 93% (n=15) The action plan from the 2018-2019 was effective for 2019-2020. The instructor reduced the % reduction to 1% and was reevaluated in 2020 with no additional changes. 9 out of 10 students achieved a 70 or greater on one of the four Corectec exams. There was a total course grade reduction applied for 2 of the 10 students as a result of their below 70 overall average Corectec scores. This grade reduction policy was implemented to encourage students to put forth their best effort on each of the 4 Corectec exams. (07/27/2020)	Action: Overall, the ASR Program curriculum continues to prepare the students for mock board exams. Overall, students continue to demonstrate the ability to practice critical thinking. Will update the target to remove the word "passing" from future year's assessment plans. (07/27/2020)

AU Outcome: ASR 3.2

AU Outcome: ASR 3.3

Students will be able to critically think in the clinical setting **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 3.3

Measures	Results	Actions
SL: Clinical evaluation tool - RA:145 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level I-Spring Semester Responsible Parties: RA: 145 Course Instructor/HS Faculty Org. Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.6 (N=16) 2018-2019 3.36 (N=13) 2017-2018 3.53 (N=14) 2016-2017 3.63 (N=12) 2015-2016 3.63 (N-16) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting continued to provide excellent instruction and supervision of students to assess their critical thinking skills. This result is an increase compared to the previous year. The student scores were higher than the previous year in all areas; which are application of knowledge, ability to follow directions, self-image for level in the ASR program, and composure and adaptability. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to provide the needed instruction and supervision of the students to evaluate their critical thinking skills in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:265 Clinical Instructor/ Preceptor Evaluations/Numbers 2,4,7,8 Target: Average score >= 3. (0-4 pt. scale) Timeframe: Level II- Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.86 (n=11) 2018 3.81 (n=12) 2017 3.79 (n=12) 2016 3.86 (n=15) 2015 3.81 (n=17) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to their evaluations on their critical thinking. The students' scores increased in three performance criteria areas; application of knowledge, ability to follow directions, and composure and adaptability. The area of self image for the level in the ASR program average score remained the same. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors continue to demonstrate and explain to students how to practice critical thinking skills in the clinical environment. (07/27/2020)

AU Outcome: ASR 4.1

Students will integrate leadership skills and construct professional practices **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.1

Measures	Results	Actions
SL: Service - RA:135 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level I-Fall Semester Responsible Parties: RA: 135 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 87.71% (n=19) 2018: 83.69% (n=13) 2017: 94.78 (n=14) 2016: 72% (n=13) 2015: 92.56% (n=16) The action plan from the 2018-2019 was effective for 2019-2020. The course instructors made a few editorial changes to the assignment instructions for emphasis and clarification based on last year's recommendations. The overall average score increased slightly when compared to last year. Again, the majority of point deductions occurred in the overall writing and the research categories of the assessment rubric. Some students did not research the organization as directed. All students performed service learning through a variety of organizations. Students demonstrated leadership skills and professionalism through their involvement in service learning activities. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, ASR faculty will assess their rubric that are contributing to exceed the target on service-learning and make modifications accordingly. Will continue to assess this measure. (07/27/2020)
SL: Service - RA: 265 Community Service/Service Learning Evaluation Target: Average score of >= 80% Timeframe: Level II-Fall Semester Responsible Parties: RA: 265 Course Instructors/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 = 85.6% (n = 10) 2018: 76.75% (n=12) 2017: 93.33% (n=12) 2016: 93.4% (n=15) 2015: 82.47% (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The course instructors made a few editorial changes to the assignment instructions to better emphasize and clarify the expectations for the assignment. Improved average scores this year may be the result of implementing the 2018 recommended changes. (07/27/2020)	Action: To continue to achieve the target for this measure during the 2020-2021 academic year, the course instructors will continue to assess the assignment instructions and make modifications accordingly. Continue to assess this measure. (07/27/2020)

AU Outcome: ASR 4.2

Students will practice professionalism **Outcome Status:** Active

Program (HS) - Associate of Science in Radiography (ASR)

AU Outcome: ASR 4.2

Measures	Results	Actions
SL: Clinical evaluation tool - RA:135 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level I- Fall Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019 3.51 (n=19) 2018 3.68 (n=13) 2017 3.68 (n=14) 2016 3.6 (n=13) 2015 3.83 (n=16) The action plan from the 2018-2019 was effective for 2019-2020. All student evaluations were completed on Trajecsys by the clinical instructors. Students had immediate access and feedback to the completed evaluations. Clinical instructors continued to provide effective and timely feedback to students. The students' average scores decreased in all areas of the performance criteria, organization of assignments, initiative, appearance, policies and procedures, ethical and professional behaviors. Some of the comments on the evaluations were; student lacks initiative to be involved in the exams, there were a lot of exams that the student was not involved in-this student has no initiative, needs to work on professionalism with patients and technologists. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, the clinical instructors/preceptors will continue to deliver prompt feedback to students when issues arise concerning initiative and professionalism. Faculty continue to discuss the importance of initiative and professionalism in the clinical setting. (07/27/2020)
SL: Clinical evaluation tool - RA:275 Clinical Instructor/Preceptor Evaluations Numbers 1,5,9,12,13 Target: Average score >= 3 (0-4 pt. scale) Timeframe: Level II-Spring Semester Responsible Parties: Clinical Instructors/ Program Faculty/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes 2019-2020 3.88 n=10) 2018-2019 3.83 (n=12) 2017-2018 3.76 (n=12) 2016-2017 3.96 (n=15) 2015-2016 3.98 (n=17) The action plan from the 2018-2019 was successful for 2019-2020. The clinical instructors/preceptors in the clinical setting provided excellent instruction and supervision of students to assess their professionalism. This result is an increase compared to the previous year. The student scores were higher in areas of organization of assignments, initiative, appearance, and ethical and professional behaviors. The scores were lower in only one area which was policies and procedures. (07/27/2020)	Action: To continue to meet or exceed the target for this measure during the 2020-2021 academic year, clinical instructors/preceptors will continue to be positive role models for students by practicing professionalism in the clinical setting. (07/27/2020)

Program (HS) - Diagnostic Medical Sonography (DMS)

Program (HS) - Diagnostic Medical Sonography (DMS)

AU Outcome: DMS 2.2

Students will successfully obtain patient history **Outcome Status:** Active

Measures	Results	Actions
SL: Clinical evaluation tool - DMS:408 Clinical Instructor/Preceptor Evaluations Number 1 Target: On a scale from 1-5, 5 being the highest rating, the average of all the responses >=4 Timeframe: Didactic Level - Fall Semester	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes Fall 2019 avg rating of 4.72 on a scale of 1-5. All students were rated 4 (n=6), which is consistent with previous years. Fall 2018 avg rating 4.62 Fall 2017 avg rating 4.94 Fall 2016 avg rating 4.71 Fall 2015 avg rating 4.47	Action: This outcome or measure will be deactivated and replaced with a new measure for the 2020- 2021 academic year. (09/23/2020)
Responsible Parties: DMS:408 Course Instructor/Program Faculty/HS Curriculum Committee	Scale 0-4 Fall 2014 avg rating 3.40 Fall 2013 avg rating 3.45 Fall 2012 avg. rating 3.6 Per the 2018-2019 action plan, faculty obtained and assessed feedback from clinical instructors. Faculty reviewed evaluations with clinical instructors and student at each site visit and identified /made recommendations for student improvement. This action plan appears to have been effective in helping students be successful in the clinical setting and in achieving the target for this measure. The action plan proposed that a new outcome or assessment tool would be considered. However, due to the additions of new student clinical sites, faculty wanted to continue this assessment item for one more year. (09/23/2020)	

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 5.1

Students will advance the scholarship of education in a variety of health science and nursing professions. **Outcome Status:** Active

Program (HS) - Doctor of Education (Ed.D.)

AU Outcome: EdD 5.1

Measures	Results	Actions
SL: Didactic - EdD 780: Integrating Evolving Technology in Health Professions Education –Tech Topic Assignment Target: 100% of students will receive a score of >= 85% Timeframe: When course is taught (e.g., 2015, 2018, etc.) Responsible Parties: Program Chair/ HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	
SL: Didactic - EdD 790: Practicum in Health Professions Education – Course Discussions Target: Students will receive an average score of >80% Timeframe: When course is taught (e.g., spring 2017) Responsible Parties: Program Chair/HS Graduate APG Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: NA Course not offered. (07/31/2020)	

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 5.1 Supervision Guidelines

Students will demonstrate an understanding of the supervision guidelines for OT personnel.

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - OT 501 – Midterm Exam	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes	Action: To facilitate student success on this assignment during 2020-
Target: Minimum score of 80% on midterm exam	Questions relating to reimbursement, documentation, are housed in the final exam rather than the midterm. All students passed the final exam. This target has been met in 3 of the 4 past reporting periods. It appears that the action plan resulted in increasing student	2021, faculty will continue to develop activities and opportunities related to supervision guidelines to

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 5.1 Supervision Guidelines

Measures	Results	Actions
Timeframe: When course taught (1st Year, e.g., Fall 2016) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	performance. Per the 2018-2019 action plan, to facilitate student success on the exam during 2019-2020, faculty added more cases/activities involving supervision guidelines for OT personnel, which appears to have been effective. (09/22/2020)	support students in learning the process. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and so were in process during the 2019-2020 CAP data collection period. (09/22/2020)

AU Outcome: MS in OT 5.2 Develop program evaluation

Students will develop a comprehensive new program evaluation plan.

Measures	Results	Actions
SL: Didactic - OT 613 – Program Evaluation Assignment Target: Minimum score of 80% on the assignment Timeframe: When course taught (2nd Year, e.g., Spring 2017) Responsible Parties: Instructor/ OT Faculty /HS Grad Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes All students achieved at least 80% on the assignment. The target has been met 3 of the past 4 reporting years. Per the 2018-2019 action plan, faculty continued to work on developing an increasingly consistent format for teaching program evaluation in each of the practice classes to support students in learning the process. The action plan was successful in supporting student success. (09/22/2020)	Action: To facilitate student success on this assignment during 2020- 2021, faculty will continue to develop an increasingly consistent format for teaching program evaluation in each of the practice classes to support students in learning the process. Due to newly revised 2018 ACOTE accreditation standards, this measurement tool and its placement in the coursework/curriculum will be reviewed by faculty and revised as

Program (HS) - Masters in Occupational Therapy (MS in OT)

AU Outcome: MS in OT 5.2 Develop program evaluation

Measures	Results	Actions
		appropriate to meet the new standards. The shift from 2011 to 2018 ACOTE standards went into effect July 2020 and were in process during the 2019-2020 CAP data collection period. (09/25/2020)

Program (HS) - Public Health (PH)

AU Outcome: PH 2.1

Student will be able to gather information on policy **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH 495 Final Exam Target: Average score >= 80% Timeframe: Summer semester Responsible Parties: PH 495 Course Instructor/HS Curriculum Committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: Yes In Summer 2019, 12 students took the final exam and received an average of 83.41%. This is the first time the course was offered. (09/03/2019)	Action: Next year students will be allowed to take the exam twice. While they will not have the correct answers the second time, they will be able to take notes over items they are uncertain about and reattempt the exam. (09/03/2019)

AU Outcome: PH 2.2

Student will be able to identify mechanism to evaluate programs for their quality and effectiveness **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH	Reporting Year: 2019 - 2020 (Year 2)	Action: It is planned that a new

Program (HS) - Public Health (PH)

AU Outcome: PH 2.2

Measures	Results	Actions
480 Final Exam. (Public Health Research and Evaluation) Target: Average score > 80% Timeframe: Spring semester Responsible Parties: Program faculty / Health Science (HS) Curriculum committee	Target Met: Yes In Spring 2020, eight students took the final exam and scored an average of 83.3%. Eleven students took the course with an average score of 88.1% on the final exam. The previous year, two students took the course with an average score of 83.33%. While the standard was met in Spring 2020, this was with the advantage of being able to take the test twice, per the 2018-2019 action plan. The standard was only met this time since students were offered a second chance to take the final exam. The four students who opted to do so raised their scores an average of 7.25 points, or 10%. (05/18/2020)	instructor will be brought on to teach the course in Spring 2021, resulting in all new course materials including the exam. (09/15/2020)

AU Outcome: PH 3.2

Student should be able to describes the role of governmental and non-governmental organizations in the delivery of community health services **Outcome Status:** Active

Measures	Results	Actions
SL: Exam/Quiz - Teacher-made - PH: 410 Final exam Target: Average score of >80% Timeframe: Fall semester Responsible Parties: Program faculty / HS Faculty Org. committee	Reporting Year: 2019 - 2020 (Year 2) Target Met: No In Fall 2019, seven students earned an average of 74.4% on the final exam. In Fall 2018, eleven students received an average of 82.6% on the final exam. There is a significant drop in scores, likely due to a change in curriculum including a more difficult textbook. (02/04/2020)	Action: Despite test questions being reviewed for fairness as stated in the 2018-2019, scores decreased rather than increased. The plan to allow students to take the exam twice was paused in hope that the question review process would be adequate to raise scores above the target without making the course too easy. Allowing a retake will be considered for the 2020-2021 academic year. (02/04/2020)